

Sony Ericsson

# User guide

# S312


**Thank you** for purchasing the Sony Ericsson S312. For additional phone content, go to [www.sonyericsson.com/fun](http://www.sonyericsson.com/fun). Register now to get a suite of tools, free online storage, special offers, news and competitions at [www.sonyericsson.com/myphone](http://www.sonyericsson.com/myphone). For product support, go to [www.sonyericsson.com/support](http://www.sonyericsson.com/support).

## Instruction symbols

The following symbols may appear in this User guide:

> Use the navigation key to scroll and select

 Press the centre selection key

 Press the navigation key up


 Press the navigation key down


 Press the navigation key to the left

 Press the navigation key to the right

 Note

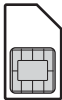
 Tip

 Warning

 *Please read the Important information before you use your mobile phone.*

# SIM card

The SIM (Subscriber Identity Module) card, which you get from your network operator, contains information about your subscription. Always turn off your phone and detach the charger and the battery before you insert or remove the SIM card.



- You can save contacts on the SIM card before you remove it from your phone. See *Contacts* on page 27.

## **PIN code (SIM card lock)**

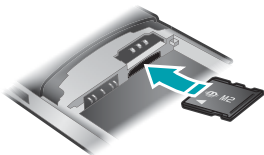
You may need a PIN (Personal Identification Number) to activate the services and functions in your phone. Your PIN is supplied by your network operator. Each PIN digit appears as \*, unless it starts with emergency number digits, for example, 112 or 911. You can see and call an emergency number without entering a PIN. To use the SIM card lock or change your PIN code, see *SIM card lock* on page 35.

- ! If you enter the wrong PIN three times in a row, the SIM card is blocked. See *SIM card lock* on page 35.

# Memory card

Your phone supports a Memory Stick Micro™ (M2™) memory card, adding more storage space to your phone. It can also be used as a portable memory card with other compatible devices. You can move content between the memory card and the phone memory. See *Entertainment* on page 14 and *Bluetooth™ wireless technology* on page 30.

## *To insert a memory card*



- 1 Remove the back cover.
- 2 Detach the battery.
- 3 Insert the memory card with the gold-coloured contacts facing down.

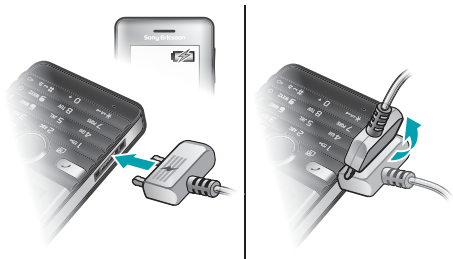
## *To remove a memory card*

- 1 Remove the back cover.
- 2 Detach the battery.
- 3 Press the edge of the memory card to release and remove it.

# Charging the battery

The phone battery is partly charged when you buy it.

## To charge the battery



- 1 Connect the charger to the phone with the power icon on the charger facing upwards. It takes approximately 3.5 hours to fully charge the battery. Press a key to view the screen and see the charging status.
- 2 To remove the charger, tilt the plug upwards.


! *It may take a few minutes before the battery icon appears on the screen.*



💡 *You can use your phone during charging. You can charge the battery at any time and for more or less than 3.5 hours. Interrupted charging does not damage the battery.*

# Turning on the phone

## *To turn on the phone*




- 1 Press and hold down .
- 2 Enter your PIN, if requested.
- 3 Select **OK** to use the setup wizard.

 *If you want to correct a mistake when you enter your PIN, press .*

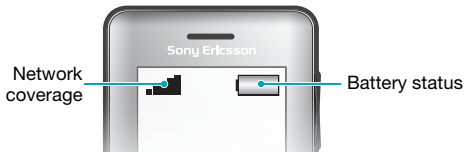
## **Standby**

After you have turned on the phone and entered your PIN, the name of your network operator appears. This view is called standby. Your phone is now ready for use.

## *To turn off the phone*

- Press and hold down .


# Screen icons




## Network coverage

The network bars show the strength of the GSM network in your area. You should move to another location if you have problems calling and network coverage is poor. **No network** means you are not in range of a network.

 = Good network coverage

 = Average network coverage

## Battery status

 = The phone battery is fully charged

 = The phone battery is empty

- ! *When the phone is discharging, the battery power drops gradually.*

These icons may appear on the screen.

