

Some of the contents in this manual may differ from your phone depending on the software of the phone or your service provider.

**SAMSUNG ELECTRONICS**



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Samsung B5702  
user manual



# using this manual

This user manual has been specially designed to guide you through the functions and features of your mobile phone. To get started quickly, refer to “introducing your mobile phone,” “assembling and preparing your mobile phone,” and “using basic functions.”

## Instructional icons

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Before you start, familiarise yourself with the icons you will see in this manual:



**Warning**—situations that could cause injury to yourself or others




**Caution**—situations that could cause damage to your phone or other equipment



**Note**—notes, usage tips, or additional information



**Refer to**—pages with related information; for example: ► p.12 (represents “see page 12”)

- **Followed by**—the order of options or menus you must select to perform a step; for example: In Menu mode, select **Messages** → **Create new message** (represents **Messages**, followed by **Create new message**)
- [ ] **Square brackets**—phone keys; for example: [  ] (represents the Power/Menu exit key)
- < > **Angled brackets**—softkeys that control different functions at each screen; for example: <OK> (represents the **OK** softkey)

## Copyright information

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- Java™ is a trademark of Sun Microsystems, Inc.
- Windows Media Player® is registered trademark of Microsoft Corporation.

# CE 0168

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# safety and usage information

Comply with the following precautions to avoid dangerous or illegal situations and ensure peak performance of your mobile phone.



## Safety warnings

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### Keep your phone away from small children and pets

Keep your phone and all accessories out of the reach of small children or animals. Small parts may cause choking or serious injury if swallowed.

### Protect your hearing



Listening to a headset at high volumes can damage your hearing. Use only the minimum volume setting necessary to hear your conversation or music.

## Install mobile phones and equipment with caution

Ensure that any mobile phones or related equipment installed in your vehicle are securely mounted. Avoid placing your phone and accessories near or in an air bag deployment area. Improperly installed wireless equipment can cause serious injury when air bags inflate rapidly.

## Handle and dispose of batteries and chargers with care

- Use only Samsung-approved batteries and chargers specifically designed for your phone. Incompatible batteries and chargers can cause serious injuries or damage to your phone.
- Never dispose of batteries or phones in a fire. Follow all local regulations when disposing used batteries or phones.

- Never place batteries or phones on or in heating devices, such as microwave ovens, stoves, or radiators. Batteries may explode when overheated.
- Never crush or puncture the battery. Avoid exposing the battery to high external pressure, which can lead to an internal short circuit and overheating.

## Avoid interference with pacemakers

Maintain a minimum of 15 cm (6 inches) between mobile phones and pacemakers to avoid potential interference, as recommended by manufacturers and the independent research group, Wireless Technology Research. If you have any reason to suspect that your phone is interfering with a pacemaker or other medical device, turn off the phone immediately and contact the manufacturer of the pacemaker or medical device for guidance.



## Turn off the phone in potentially explosive environments

Do not use your phone at refueling points (service stations) or near fuels or chemicals. Turn off your phone whenever directed by warning signs or instructions. Your phone could cause explosions or fire in and around fuel or chemical storage and transfer areas or blasting areas. Do not store or carry flammable liquids, gases, or explosive materials in the same compartment as the phone, its parts, or accessories.

## Reduce the risk of repetitive motion injuries

When sending text messages or playing games on your phone, hold the phone with a relaxed grip, press the keys lightly, use special features that reduce the number of keys you have to press (such as templates and predictive text), and take frequent breaks.



CAUTION

## Safety precautions

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### Drive safely at all times

Avoid using your phone while driving and obey all regulations that restrict the use of mobile phones while driving. Use hands-free accessories to increase your safety when possible.

### Follow all safety warnings and regulations

Comply with any regulations that restrict the use of a mobile phone in a certain area.

### Use only Samsung-approved accessories

Using incompatible accessories may damage your phone or cause injury.

## Turn off the phone near medical equipment

Your phone can interfere with medical equipment in hospitals or health care facilities. Follow all regulations, posted warnings, and directions from medical personnel.

## Turn off the phone or disable the wireless functions when in an aircraft

Your phone can cause interference with aircraft equipment. Follow all airline regulations and turn off your phone or switch to a mode that disables the wireless functions when directed by airline personnel.

## Protect batteries and chargers from damage

- Avoid exposing batteries to very cold or very hot temperatures (below 0° C/32° F or above 45° C/113° F). Extreme temperatures can reduce the charging capacity and life of your batteries.
- Prevent batteries from contacting metal objects, as this can create a connection between the + and - terminals of your batteries and lead to temporary or permanent battery damage.
- Never use a damaged charger or battery.

## Handle your phone carefully and sensibly

- Do not allow your phone to get wet—liquids can cause serious damage. Do not handle your phone with wet hands. Water damage to your phone can void your manufacturer's warranty.

# CAUTION

- Avoid using or storing your phone in dusty, dirty areas to prevent damage to moving parts.
- Your phone is a complex electronic device—protect it from impacts and rough handling to avoid serious damage.
- Do not paint your phone, as paint can clog moving parts and prevent proper operation.
- Avoid using the phone's camera flash or light close to the eyes of children or animals.
- Your phone and memory cards may be damaged by exposure to magnetic fields. Do not use carrying cases or accessories with magnetic closures or allow your phone to come in contact with magnetic fields for extended periods of time.

## Avoid interference with other electronic devices

Your phone emits radio frequency (RF) signals that may interfere with unshielded or improperly shielded electronic equipment, such as pacemakers, hearing aids, medical devices, and other electronic devices in homes or vehicles. Consult the manufacturers of your electronic devices to solve any interference problems you experience.

# CAUTION

## Important usage information

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### Use your phone in the normal position

Avoid contact with your phone's internal antenna.

