



1 GETTING STARTED

Register your Vertu phone

Vertu aims to provide you with the very best service possible.

To enable us to do this, please register your Vertu phone by visiting www.verturegistration.com or by calling Vertu Concierge using the dedicated key on the side of your handset.

Vertu package contents

- 1 Vertu Phone
- 1 Documentation Pack
- 1 CD-ROM
- 1 Battery
- 1 Charger
- 1 Connection Adaptor Lead
- 1 Back Cover Release Key
- 1 Microfibre Polishing Cloth (optional)
- 1 Vertu Leather Case (optional)

The package contents may vary slightly in accordance with regional regulations.

Networks

To use your Vertu phone you must subscribe to a service from a wireless service provider. Your service provider will be able to tell you about the services that are available and the charges that apply.

This wireless phone is approved for use on GSM 850/900/1800/1900 networks.

Conventions in this guide

Menu Represents text that appears on your Vertu phone's display, for example, "From the stand-by display, press **Menu**".

SEND Represents a Vertu phone key, for example, "Press the **SEND** key to make the call".



Important information relating to safety.



Represents useful information or a quick way to access or operate a feature.




Represents points to be aware of when using your Vertu phone.













Glossary

4-way scroll key	4-way scroll key with centre select for easy navigation.
Number keys	The keys that are used to enter text or numbers.
Default	Initial product setting as supplied by Vertu when it leaves our manufacturing facility.
SIM card	Subscriber Identity Module. This is a small card supplied by your service provider to insert into your Vertu phone for a network connection.
Service provider	The provider of your SIM card and all associated network services.
Network service	A feature which is made available at the discretion of your service provider.
Stand-by display	The display that appears when your Vertu phone is switched on, with Menu displayed at the bottom.
PIN number	A Personal Identification Number that allows only authorised access to your Vertu phone and SIM card. We strongly recommend that you set these up when you receive your new Vertu phone and SIM card.

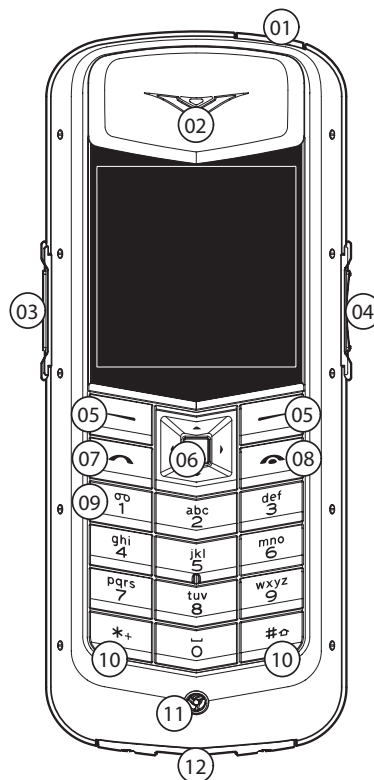
Safety points

 Read the following simple guidelines. Not following them may be dangerous or illegal. Read the complete user guide for further information.

For full safety instructions refer to "Safety information" on page 13.

-  **ROAD SAFETY COMES FIRST**
Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.
-  **INTERFERENCE**
All wireless phones may be susceptible to interference which could affect performance.
-  **SWITCH OFF IN HOSPITALS**
Follow any restrictions. Switch phone off near medical equipment.
-  **SWITCH OFF IN AIRCRAFT**
Follow any restrictions. Wireless devices can cause interference in aircraft.
-  **SWITCH OFF WHEN REFUELLING**
Do not use the phone at a refuelling point. Do not use near fuel or chemicals.
-  **SWITCH OFF NEAR BLASTING**
Follow any restrictions. Do not use the phone where blasting is in progress.
-  **USE SENSIBLY**
Use only in normal position. Do not touch the antenna unnecessarily.
-  **QUALIFIED SERVICE**
Only qualified personnel may repair this phone.
-  **ACCESSORIES AND BATTERIES**
Use only approved accessories and batteries. Do not connect incompatible products.
-  **WATER RESISTANCE**
Your Vertu phone is not water resistant. Keep it dry.
-  **BACK-UP COPIES**
Remember to make back-up copies or keep a written record of any important information stored in your phone.
-  **CONNECTING TO OTHER DEVICES**
When connecting to any other device, read its user guide for detailed safety instructions. Do not connect incompatible devices.