Icon	Description
------	-------------



Missed call
-------------

---



Handsfree connected
---------------------

---



Phone set to silent
---------------------

---



Text message received
-----------------------

---



Picture message received
--------------------------

---



Email message received
------------------------

---



Predictive text input activated
---------------------------------

---



Voice message received
------------------------

---



Ongoing call
--------------

---



FM radio playing
------------------

---



Alarm activated
-----------------

---

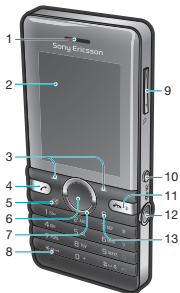


Bluetooth function activated
------------------------------












# Phone overview

- 1 Ear speaker
- 2 Screen
- 3 Selection keys
- 4 Call key
- 5 Shortcuts menu key
- 6 Centre selection key
- 7 Navigation key
- 8 Keylock key
- 9 Volume, digital zoom keys
- 10 Video recorder key
- 11 End key, on/off key
- 12 Camera key
- 13 C key (Clear)
- 14 Main camera
- 15 Connector for charger, handsfree and USB cable



# Keys

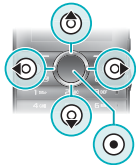
Key	Function
	Go to the main menu or select items
	Scroll between the menus and tabs
	Select options shown immediately above these keys on the screen
	Delete items – pictures, sounds and contacts
	Shortcuts – add your favourite functions to access them quickly
	From standby press to activate camera
	From standby press to activate video recorder
	Press to make a call after you have entered the phone number
	Turn on or off the phone

# Navigation

The main menus are shown as icons. Some submenus include tabs.

## *To navigate the phone menus*

- 1 From standby select **Menu**.
- 2 Use the navigation key to move through the menus.



## *To scroll between the tabs*

- Press the navigation key left or right.

## *To go back one step in the menu*

- Select **Back**.

## *To return to standby*

- Press .

## *To set the phone to silent*

- From standby press and hold down .

## *To call your voicemail service*

- From standby press and hold down .

## *To end a function*

- Press .

# Menu overview



PlayNow™\*



Internet\*

Homepage, Enter address, Bookmarks, History, Saved pages, InternetSettings



Entertainment

Online services\*, Games, TrackID™, Video player, Record sound



Camera



Messaging

Write new, Inbox, Email, Drafts, Outbox, Sent messages, Call voicemail, Templates, Settings



Music player



File manager\*\*

Music, Camera album, Pictures, Videos, Other



Contacts

New contact



FM radio



Calls\*\*



All



Answered



Dialled



Missed



Organiser

Alarm, Applications, Calendar, Tasks, Synchronisation\*, Timer, Stopwatch, Light, Calculator



## Settings\*\*



### General

- Profiles
- Time & date
- Phone language
- Shortcuts
- Flight mode
- Security
- Phone status
- Reset all



### Sounds & alerts

- Ring volume
- Ringtone
- Silent mode
- Vibrating alert
- Message alert
- Key sound



### Display

- Wallpaper
- Themes
- Startup screen
- Screen saver
- Brightness



### Calls

- Speed dial
- Divert calls
- Manage calls
- Time & cost\*
- Show/hide no.
- Handsfree



### Connectivity

- Bluetooth
- USB
- Synchronisation\*
- Mobile networks
- InternetSettings

\* Some menus are operator-, network- and subscription-dependent.









\*\* You can use the navigation key to scroll between tabs in submenus.  
For more information, see *Navigation* on page 11.

## Music player

### *To play music*

- 1 From standby select **Menu** > **Music player** > **Options** > **My music** > **Tracks**.
- 2 Scroll to a title and select **Play**.

### *There are several ways to control the Music player:*

- Press  to stop playing music.
- Press  or  to move between tracks.
- Press and hold down  or  to fast forward or rewind.
- Press  or  to scroll through tracks in the current playlist.
- Select **Back** to go to the main menu.
- Press  to exit.

## Playlists

You can create playlists to organise your music.

### *To create a playlist*

- 1 From standby select **Menu** > **Music player** > **Options** > **My music** > **My playlists** > **New playlist** > **Add**.
- 2 Enter a name and select **OK**.
- 3 Scroll to a track and select **OK**.

### *To add a track to a playlist*

- 1 From standby select **Menu** > **Music player** > **Options** > **My music** > **My playlists**.
- 2 Scroll to a playlist and select **Open** > **Options** > **Add media**.
- 3 Scroll to a track and select **OK**.