### Allow only qualified personnel to service your phone

Allowing unqualified personnel to service your phone may result in damage to your phone and will void your warranty.

### Ensure maximum battery and charger life

- Avoid charging batteries for more than a week, as overcharging may shorten battery life.
- Over time, unused batteries will discharge and must be recharged before use.

- Disconnect chargers from power sources when not in use.
- Use batteries only for their intended purpose.

### Handle SIM cards and memory cards with care

- Do not remove a card while the phone is transferring or accessing information, as this could result in loss of data and/or damage to the card or phone.
- Protect cards from strong shocks, static electricity, and electrical noise from other devices.
- Frequent writing and erasing will shorten the life span of memory cards.
- Do not touch gold-coloured contacts or terminals with your fingers or metal objects. If dirty, wipe the card with a soft cloth.

## Ensure access to emergency services

Emergency calls from your phone may not be possible in some areas or circumstances. Before traveling in remote or undeveloped areas, plan an alternate method of contacting emergency services personnel.

## Specific Absorption Rate (SAR) certification information

Your phone conforms to European Union (EU) standards that limit human exposure to radio frequency (RF) energy emitted by radio and telecommunications equipment. These standards prevent the sale of mobile phones that exceed a maximum exposure level (known as the Specific Absorption Rate, or SAR) of 2.0 watts per kilogram of body tissue.

During testing, the maximum SAR recorded for this model was 0.366 watts per kilogram. In normal use, the actual SAR is likely to be much lower, as the phone has been designed to emit only the RF energy necessary to transmit a signal to the nearest base station. By automatically emitting lower levels when possible, your phone reduces your overall exposure to RF energy.


The Declaration of Conformity at the back of this manual demonstrates your phone's compliance with the European Radio & Terminal Telecommunications Equipment (R&TTE) directive. For more information about the SAR and related EU standards, visit the Samsung mobile phone website.

## Correct disposal of this product

(Waste Electrical & Electronic Equipment)



(Applicable in the European Union and other European countries with separate collection systems)

 This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

This EEE is compliant with RoHS.

## Correct disposal of batteries in this product



(Applicable in the European Union and other European countries with separate battery return systems)

This marking on the battery, manual or packaging indicates that the batteries in this product should not be disposed of with other household waste at the end of their working life. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66. If batteries are not properly disposed of, these substances can cause harm to human health or the environment.

To protect natural resources and to promote material reuse, please separate batteries from other types of waste and recycle them through your local, free battery return system.

# introducing your mobile phone

In this section, learn about your mobile phone's layout, keys, display, and icons.

## Unpack

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Check your product box for the following items:

- Mobile phone
- Battery
- Travel adapter (charger)
- User manual

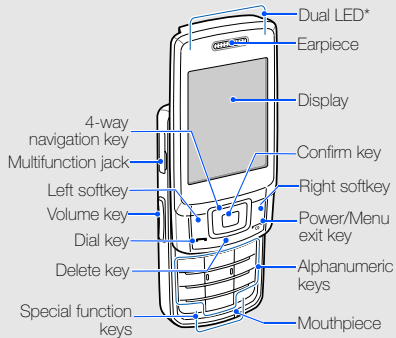


- The items supplied with your phone may vary depending on the software and accessories available in your region or offered by your service provider. You can obtain additional accessories from your local Samsung dealer.
- Use only Samsung-approved software. Pirated or illegal software may cause damage or malfunctions that are not covered by manufacturer's warranty.



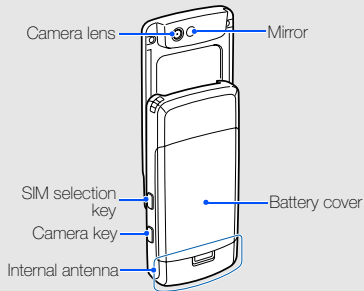
## Phone layout

The front of your phone includes the following keys and features:








\* When your phone accesses a SIM card, the indicators show which SIM card is in use.





The rear of your phone includes the following keys and features:





Closing the phone automatically locks the exposed keys to prevent you from accidentally pressing them. To unlock these keys, press **<Unlock>** → **<OK>**.

## Keys

Key	Function
 Softkeys	Perform actions indicated at the bottom of the display
 4-way navigation	In Idle mode, access user-defined menus; In Menu mode, scroll through menu options
 Confirm	In Idle mode, launch the web browser; In Menu mode, select the highlighted menu option or confirm input
 Dial	Make or answer a call; In Idle mode, retrieve recently dialed, missed, or received numbers
 Delete	Delete characters or items in an application

Key	Function
 Power/ Menu exit	Turn the phone on and off (press and hold); End a call; In Menu mode, cancel input and return to Idle mode
 Alpha- numeric	Enter numbers, letters and special characters; In Idle mode, press and hold [1] to access voice mails and [0] to enter an international call prefix
 Special function	Enter special characters or perform special functions; In Idle mode, press and hold [#] for Silent profile; Press and hold [*] to enter a pause between numbers
 Volume	Adjust the phone's volume

Key	Function
	<b>SIM selection</b> Switch between SIM cards when you make calls or send messages; In Idle mode, access the SIM card selection menu
	<b>Camera</b> In Idle mode, turn on the camera (press and hold); In Camera mode, take a photo or record a video

## Display

Your phone's display consists of three areas:



### Icon line

Displays various icons

### Text and graphic area










Displays messages, instructions, and information you enter












### Softkey line






Displays the current actions assigned to each softkey

# Icons

Learn about the icons that appear on your display.