### *To remove a track from a playlist*

- 1 From standby select **Menu** > **Music player** > **Options** > **My music** > **My playlists**.
- 2 Scroll to a playlist and select **Open**.
- 3 Scroll to a track and select **Options** > **Delete** > **Yes**.

### **PlayNow™**

With PlayNow™ you can preview, buy and download music using the Internet. You can find PlayNow™ in **Menu** > **PlayNow™**.

- ! *You need the correct Internet settings in your phone to use this function. See Ringtones and themes on page 32.*

### **TrackID™**

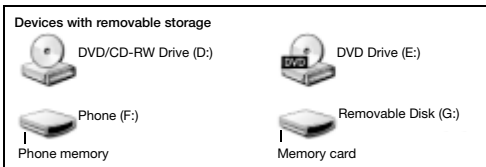
TrackID™ is a music recognition service. You can search for title, artist and album name for a track you hear playing through a loudspeaker or on the radio.

- ! *You need the correct Internet settings in your phone to use this function. See Ringtones and themes on page 32. For cost information contact your service provider.*

### *To search for song information*


- When you hear a song through a loudspeaker, from standby select **Menu** > **Entertainment** > **TrackID™** > **Start**.
- When the radio is playing, select **Options** > **TrackID™**.


## To transfer files in Mass storage mode



- 1 Connect the USB cable to the phone and the computer.
- 2 Phone: From standby select **Menu** > **Settings** > the **Connectivity** tab > **USB** > **Mass storage**.
- 3 Computer: Wait until the phone memory and memory card appear as external disks in Microsoft Windows Explorer.
- 4 Computer: On the computer desktop, double-click the *My Computer* icon.
- 5 Computer: In the *My Computer* window, double-click the icon representing your phone under *Devices with removable storage* to view the phone memory and memory stick folders.
- 6 Computer: Copy and paste your file, or drag and drop it, into a folder on your computer, in your phone memory or on your memory card.



 Do not remove the USB cable from the phone or computer during transfer, as this may corrupt the memory card and the phone memory.


 You cannot view the transferred files in your phone until you have removed the USB cable from the phone. To safely disconnect the USB cable, right-click the Removable Disk icon in Windows Explorer and select Eject.

## Video player

### To play a video

- 1 From standby select **Menu > File manager > Camera album**.
- 2 Scroll to a video and select **View**.


### To stop playing a video

- Press .

### To resume playing a video

- Press .

### To exit the video player

- Press .

# Radio

- ! Do not use your phone as a radio in places where it is prohibited.

Your phone has a radio and the handsfree works as an antenna.

## To listen to the radio

- 1 Connect the handsfree to the phone.
- 2 From standby select **Menu > FM radio**.



## To search for FM radio channels

- When the radio is playing, press and hold down **⏪** or **⏩**.

## To save an FM radio channel

- 1 Select **Options > Save**.
- 2 Select a position.

## To select a saved FM radio channel

- 1 When the radio is playing, select **Options > Channels**.
- 2 Select a radio channel.

## To exit the FM radio

- 1 Select **Back** or press **⏪**.
- 2 **Minimise radio?** appears. Select **No**.

## To turn off the FM radio when minimised

- 1 Select **Menu > FM radio**.
- 2 Select **Back** or press **⏪**.
- 3 **Minimise radio?** appears. Select **No**.

## To view FM radio options

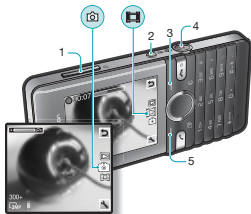
- When the radio is playing, select **Options**.

## Camera and video recorder






You can take pictures and record video clips to view, save or send. Photos and video clips are automatically saved on the memory card, if a memory card is inserted. If not, they are saved in the phone memory. You can find your saved pictures and video clips in **Menu > File manager > Camera album**.

## Using the camera



- 1 Zoom in or out
- 2 Record video clips/  
switch from still camera  
to video camera
- 3 Back
- 4 Take pictures/switch  
from video camera to still  
camera
- 5 Settings





## Camera shortcuts

Key	Shortcut
	Camera: <b>Shoot mode</b> Video: <b>Video length</b>
	Camera: <b>White balance</b> Video: <b>Microphone</b>
	Camera: <b>Self-timer</b> Video: <b>Save to</b>
	<b>Light</b>
	Camera key guide



### *To take a picture*

- 1 To activate the camera, from standby press .
- 2 To take a picture, press .


 *Do not record with a strong light source in the background.*

 *To avoid a blurred picture, use the self-timer or a support such as a tripod.*

### *To record a video clip*

- 1 To activate the video recorder, from standby press .
- 2 To start recording, press .

### *To stop recording*



- Press . The video clip is automatically saved.

### *To use the zoom*



- Press the volume keys up or down.

- ! When you take a picture, zoom is only available in VGA mode.

### *To change camera settings*

- 1 To activate the camera, from standby press .
- 2 Select .

### *To change video recorder settings*

- 1 To activate the video recorder, from standby press .
- 2 Select .

### *To switch from still camera to video camera*

- In still camera mode, press .

### *To switch from video camera to still camera*

- In video camera mode, press .

### *To delete pictures and video clips*

- 1 From standby select **Menu** > **File manager** > **Camera album**.
- 2 Scroll to an item and press .

## **Photo fix**

You can improve an under-exposed picture with Photo fix.

### *To improve a picture with Photo fix*

- 1 From standby select **Menu** > **File manager** > **Camera album**.
- 2 Scroll to a picture and select **Options** > **Photo fix**.

### **Picture blog**

A picture blog is a personal Web page. If your subscription supports this service, you can send pictures to a blog.

- ! *Web services may require a separate license agreement between you and the service provider. Additional regulations and/or charges may apply. Contact your service provider.*

### *To send camera pictures to a blog*

- 1 From standby select **Menu** > **File manager** > **Camera album**.
- 2 Scroll to a picture and select **Options** > **Send** > **To blog**.
- 3 Scroll to **Title:** and select **Edit**.
- 4 Add a title and select **OK**.
- 5 Scroll to **Text:** and select **Edit**.
- 6 Add text and select **OK**.
- 7 Select **Publish**.


### **Transferring pictures**


You can use Bluetooth™ wireless technology and the USB cable to transfer pictures and video clips between a computer and your phone. See *Bluetooth™ wireless technology* on page 30 and *To transfer files in Mass storage mode* on page 16 for more information.

# Calling

You must turn on the phone and be within range of a network.

## To make a call

- 1 From standby enter the area code, if applicable, and the phone number.
- 2 Press .

 You can call numbers from your contacts and call list. See *Contacts* on page 27 and *Call list* on page 24.

## To end a call

- Press .

## To answer a call

- Press .

## To reject a call


- Press .

## To change the ear speaker volume during a call

- Press the volume keys up or down.

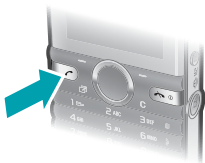
## To turn on the loudspeaker during a call

- Select **SpkrOn**.



 Do not hold the phone to your ear when using the loudspeaker. This could damage your hearing.

## To view missed calls from standby

- When **Missed calls:** is displayed, select **View**.





### ***To make international calls***

- 1 From standby press and hold down  until a + sign appears.
- 2 Enter the country code, area code (without the first zero) and phone number.
- 3 Press .


## **Call list**

You can view information about recent calls.

### ***To call a number from the call list***

- 1 From standby press .
- 2 Scroll to a name or number and press .


### ***To delete a number from the call list***

- 1 From standby press .
- 2 Scroll to a name or number and select **Options > Delete**.

## **Emergency calls**

Your phone supports international emergency numbers, for example, 112 and 911. These numbers can normally be used to make emergency calls in any country, with or without the SIM card inserted, if a GSM network is within range.

### ***To make an emergency call***

- From standby enter the international emergency number, for example, 112 and press .

- ! *In some countries, other emergency numbers may also be promoted. Your network operator may therefore have saved additional local emergency numbers on the SIM card.*




## Text messages (SMS)

You must have a valid service centre number in your phone. This is supplied by your service provider and saved on the SIM card. You may have to enter the number yourself.

### *To write and send a text message*

- 1 From standby select **Menu** > **Messaging** > **Write new** > **Text message**.
- 2 Write the message and select **Cont..**
- 3 Select an option.
- 4 Select **OK** > **Send**.

 See *Entering text* on page 32.

### *To add items in a text message*

- 1 When writing the message, select **Options** > **Insert item**.
- 2 Select an option.

### *To view a received text message*

- 1 When **New message from:** appears, select **View**.
- 2 Select the unread message.

### *To view messages saved in the inbox*

- Select **Menu** > **Messaging** > **Inbox**.