Icon	Definition
	Signal strength
	Call in progress
	SOS message feature activated
	GPRS network status
	EDGE network status
	Connecting to secured web page
	Call diverting activated
	Roaming
	In Home Zone service area
	In City Zone service area

Icon	Definition
	Synchronised with PC
	Bluetooth activated
	Bluetooth hands-free car kit or headset connected
	Alarm activated
	Memory card inserted
	Music playback in progress
	Music playback paused
	FM radio on
	New text message
	New multimedia message
	New email message

Icon	Definition
	New voice mail message
	Normal profile activated
	Silent profile activated
	Battery power level
	Current time



# assembling and preparing your mobile phone

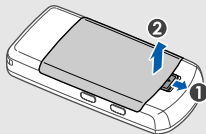
Get started by assembling and setting up your mobile phone for its first use.


## Install the SIM card and battery

When you subscribe to a cellular service, you will receive a Subscriber Identity Module, or SIM card, with subscription details, such as your personal identification number (PIN) and optional services.

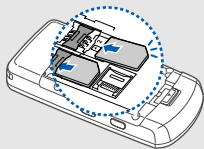
To install the SIM cards and battery,

1. Remove the battery cover.



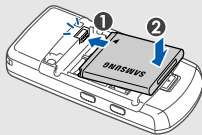
If the phone is on, press and hold [  ] to turn it off.

2. Insert the SIM cards.

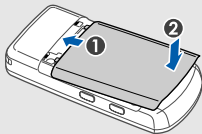


Place the SIM cards in the phone with the gold-coloured contacts facing down.

3. Insert the battery.



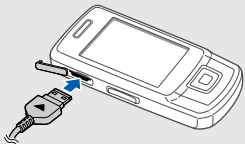
4. Replace the battery cover.



## Charge the battery

Before using the phone for the first time, you must charge the battery.


1. Open the cover to the multifunction jack on the side of the phone.
2. Plug the small end of the travel adapter into the multifunction jack.



With the triangle facing up



Improperly connecting the travel adapter can cause serious damage to the phone. Any damages by misuse are not covered by the warranty.

3. Plug the large end of the travel adapter into a power outlet.
4. When the battery is fully charged (the  icon is no longer moving), unplug the travel adapter from the power outlet.
5. Unplug the travel adapter from the phone.
6. Close the cover to the multifunction jack.



### About the low battery indicator

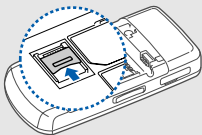
When your battery is low, the phone will emit a warning tone and a low battery message. The battery icon will also be empty and blinking. If the battery level becomes too low, the phone will automatically power off. Recharge your battery to continue using your phone.



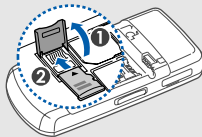
## Insert a memory card (optional)

To store additional multimedia files, you must insert a memory card. Your phone accepts microSD™ memory cards up to 8 GB (depending on memory card manufacturer and type).

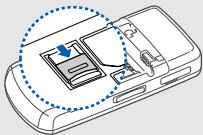
1. Remove the battery cover.
2. Unlock the memory card cover.



3. Lift the memory card cover and insert a memory card with the label side facing up.



4. Close and lock the memory card cover.



To remove the memory card, open the memory card cover and remove the memory card out of the memory card slot.




# using basic functions

Learn how to perform basic operations and use the main features of your mobile phone.

## Turn your phone on and off

---

To turn your phone on,

1. Press and hold [].
2. Enter your PIN and press <OK> (if necessary).
3. Press <OK> and assign names to the new SIM cards.
4. Press <Next>.
5. Select a default SIM card and press <Save>.

To turn your phone off, repeat step 1 above.

## Switch to the Offline profile

By switching to the Offline profile, you can use your phone's non-network services in areas where wireless devices are prohibited, such as aeroplanes and hospitals.

To switch to the Offline profile, in Menu mode, select **Settings** → **Phone profiles** → **Offline**.




Follow all posted warnings and directions from official personnel when in areas where wireless devices are prohibited.

## Access menus

---

To access your phone's menus,

1. In Idle mode, press <**Menu**> to access Menu mode.
2. Use the navigation key to scroll to a menu or option.
3. Press <**Select**>, <**OK**>, or the Confirm key to confirm the highlighted option.
4. Press <**Back**> to move up one level; Press [> to return to Idle mode.

## Customise your phone

---

Get more from your phone by customising it to match your preferences.

### Adjust the volume of the key tones

In Idle mode, press the Volume key up or down to adjust the key tone volume.

### Switch to or from the Silent profile

In Idle mode, press and hold [**#**] to silence or un silence your phone.

### Change your ringtone

1. In Menu mode, select **Settings** → **Phone profiles**.
2. Scroll to the profile you are using.
3. Press <**Options**> → **Edit** → **Voice call ringtone**.

4. Select a ringtone category → a ringtone.
  5. Press <**Save**>.
- To switch to another profile, select it from the list.

## Create a phone profile

1. In Menu mode, select **Settings** → **Phone profiles**.
2. Press <**Options**> → **Create**.
3. Enter a name for the profile and press the Confirm key.
4. Customise the sound settings as desired.
5. When you have finished, press <**Save**>.

## Select a wallpaper (Idle mode)

1. In Menu mode, select **Settings** → **Display and light** → **Home screen**.
2. Scroll left or right to **Images**.

3. Select **Wallpaper** → an image category → an image.
4. Press <**Save**>.

## Select a theme for the display

1. In Menu mode, select **Settings** → **Display and light** → **My theme**.
2. Scroll to a theme.
3. Press <**Save**> to apply the theme.

## Set menu shortcuts

1. In Menu mode, select **Settings** → **Phone settings** → **Shortcuts**.
2. Select a key to use as a shortcut.
3. Select a menu to assign to the shortcut key.

## Lock your phone

1. In Menu mode, select **Settings** → **Security** → **Phone** → **Phone lock**.
2. Select **On**.
3. Enter a new 4- to 8-digit password and press <OK>.
4. Enter the new password again and press <OK>.

## Manage your SIM cards

---

Your phone supports the Dual SIM mode, enabling you to use two SIM cards at the same time without changing them. Learn to select a default SIM card and switch from one SIM card to another at a specified time.

## Select a default SIM card

1. In Idle mode, press [⏏].
2. Scroll to the SIM card you want to use.
3. Select **Default**.
4. Press <Save>.

## Switch the SIM card automatically

1. In Menu mode, select **Settings** → **SIM cards management** → **SIM auto switch**.
2. Scroll left or right to select **On**.
3. Scroll down to the SIM card you want to specify and press the Confirm key.
4. Specify the schedule for the SIM card and press <Save>.

## Use basic call functions

---

Learn to make or answer calls and use basic call functions.

### Make a call

1. In Idle mode, enter an area code and a phone number.
2. Press [**☎**] to dial the number.
3. To end the call, press [**⏏**].

### Answer a call

1. When a call comes in, press [**☎**].
2. To end the call, press [**⏏**].

### Adjust the volume

To adjust the volume during a call, press the Volume key up or down.

## Use the speakerphone feature

1. During a call, press the Confirm key → <Yes> to activate the speaker.
2. To switch back to the earpiece, press the Confirm key again.



In noisy environment, you may have difficulty hearing the calls while using the speakerphone feature. For better performance, use the normal phone mode.

## Use the headset

By plugging the supplied headset into the multifunction jack, you can make and answer calls:

- To redial the last call, press and hold the headset button.
- To answer a call, press and hold the headset button.
- To end a call, press and hold the headset button.

## Send and view messages

---

Learn to send and view text (SMS), multimedia (MMS), and email messages.

### Send a text or multimedia message

1. In Menu mode, select **Messages** → **Create new message** → **Message**.
2. Enter a destination number and scroll down.
3. Enter your message text. ► p. 28  
For sending as a text message, skip to step 8.  
For attaching multimedia, continue with step 4.
4. Press <Options> → **Add multimedia** → an item type.
5. Select the item you want to add and press <Add>, or press <Options> → **Add**.

6. Press <Options> → **Advanced** → **Add subject**.
7. Enter a subject.
8. Press <Options> → **Send** to send the message.

### Send an email

1. In Menu mode, select **Messages** → **Create new message** → **Email**.
2. Enter an email address and scroll down.
3. Enter a subject and scroll down.
4. Enter your email text.
5. Press <Options> → **Attach multimedia** or **Attach organiser** and attach a file (if necessary).
6. Press <Options> → **Send** to send the message.



## Enter text

When entering text, you can change the text input mode:

- Press and hold [**\***] to switch between T9 and ABC modes. Depending on your region, you may be able to access an input mode for your specific language.
- Press [**\***] to change case or switch to Number mode.
- Press and hold [**#**] to switch to Symbol mode.

Enter text in one of the following modes:

Mode	Function
ABC	Press the appropriate alphanumeric key until the character you want appears on the display.
T9	<ol style="list-style-type: none"> <li>1. Press the appropriate alphanumeric keys to enter an entire word.</li> <li>2. When the word displays correctly, press [<b>#</b>] to insert a space. If the correct word does not display, select an alternate word from the list that appears.</li> </ol>
Number	Press the appropriate alphanumeric key to enter a number.
Symbol	Press the appropriate alphanumeric key to select a symbol.

## View text or multimedia messages

1. In Menu mode, select **Messages** → **My messages** → **Inbox**.
2. Select a text or multimedia message.

## View an email

1. In Menu mode, select **Messages** → **My messages** → **Email inbox**.
2. Press **Check new email**.
3. Select an email or a header.
4. If you selected a header, press **<Options>** → **Retrieve** to view the body of the email.

## Add and find contacts

---

Learn the basics of using the Phonebook feature.

### Add a new contact

1. In Idle mode, enter a phone number and press **<Options>**.
2. Select **Save** → a memory location (phone, SIM1, or SIM2) → **New**.
3. Select a number type (if necessary).
4. Enter contact information.
5. Press **<Options>** → **Save** to add the contact to memory.

### Find a contact

1. In Menu mode, select **Phonebook**.
2. Enter the first few letters of the name you want to find.

3. Select the contact's name from the search list.



Once you have found a contact, you can:

- call the contact by pressing [**☎**]
- edit the contact information by pressing the Confirm key

## Use basic camera functions

---

Learn the basics to capture and view photos and videos.

### Capture photos

1. In Idle mode, press and hold the Camera key to turn on the camera.
2. Rotate the phone anti-clockwise to landscape view.
3. Aim the lens at the subject and make any adjustments.

4. Press the Confirm key or the Camera key to take a photo.  
The photo is saved automatically.
5. Press <**⏪**> or the Camera key to take another photo (step 3).

### View photos

In Menu mode, select **My files** → **Images** → **My photos** → a photo file.

### Capture videos

1. In Idle mode, press and hold the Camera key to turn on the camera.
2. Press [**1**] to switch to Recording mode.
3. Rotate the phone anti-clockwise to landscape view.
4. Aim the lens at the subject and make any adjustments.

5. Press the Confirm key or the Camera key to start recording.
6. Press the Confirm key, <img alt="square icon" data-bbox="288 165 318 195"/>, or the Camera key to stop recording.  
The video is saved automatically.
7. Press <img alt="back arrow icon" data-bbox="155 300 185 330"/> or the Camera key to record another video (step 4).

## View videos

In Menu mode, select **My files** → **Videos** → **My video clips** → a video file.

## Listen to music

---

Learn how to listen to music via the music player or FM radio.