### *To get delivery status of a sent message*



- 1 From standby select **Menu** > **Messaging** > **Settings** > **Text message** > **Delivery report**.
- 2 Select **On**. You are notified when a message has been successfully delivered.

# Picture messages (MMS)

Picture messages can contain text, pictures, sound recordings, video clips and attachments.

- ! You must set an MMS profile and the address of your message server. If no MMS profile or message server exists, you can receive all the settings automatically from your network operator or at [www.sonyericsson.com/support](http://www.sonyericsson.com/support).

## To create a picture message

- 1 From standby select **Menu** > **Messaging** > **Write new** > **Picture msg**.
- 2 Enter text. To add items to the message, press , scroll using  and select an item.

## To send a picture message

- 1 When the message is ready, select **Cont**.
- 2 Select an option.
- 3 Select **OK** > **Send**.

- ! Sending and receiving phones must have subscriptions that support picture messaging. Make sure you have a phone subscription that supports data transmission and the correct settings in your phone.

# Contacts

You can save names, phone numbers and personal information in **Contacts**. Information can be saved in the phone memory or on the SIM card.

## Default contacts

You can choose which contact information is shown as default. If **Phone contacts** is selected as default, your contacts show all the information saved in the phone. If you select **SIM contacts** as default, your contacts show names and numbers saved on the SIM card.

- ! *If you select **Phone & SIM** as **Default contacts**, you are asked to choose between **Phone** or **SIM card** when adding a new contact.*

### *To select default contacts*

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to **New contact** and select **Options** > **Advanced** > **Default contacts**.
- 3 Select an option.

## Sending contacts

### *To send a contact*

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to a contact and select **Options** > **Send contact**.
- 3 Select a transfer method.

- ! *Make sure the receiving device supports the transfer method you select.*

- ! You can receive phone contacts sent using Bluetooth™ wireless technology. However, contacts are received individually as each contact is handled by the phone as an individual vcf file. If the entire phonebook is sent to the phone, only the first contact is received. Sending a contact using SMS is not applicable.

## Phone contacts

Phone contacts can contain names, phone numbers and personal information. They are saved in the phone memory.

### To add a phone contact

- 1 From standby select **Menu** > **Contacts** > **New contact**.
- 2 Select **Last name**: to add the last name and select **OK**.
- 3 Select **First name**: to add the first name and select **OK**.
- 4 Select **New number**: to add the number and select **OK**.
- 5 Select a number option.
- 6 Scroll between tabs and select the fields to add information.
- 7 Select **Save**.

💡 See *Entering text* on page 32.

💡 Enter the + sign and country code with all phonebook numbers. Then you can use them abroad or at home. See *To make international calls* on page 24.


- ! Make sure you select **Phone contacts** as **Default contacts** when adding a phone contact.

### *To edit a contact*

- 1 From standby select **Menu** > **Contacts**.
- 2 Select a contact.
- 3 Select **Options** > **Edit contact**.
- 4 Edit the information and select **Save**.

## Using contacts

### *To call a contact*

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to, or enter the first few letters of, the contact.
- 3 Press .

### *To delete a contact*

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to a contact.
- 3 Select **Options** > **Delete**.

### *To copy a contact from the SIM card*

- 1 From standby select **Menu** > **Contacts**.
- 2 Scroll to a contact.
- 3 Select **Options** > **More** > **Copy from SIM**.

- ! *Make sure you select **SIM contacts** as **Default contacts** when copying a contact from the SIM card.*

## Contacts memory status

The number of contacts you can save in your phone or on the SIM card depends on available memory.

### *To view contact memory status*

- From standby select **Menu** > **Contacts** > **Options** > **Memory status**.

# More functions

## Shortcuts

The shortcut menu gives you quick access to certain functions.

*To open the shortcut menu*

- From standby press .


*To set navigation key shortcuts*

- 1 From standby select **Menu** > **Settings** > the **General** tab > **Shortcuts**.
- 2 Select a navigation key and select an option.

## Bluetooth™ wireless technology


Bluetooth™ wireless technology allows wireless connection to other Bluetooth devices. For example, you can:

- Connect to handsfree devices.
- Connect to several devices at the same time.
- Exchange items.

 *For Bluetooth communication, we recommend a maximum range of 10 metres (33 feet) with no solid objects in between.*

*To turn on the Bluetooth function*

- From standby select **Menu** > **Settings** > the **Connectivity** tab > **Bluetooth** > **Turn on**.