### Listen to the FM radio

1. Plug the supplied headset into the phone's multifunction jack.
2. In Menu mode, select **FM radio**.
3. Press the Confirm key to turn on the radio.
4. Press <img alt="Yes icon" data-bbox="605 520 635 550"/> to start automatic tuning.  
The radio scans and saves available stations automatically.



The first time you access the FM radio, you will be prompted to start automatic tuning.

5. Scroll up or down to select a radio station.
6. To turn off the FM radio, press the Confirm key.

## Listen to music files

Start by transferring files to your phone or memory card:

- Download from the wireless web.
  - ▶ Browse the web
- Download from a PC with the optional Samsung PC Studio. ▶ p. 39
- Receive via Bluetooth. ▶ p. 43
- Copy to your memory card. ▶ p. 39
- Synchronise with Windows Media Player 11.
  - ▶ p. 40

After transferring music files to your phone or memory card,

1. In Menu mode, select **Music**.
2. Select a music category → a music file.

3. Control playback using the following keys:

Key	Function
Confirm	Pause or resume playback
Volume	Adjust the volume
Navigation	<ul style="list-style-type: none"> <li>• Left: Restart playback; Skip backward (press within 3 seconds); Scan backward in a file (press and hold)</li> <li>• Right: Skip forward; Scan forward in a file (press and hold)</li> <li>• Up: Open the playlist</li> <li>• Down: Stop playback</li> </ul>

## Browse the web

---

Learn to access and bookmark your favourite web pages.

### Browse web pages

1. In Idle mode, press the Confirm key → a SIM card (if necessary) to launch your service provider's homepage.
2. Navigate web pages using the following keys:

Key	Function
Navigation	Scroll up or down on a web page
Confirm	Select an item
<Back>	Return to the previous page
<Options>	Access a list of browser options

### Bookmark your favourite web pages

1. In Menu mode, select **Browser** → **Bookmarks**.
2. Scroll left or right to a SIM card (if necessary).
3. Scroll to an empty location and press <Options> → **Add bookmark**.
4. Enter a page title and a web address (URL).
5. Press the Confirm key.

# using advanced functions

Learn how to perform advanced operations and use additional features of your mobile phone.


## Use advanced call functions

---



Learn about your phone's additional calling capabilities.

### View and dial missed calls

Your phone will display calls you have missed on the display. To dial the number of a missed call,

1. Press <**View**>.
2. Scroll to the missed call you want to dial.
3. Press [>] to dial.

### Call a recently dialed number

1. In Idle mode, press [>] to display a list of recent numbers.
2. Scroll to the number you want and press [>] to dial.

## Hold a call or retrieve a held call

Press <**Hold**> to place a call on hold or press <**Retrieve**> to retrieve a held call.

## Dial a second call

If your network supports this function, you can dial another number during a call:

1. Press <**Hold**> to place the first call on hold.
2. Enter the second number to dial and press [**↵**].
3. Press <**Swap**> to switch between the two calls.
4. To end the call on hold, press <**Options**> → **End** → **Held call**.
5. To end the current call, press [**ⓧ**].

## Answer a second call


If your network supports this function, you can answer a second incoming call:

1. Press [**↵**] to answer the second call.  
The first call is automatically placed on hold.
2. Press <**Swap**> to switch between the calls.


## Make a multiparty call (conference call)

1. Call the first party you want to add to the multiparty call.
2. While connected to the first party, call the second party.  
The first party is automatically placed on hold.
3. When connected to the second party, press <**Options**> → **Conference call**.




- Repeat steps 2 and 3 to add more parties (if necessary).
- To end the multiparty call, press [].

## Call an international number

- In Idle mode, press and hold [0] to insert the + character.
- Enter the complete number you want to dial (country code, area code, and phone number), and then press [] to dial.

## Call a contact from Phonebook

You can call numbers directly from Phonebook using stored contacts. ► p. 29

- In Menu mode, select **Phonebook**.
- Scroll to the number you want to dial and press [] to dial.

## Use advanced Phonebook functions

Learn to create namecards, set speed dial numbers, and create groups of contacts.

### Create a namecard

- In Menu mode, select **Phonebook**.
- Press <Options> → **My namecard**.
- Enter your personal details and press <Options> → **Save**.



You can send your namecard by attaching it to a message or email or transferring it via the Bluetooth wireless feature.

## Set speed dial numbers

1. In Menu mode, select **Phonebook**.
2. Scroll to a contact to assign to the number.
3. Press **<Options>** → **Add to speed dial**.
4. Select a number (if necessary).
5. Scroll to a number you want to set (2-9) and press **<Add>**.  
The contact is saved to the speed dial number.



You can now call this contact from Idle mode by pressing and holding the assigned speed dial number.

## Create a group of contacts

By creating groups of contacts, you can assign ringtones and caller ID photos to each group or send messages and emails to an entire group. Start by creating a group:

1. In Menu mode, select **Phonebook**.
2. Scroll left or right to **Groups**.
3. Press **<Options>** → **Create group**.
4. Enter a group name and press the Confirm key.
5. To set the caller ID image, scroll to the group and press **<Options>** → **Group settings**.
6. Press the Confirm key → an image category → an image.
7. To set a group ringtone, scroll down and press the Confirm key → a ringtone category → a ringtone.
8. Press **<Options>** → **Save**.

## Use advanced messaging functions

Learn to create templates and use templates to create new messages.

### Create a text template

1. In Menu mode, select **Messages** → **Templates** → **Text templates**.
2. Scroll to an empty location and press the Confirm key.
3. Enter your text and press the Confirm key to save the template.



When there is no empty template, you must delete or edit a saved template to create a new template.

### Create a multimedia template

1. In Menu mode, select **Messages** → **Templates** → **Multimedia message templates**.
2. Press <**Options**> → **Add new** to open a new template window.
3. Create a multimedia message, with a subject and desired attachments, to use as your template. ► p. 27
4. Press <**Options**> → **Save to** → **Templates** to save the template.

### Insert text templates in new messages

1. In Menu mode, select **Messages** → **Create new message** → **Message**.
2. Press <**Options**> → **Insert** → **Template** → a template.

## Create a message from a multimedia template

1. In Menu mode, select **Messages** → **Templates** → **Multimedia message templates**.
2. Scroll to the template you want and press **<Options>** → **Edit**.

Your template opens as a new multimedia message.

## Use advanced music functions

---

Learn to prepare music files, create playlists, and store radio stations.

### Copy music files via Samsung PC Studio

1. In Menu mode, select **Settings** → **PC connections** → **Samsung PC studio**.

2. Using an optional PC data cable, connect the multifunction jack on your phone to a PC.
3. Run Samsung PC Studio and copy files from the PC to the phone.  
Refer to the Samsung PC Studio help for more information.

### Copy music files to a memory card

1. Insert a memory card.
2. In Menu mode, select **Settings** → **PC connections** → **Mass storage**.
3. Using an optional PC data cable, connect the multifunction jack on your phone to a PC.  
When connected, a pop-up window will appear on the PC.
4. Select a folder to view files.
5. Copy files from the PC to the memory card.

## Synchronise your phone with Windows Media Player

1. In Menu mode, select **Settings** → **PC connections** → **Media player**.
2. Using an optional PC data cable, connect the multifunction jack on your phone to a PC with Windows Media Player installed.  
When connected, a pop-up window will appear on the PC.
3. Open Windows Media Player to synchronise music files.
4. Edit or enter your phone's name in the pop-up window (if necessary).
5. Select and drag the music files you want to the sync list.
6. Start synchronisation.

## Create a playlist

1. In Menu mode, select **Music** → **Playlists**.
2. Press <**Options**> → **Create playlist**.
3. Enter a title for your new playlist and press the Confirm key.
4. Select the new playlist.
5. Press <**Options**> → **Add** → **Tracks**.
6. Select the files you want to include and press <**Add**>.

## Customise your music player settings

Learn to adjust the playback and sound settings for your music player.

1. In Menu mode, select **Music**.
2. Press <**Options**> → **Settings**.

3. Adjust the settings to customise your music player.
4. Press <**Save**>.

## Record songs from the FM radio

1. Plug the supplied headset into the phone's multifunction jack.
2. In Menu mode, select **FM radio**.
3. Press the Confirm key to start the FM radio.
4. Press <**Options**> → **Record** to start recording.
5. When you are finished recording, press the Confirm key or <**Stop**>.

The music file will be saved in **FM radio clips** (In Menu mode, select **My files** → **Music**).



The recording feature is developed for voice recording only. The quality of the recording will be much lower than digital media.

## Store radio stations automatically

1. Plug the supplied headset into the phone's multifunction jack.
2. In Menu mode, select **FM radio**.
3. Press the Confirm key to turn on the radio.
4. Press <**Options**> → **Self-tuning**.
5. Press <**Yes**> to confirm (if necessary).  
The radio scans and saves available stations automatically.

# using tools and applications

Learn how to work with your mobile phone's tools and additional applications.

## Use the Bluetooth wireless feature

Learn about your phone's ability to connect to other wireless devices for exchanging data and using hands-free features.

### Turn on the Bluetooth wireless feature

1. In Menu mode, select **Applications** → **Bluetooth**.
2. Press <Options> → **Settings**.
3. Scroll down to **Activation**.
4. Scroll left or right to **On**.
5. To allow other devices to locate your phone, scroll down and scroll left or right to **On**.  
If you select **Custom**, scroll down and set duration that your phone is visible.
6. Press <Save>.

## Find and pair with other Bluetooth-enabled devices

1. In Menu mode, select **Applications** → **Bluetooth** → **Search new device**.
2. Scroll to a device and press the Confirm key.
3. Enter a PIN for the Bluetooth wireless feature or the other device's Bluetooth PIN, if it has one, and press **<OK>**. Otherwise, press **<Yes>** to connect to the other device.

When the owner of the other device enters the same code or accepts the connection, pairing is complete.

## Send data using the Bluetooth wireless feature

1. Select the file or item from one of your phone's applications that you want to send.

2. Press **<Options>** → **Send namecard via** or **Send via** → **Bluetooth** (when sending contact data, specify which data to send).

## Receive data using the Bluetooth wireless feature

1. Enter the PIN for the Bluetooth wireless feature and press **<OK>** (if necessary).
2. Press **<Yes>** to confirm that you are willing to receive data from the device (if necessary).

## Activate and send an SOS message

When you have an emergency, you can send an SOS message asking for help.

1. In Menu mode, select **Messages** → **SOS messages** → **Sending options**.
2. Scroll left or right to turn **On**.



3. Scroll down and press the Confirm key to open the recipient list.
4. Press the Confirm key to open your contact list.
5. Select a contact.
6. Select a number (if necessary).
7. Press <Add>.
8. Press <Options> → **Save** to save the recipients.
9. Scroll down and set the number of times to repeat the SOS message.
10. Press <Save> → <Yes>.

To send an SOS message, the phone must be closed and the keys locked. Press the Volume key four times.



Once you send an SOS message, all phone functions will be suspended until you press [⏏].

## Record and play voice memos

---

Learn to operate your phone's voice recorder.

### Record a voice memo

1. In Menu mode, select **Applications** → **Voice recorder**.
2. Press the Confirm key to start recording.
3. Speak your memo into the microphone.
4. When you are finished speaking, press <Save>.