 *Make sure that the device you want to pair your phone with has the Bluetooth function activated and Bluetooth **Visibility** set to **Show phone**.*

### *To pair a device with your phone*

- 1 To search for available devices, from standby select **Menu** > **Settings** > the **Connectivity** tab > **Bluetooth** > **My devices** > **New device**.
- 2 Select a device from the list. Enter a passcode, if required.

### *To receive an item using the Bluetooth function*

- 1 From standby select **Menu** > **Settings** > the **Connectivity** tab > **Bluetooth** > **Turn on**.
- 2 When you receive an item, follow the instructions that appear.

### *To send an item using the Bluetooth function*

- 1 From standby select, for example, **Menu** > **File manager** > **Camera album**.
- 2 Scroll to a picture and select **Options** > **Send** > **Bluetooth**.

## Internet

You need the correct Internet settings in your phone. If the settings are not in your phone, you can:

- Get them in a text message from the network operator.
- On a computer, go to [www.sonyericsson.com/support](http://www.sonyericsson.com/support) and request a text message with the settings.

### *To select an Internet profile*

- 1 From standby select **Menu** > **Internet** > **InternetSettings** > **Accounts**.
- 2 Select an account.

### *To start browsing*

- 1 From standby select **Menu** > **Internet**.
- 2 Select an option.

### *To stop browsing*

- When browsing, press .

## Ringtones and themes

You can change the appearance of your screen by selecting from themes.

### *To select a ringtone*

- From standby select **Menu** > **Settings** > the **Sounds & alerts** tab > **Ringtone** and select a ringtone.

### *To select a theme*

- From standby select **Menu** > **Settings** > the **Display** tab > **Themes** and select a theme.

## File manager

You can handle files saved in the phone memory or on a memory card. You can create subfolders to move files to.


### *To move a file in the file manager*

- 1 From standby select **Menu** > **File manager**.
- 2 Scroll to a file and select **Options** > **Move to folder**.
- 3 Open a folder and select **Options** > **Paste**.

## Entering text

- There are two methods you can use to enter text: multitap or predictive text input.



-  By using predictive text input you only have to press each key once. Continue writing a word even if it appears to be wrong. The phone uses the dictionary to recognise the word when all letters are entered.

### **To enter text using predictive text input**

- 1 For example, to write the word “Jane”, press **5**, **2**, **6**, **3**.
- 2 You now have several options:
  - If the word shown is the one you want, press **#↵** to accept and add a space. To accept a word without adding a space, press **↵**.
  - If the word shown is not the one you want, press **⬆** or **⬇** repeatedly to view alternative words.
  - To enter full stops and commas, press **1↵** and then **⬆** or **⬇** repeatedly.

### **To enter text using multitap**

- Press **2** – **9** until the character you want appears.
- Press **#↵** to add a space.
- Press **1↵** to enter full stops and commas.
- Press **\*a/A** to shift between upper-case letters, lower-case letters and numbers.
- Press and hold down **0+** – **9** to enter numbers.


### **To change text input methods**

- When writing the message, press and hold down **\*a/A**.

### **To delete characters**

- Press **C**.

### *To change writing language*

- When writing the message, press and hold down .


## **Voicemail**

Callers can leave a voicemail message when you cannot answer. You can get your voicemail number from your network operator.

### *To enter your voicemail number*

- 1 From standby select **Menu** > **Messaging** > **Settings** > **Voicemail no.**
- 2 Scroll to the voicemail number and select **OK**.
- 3 Enter the voicemail number and select **OK**.


### *To call your voicemail service*

- From standby press and hold down .

## **Flight mode**

In **Flight mode**, the network and radio transceivers are turned off to prevent disturbance to sensitive equipment. When the flight mode menu is activated, you are asked to select a mode the next time you turn on your phone:

- **Normal** – full functionality
- **Flight mode** – limited functionality

 You can use Music player in **Flight mode**.

### *To activate the flight mode menu*

- From standby select **Menu** > **Settings** > the **General** tab > **Flight mode** > **Show at startup**.

## SIM card lock

Your PIN and PUK (Personal Unblocking Key) are supplied by your network operator.

- ! If the message **Wrong PIN Attempts remaining:** appears
- when you edit your PIN, you entered the PIN or PIN2 incorrectly.

### *To unblock your SIM card*

- 1 When **PIN blocked** is displayed, select **Unlock**.
- 2 Enter your PUK and select **OK**.
- 3 Enter a new PIN and select **OK**.
- 4 Re-enter the new PIN and select **OK**.

### *To turn on the SIM card lock*

- 1 From standby select **Menu > Settings > the General tab > Security > Locks > SIM protection > Protection**.
- 2 Enter your PIN and select **OK**.
- 3 Select **On**.

### *To edit your PIN*

- 1 From standby select **Menu > Settings > the General tab > Security > Locks > SIM protection > Change PIN**.
- 2 Enter your PIN and select **OK**.
- 3 Enter a new PIN and select **OK**.
- 4 Re-enter the new PIN and select **OK**.

# Phone lock


You can stop unauthorised use of your phone. Change the phone lock code (0000 by default) to any four-to-eight-digit personal code.

## *To turn on the phone lock*

- 1 From standby select **Menu > Settings > the General tab > Security > Locks > Phone protection > Protection.**
- 2 Enter the phone lock code and select **OK.**
- 3 Select **On.**

## *To edit your phone lock code*

- 1 From standby select **Menu > Settings > the General tab > Security > Locks > Phone protection > Change code.**
- 2 Enter the current code and select **OK.**
- 3 Enter a new code and select **OK.**
- 4 Re-enter the new code and select **OK.**

 *If you forget the new code, you have to take the phone to your local Sony Ericsson retailer.*

## *To unlock the phone*

- 1 From standby select **Menu > Settings > the General tab > Security > Locks > Phone protection > Protection.**
- 2 Enter your phone lock code and select **OK.**
- 3 Select **Off.**

# Troubleshooting

Some problems require you to call your network operator. For more support go to [www.sonyericsson.com/support](http://www.sonyericsson.com/support).

## Master reset

If you experience problems with your phone, such as screen flickering, screen freezing or navigation problems, you should reset the phone. If you select **Reset all**, all user data such as contacts, messages, pictures and sounds are deleted.

### *To reset all settings*

- From standby select **Menu** > **Settings** > the **General** tab > **Reset all** > **Cont.** > **Cont.**

## Error messages

### **PIN blocked**

You have entered your PIN code incorrectly three times in a row. Your SIM is now locked. Unlock your SIM with your PUK code, which is provided together with your PIN code by your network operator.

### *To unlock the SIM card*

- 1 Enter your PUK code and select **OK**.
- 2 Enter a new PIN and select **OK**.
- 3 Re-enter the new PIN and select **OK**.

### **Insert SIM**

There is no SIM card in your phone or you may have inserted it incorrectly. Try one or more of the following:

- Remove the SIM card and insert it correctly.
- Clean the connectors on the SIM card and phone with a soft brush, a cloth or a cotton bud.

- Check if the SIM card is damaged.
- Contact your network operator to get a new SIM card.

## Common questions

### *I cannot turn on the phone*

Try charging the phone until it has finished charging. Attach the charger (make sure the power icon on the charger is facing upwards) and charge the phone for 3.5 hours. The battery icon on the screen may not appear until the phone has charged for 30 minutes.

### *I cannot use Internet or MMS*

Make sure you have a phone subscription that supports data transmission, and also the correct settings in your phone.

### *I cannot send text messages (SMS)*

Make sure you have a valid service centre number in your phone.

### *The phone cannot be detected by other devices using Bluetooth wireless technology*

You have not turned the Bluetooth function on. Make sure that the visibility is set to **Show phone**. See *To turn on the Bluetooth function* on page 30.

### *How do I change phone language?*

- 1 From standby select **Menu** > **Settings** > the **General** tab > **Phone language**.
- 2 Select an option.

# Legal information

## Declaration of conformity for S312

We, Sony Ericsson Mobile Communications AB of  
Nya Vattentorget  
SE-221 88 Lund, Sweden

declare under our sole responsibility that our product

**Sony Ericsson type AAB-1880013-BV**

and in combination with our accessories, to which this declaration relates is in conformity with the appropriate standards EN 301 511:V9.0.2, EN 300 328:V1.7.1, EN 301 489-7:V1.3.1, EN 301 489-17:V1.2.1 and EN 60 950-1:2006, following the provisions of, Radio Equipment and Telecommunication Terminal Equipment Directive 1999/5/EC.

Lund, January 2009



**CE 0682**

Rikko Sakaguchi, Head of Creation & Development

We fulfil the requirements of the R&TTE Directive (1999/5/EC).