### Play a voice memo

1. From the voice recorder screen, press <Options> → **Go to My voice clips**.
2. Select a file.

- Control the playback using the following keys:

Key	Function
Confirm	Pause or resume playback
Volume	Adjust the volume
Navigation	<ul style="list-style-type: none"><li>Left: Scan backward in a file</li><li>Right: Scan forward in a file</li><li>Down: Stop playback</li></ul>

## Edit images

Learn to edit images and apply fun effects.

### Apply effects to images

- In Menu mode, select **Applications** → **Image editor**.
- Press <Options> → **New image** → **Open** or **Take photo**.

- Select an image or take a new photo.
- Press <Options> → **Effects** → an effect option.
- Select a variation of the effect to apply and press <Done>.
- When you are finished applying effects, press <Options> → **Save as**.
- Press <Yes> to confirm.
- Enter a new file name for the image and press the Confirm key.

### Adjust an image

- In Menu mode, select **Applications** → **Image editor**.
- Press <Options> → **New image** → **Open** or **Take photo**.
- Select an image or take a new photo.

4. Press **<Options>** → **Adjust** → an adjustment option (auto level, brightness, contrast, or colour).
5. Using the navigation key, adjust the image as desired and press **<Done>**.
6. When you are finished with adjustment, press **<Options>** → **Save as**.
7. Press **<Yes>** to confirm.
8. Enter a new file name for the image and press the Confirm key.

## Transform an image

1. In Menu mode, select **Applications** → **Image editor**.
2. Press **<Options>** → **New image** → **Open** or **Take photo**.

3. Select an image or take a new photo.
4. Press **<Options>** → **Transform** → **Resize**, **Rotate**, or **Flip**.
5. Using the navigation key, rotate or flip the image as desired and press **<Done>**.  
To resize, select a size and press **<Yes>**. Skip to step 8.
6. When you are finished transforming options, press **<Options>** → **Save as**.
7. Press **<Yes>** to confirm.
8. Enter a new file name for the image and press the Confirm key.

## Crop an image

1. In Menu mode, select **Applications** → **Image editor**.
2. Press <Options> → **New image** → **Open** or **Take photo**.
3. Select an image or take a new photo.
4. Press <Options> → **Crop**.
5. Using the navigation key, move the rectangle over the area you want to crop and press the Confirm key.  
To resize the rectangle, press <Options> → **Resize**. Adjust the size using the navigation key and press the Confirm key.
6. When you are finished cropping, press <Options> → **Save as**.
7. Press <Yes> to confirm.
8. Enter a new file name for the image and press the Confirm key.

## Insert a visual feature

1. In Menu mode, select **Applications** → **Image editor**.
2. Press <Options> → **New image** → **Open** or **Take photo**.
3. Select an image or take a new photo.
4. Press <Options> → **Insert** → a visual feature (frame, image, clip art, emoticon, or text).
5. Select a visual feature to add and press <Select>.  
To move the added image, use the navigation key (if necessary).
6. Press <Done> or the Confirm key.
7. When you are finished adding visual features, press <Options> → **Save as**.

8. Press <Yes> to confirm.
9. Enter a new file name for the image and press the Confirm key.

## Use Java-powered games and applications

---

Learn to use games and applications powered by award-winning Java technology.

### Play games

1. In Menu mode, select **Applications** → **Games and more**.
2. Select a game from the list and follow the on-screen instructions.



Available games may vary, depending on your service provider or region. Game controls and options may vary.

### Launch applications

1. In Menu mode, select **Applications** → **Games and more** → an application.
2. Press <Options> to access a list of various options and settings for your application.

### View world clock

---

Learn to view the time in another city and set world clocks to appear on your display.

### View a world clock

1. In Menu mode, select **Organiser** → **World clock**.
2. Scroll down to the middle clock.
3. Scroll left or right to select a time zone.
4. Scroll down to the bottom clock.

5. Scroll left or right to select a time zone.
6. Press the Confirm key to save your world clock.



To set daylight saving time, press <Options> → **Apply daylight saving time** → time zones.

## Add a world clock to your display

In Dual Clock Display mode, you can view clocks with two different time zones on your display.

After you have saved world clocks,

1. In Menu mode, select **Organiser** → **World clock**.
2. Scroll to either the middle or bottom clock you want to add and press <Options> → **Mark as second clock**.
3. Press <Cancel> → <Back>.
4. Select **Settings** → **Display and light** → **Home screen**.

5. Scroll left or right to **Images** (if necessary).
6. Select **Clock**.
7. Scroll left or right to **Dual**.
8. Press <Save> twice.

## Set and use alarms

Learn to set and control alarms for important events.

### Set a new alarm

1. In Menu mode, select **Alarms**.
2. Scroll to an empty alarm location and press the Confirm key.
3. Set alarm details.
4. Press <Save>.



The auto power-up feature sets the phone to automatically turn on and sound the alarm at the designated time if the phone is turned off.

## Stop an alarm

When the alarm sounds,

- Press any key to stop an alarm without snooze.
- Press <OK> or the Confirm key to stop an alarm with snooze or press <Snooze> or any key to silence the alarm for the snooze period.

## Deactivate an alarm

1. In Menu mode, select **Alarms**.
2. Scroll to the alarm you want to deactivate and press the Confirm key.
3. Scroll down (if necessary).
4. Scroll left or right to **Off**.
5. Press <Save>.

## Use the calculator

---

1. In Menu mode, select **Organiser** → **Calculator**.
2. Use the keys that corresponds to the calculator display to perform basic mathematical operations.

## Convert or measurements

---

1. In Menu mode, select **Organiser** → **Convertor** → a conversion type.
2. Enter the measurements and units in the appropriate fields.

## Set a countdown timer

---

1. In Menu mode, select **Applications** → **Timer**.
2. Press <**Set**>.
3. Enter the length of time to count down and press <**OK**>.
4. Press the Confirm key to begin or pause the countdown.
5. When the timer expires, press <**OK**> to stop the alert.