## **Sony Ericsson S312**

**GSM 900/1800**

This User guide is published by Sony Ericsson Mobile Communications AB or its local affiliated company, without any warranty. Improvements and changes to this User guide necessitated by typographical errors, inaccuracies of current information, or improvements to programs and/or equipment, may be made by Sony Ericsson Mobile Communications AB at any time and without notice. Such changes will, however, be incorporated into new editions of this User guide.

All rights reserved.

© Sony Ericsson Mobile Communications AB, 2008

**Attention:** Some of the services and features described in this User guide are not supported by all networks and/or service providers in all areas. Without limitation, this applies to the GSM International Emergency Number 112.

**Please contact your network operator or service provider to determine availability of any specific service or feature and whether additional access or usage fees apply.**

All illustrations are for illustration only and may not accurately depict the actual phone. Your mobile phone has the capability to download, store and forward additional content, e.g. ringtones. The use of such content may be restricted or prohibited by rights of third parties, including but not limited to restriction under applicable copyright laws. You, and not Sony Ericsson, are entirely responsible for additional content that you download to or forward from your mobile phone. Prior to your use of any additional content, please verify that your intended use is properly licensed or is otherwise authorized. Sony Ericsson does not guarantee the accuracy, integrity or quality of any additional content or any other third party content. Under no circumstances will Sony Ericsson be liable in any way for your improper use of additional content or other third party content.

Sony, M2 and Memory Stick Micro are trademarks or registered trademarks of Sony Corporation. Ericsson is a trademark or registered trademark of Telefonaktiebolaget LM Ericsson. The Predictive Text Technology is used under license from Zi Corporation. Bluetooth and the Bluetooth logo are trademarks or registered trademarks of Bluetooth SIG Inc. and any use of such mark by Sony Ericsson is under license. The Liquid Identity logo, PlayNow and TrackID are trademarks or registered trademarks of Sony Ericsson Mobile Communications AB. PlayNow is not available or supported in all markets or regions. TrackID™ music is powered by Gracenote Mobile.



Microsoft, Windows and Vista are trademarks or registered trademarks of Microsoft Corporation in the United States and/or other countries. Other product and company names mentioned herein may be the trademarks of their respective owners.

**Note:** Sony Ericsson advises users to backup their personal data information. This product is protected by certain intellectual property rights of Microsoft. Use or distribution of such technology outside of this product is prohibited without a license from Microsoft. Content owners use Windows Media digital rights management technology (WMDRM) to protect their intellectual property, including copyrights. This device uses WMDRM software to access WMDRM-protected content. If the WMDRM software fails to protect the content, content owners may ask Microsoft to revoke the software's ability to use WMDRM to play or copy protected content. Revocation does not affect unprotected content. When you download licenses for protected content, you agree that Microsoft may include a revocation list with the licenses. Content owners may require you to upgrade WMDRM to access their content. If you decline an upgrade, you will not be able to access content that requires the upgrade.

**Export Regulations:** This product, including any software or technical data contained in or accompanying the product, may be subject to U.S. export control laws, including the U.S. Export Administration Act and its associated regulations and the U.S. sanctions programs administered by the U.S. Treasury Department's Office of Foreign Assets Control, and may be additionally subject to export or import regulations in other countries. The user and any possessor of the product agrees to comply strictly with all such regulations and acknowledges that it is their responsibility to obtain any required licenses to export, re-export, or import this product. Without limitation this product, including any software contained therein, may not be downloaded, or otherwise exported or re-exported (i) into, or to a national or resident of, or an entity in, Cuba, Iraq, Iran, North Korea, Sudan, Syria (as such listing may be revised from time to time) or any country to which the U.S. has embargoed goods; or (ii) to any person or entity on the U.S. Treasury Department's list of Specially Designated Nationals or (iii) any person or entity on any other export prohibition list that may be maintained from time to time by the United States Government, including but not limited to the U.S. Commerce Department's Denied Persons List or Entity List, or the U.S. State Department's Nonproliferation Sanctions List.

**Restricted Rights:** Use, duplication or disclosure by the United States government is subject to the restrictions as set forth in the Rights in Technical Data and Computer Software Clauses in DFARS 252.227-7013(c) (1) (ii) and FAR 52.227-19(c) (2) as applicable.



**Sony Ericsson**

1224-5884.1 printed in XXXX

Sony Ericsson Mobile Communications AB,  
SE-221 88 Lund, Sweden

[www.sonyericsson.com](http://www.sonyericsson.com)