## Use the stopwatch

---

1. In Menu mode, select **Applications** → **Stopwatch**.
2. Press the Confirm key to begin and record lap times.
3. When you are finished, press <**Stop**>.
4. Press <**Reset**> to clear recorded times.

## Create a new task

---

1. In Menu mode, select **Organiser** → **Task**.
2. Press <**Create**>.
3. Enter the details of the task.
4. Press <**Save**>.

## Create a text memo

---

1. In Menu mode, select **Organiser** → **Memo**.
2. Press <**Create**>.
3. Enter your memo text and press the Confirm key.



## Manage your calendar

---

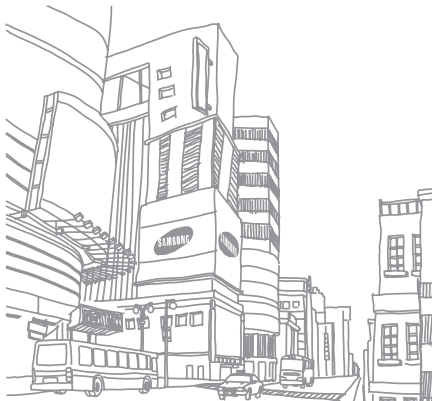
Learn to change the calendar view and create events.

### Change the calendar view

1. In Menu mode, select **Organiser** → **Calendar**.
2. Press <Options> → **View by** → **Day** or **Week**.

### Create an event

1. In Menu mode, select **Organiser** → **Calendar**.
2. Press <Options> → **Create** → an event type.
3. Enter the details of the event as required.
4. Press <Options> → **Save** or press <Save>.



# troubleshooting

If you are having trouble with your mobile phone, try these troubleshooting procedures before contacting a service professional.

**While using your phone, the following messages may appear:**

Message	Try this to solve the problem:
Please insert SIM card	Ensure that the SIM card is installed correctly.
Phone lock	When the phone lock feature is enabled, you must enter the password you set for the phone.

Message	Try this to solve the problem:
Slot 1 Enter PIN/ Slot 2 Enter PIN	When using the phone for the first time or when the PIN requirement is enabled, you must enter the PIN supplied with the SIM card. You can disable this feature by using the <b>PIN lock</b> menu.
Slot 1 Enter PUK/ Slot 2 Enter PUK	Your SIM card is blocked, usually as a result of entering your PIN incorrectly several times. You must enter the PUK supplied by your service provider.

### Your phone displays “Network unavailable” or “Network error.”

- When you are in areas with weak signals or poor reception, you may lose reception. Move to another area and try again.
- You cannot access some options without a subscription. Contact your service provider for more details.

### You enter a number, but the call is not dialed.

- Ensure that you have pressed [↵].
- Ensure that you have accessed the right cellular network.
- Ensure that you have not set call barring for the phone number.

### Another caller cannot reach you.

- Ensure that your phone is turned on.
- Ensure that you have accessed the right cellular network.
- Ensure that you have not set call barring for the phone number.

### Another caller cannot hear you speaking.

- Ensure that you are not covering the built-in microphone.
- Ensure that the microphone is close to your mouth.
- If using a headset, ensure that it is properly connected.

### **The phone beeps and the battery icon flashes.**

Your battery is low. Recharge or replace the battery to continue using the phone.

### **The audio quality of the call is poor.**

- Ensure that you are not blocking the phone's internal antenna.
- When you are in areas with weak signals or poor reception, you may lose reception. Move to another area and try again.

### **You select a contact to call, but the call is not dialed.**

- Ensure that the correct number is stored in the contact list.
- Re-enter and save the number, if necessary.

### **The battery does not charge properly or sometimes the phone turns itself off.**

- The battery terminals may be dirty. Wipe both gold-colored contacts with a clean, soft cloth and try charging the battery again.
- If the battery will no longer charge completely, dispose of the old battery properly and replace it with a new battery.

### **Your phone is hot to the touch.**

When you use several applications at once, your phone requires more power and may heat up.

This is normal and should not affect your phone's lifespan or performance.

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## Declaration of Conformity (R&TTE)

We, **Samsung Electronics**

declare under our sole responsibility that the product

**GSM Mobile Phone : B5702**

to which this declaration relates, is in conformity with the following standards and/or other normative documents.

SAFETY	EN 60950- 1 : 2001 +A11:2004
EMC	EN 301 489- 01 V1.6.1 (09-2005)
	EN 301 489- 07 V1.3.1 (11-2005)
	EN 301 489- 17 V1.2.1 (08-2002)
SAR	EN 50360 : 2001
	EN 50361 : 2001
RADIO	EN 301 511 V9.0.2 (03-2003)
	EN 300 328 V1.7.1 (10-2006)

We hereby declare that [all essential radio test suites have been carried out and that] the above named product is in conformity to all the essential requirements of Directive 1999/5/EC.

The conformity assessment procedure referred to in Article 10 and detailed in Annex[IV] of Directive 1999/5/EC has been followed with the involvement of the following Notified Body(ies):

BABT, Balfour House, Churchfield Road,  
Walton-on-Thames, Surrey, KT12 2TD, UK\*  
Identification mark: 0168

**CE 0168**

The technical documentation kept at :

**Samsung Electronics QA Lab.**

which will be made available upon request.  
(Representative in the EU)

Samsung Electronics Euro QA Lab.  
Blackbushe Business Park, Saxony Way,  
Yateley, Hampshire, GU46 6GG, UK\*

2009.03.09

  
Yong-Sang Park / S. Manager

(place and date of issue)

(name and signature of authorised person)

\* It is not the address of Samsung Service Centre. For the address or the phone number of Samsung Service Centre, see the warranty card or contact the retailer where you purchased your phone.