Vertu phone layout



- > 01 POWER key - press to switch your Vertu phone on or off
- > 02 Earpiece
- > 03 CONCIERGE key – press and hold until **Concierge** is displayed.
- > 04 VOLUME key
- > 05 SELECTION keys – press to select the option displayed above the key
- > 06 4-WAY SCROLL key – press the sides to move the cursor up, down, left or right. The CENTRE SELECT key selects the option displayed directly above the key
- > 07 SEND key – press to make or answer a call
- > 08 END key – press to end a call
- > 09 VOICEMAIL key – press and hold to call your voice mailbox (a network service)
- > 10 *+ and *# keys – SPECIAL FUNCTION keys
- > 11 Microphone
- > 12 Accessories connector

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Inserting the battery and SIM card

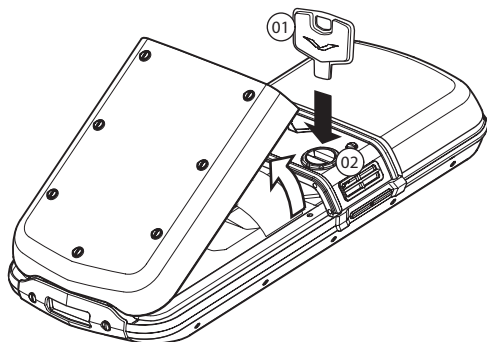
The SIM card and its contacts are easily damaged. Be careful when handling, inserting or removing the card.



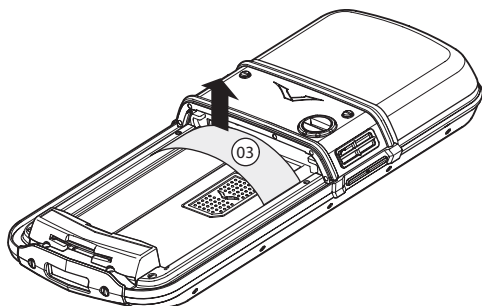
Keep SIM cards and the back cover release key out of the reach of small children.

Always switch the phone off and disconnect the charger before removing the battery.

Removing the back cover



- > With the back of your Vertu phone facing you, position the back cover release key (01) into the slot of the locking screw (02).
- > Turn the locking screw (02) a quarter of a turn anticlockwise, and gently lift off the back cover as shown.

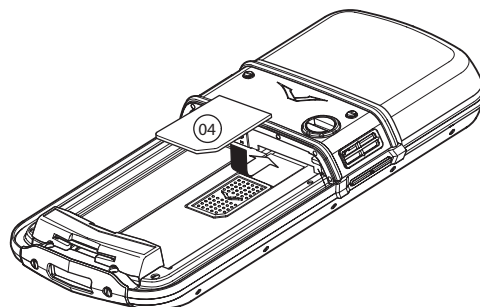


- > Remove the plastic placeholder (03) from your Vertu phone before inserting the battery.



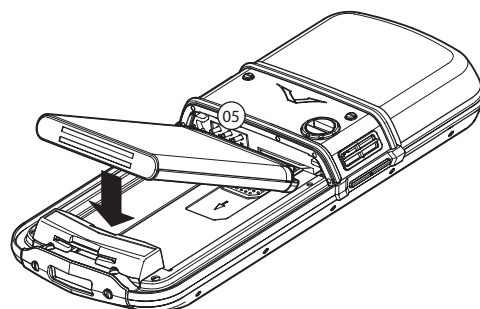
Retain the plastic placeholder for future use. If you need to remove the battery, insert the plastic placeholder before replacing the back cover to make it easier to remove the back cover.

Inserting the SIM card



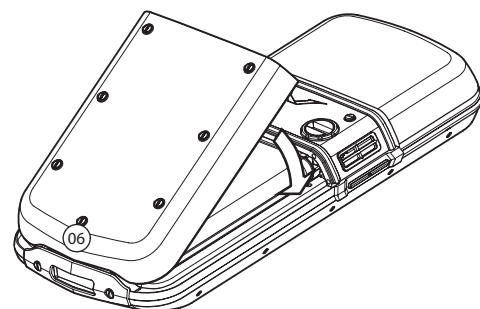
- > Insert the SIM card partially into the SIM card compartment, ensuring that the bevelled corner (04) is located bottom right and the gold contact area is facing downwards.

Inserting the battery



- > Position the battery so that the contacts align with the contacts in the battery compartment (05). Lower the battery into the battery compartment, pushing the SIM card fully into the SIM card compartment.
- > Ensure that the battery and SIM card are seated correctly before replacing the back cover.

Replacing the back cover

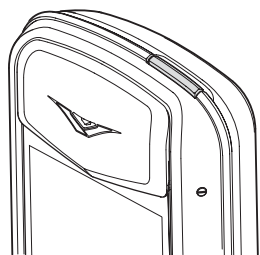


- > To replace the back cover, locate the internal clip (06) as shown.
- > Lower the back cover into position until it clicks into place. The cover should close tightly using only light pressure – do not force it closed!

Using your Vertu phone

To help you start using your Vertu phone as quickly as possible, please read the following information carefully.

Switching your Vertu phone on

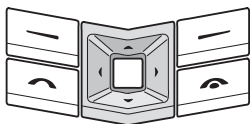


> Press and hold the **POWER** key to switch on your Vertu phone.

The battery may not be fully charged when you receive it. If a **Battery low** message is displayed when you first switch on your Vertu phone please see "Charging the battery" on page 11 for more information.

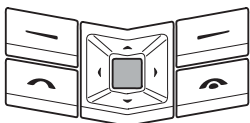
Using the keypad

4-way scroll keys



The **4-WAY SCROLL** key enables you to move the cursor around the display quickly and easily in any direction. Press each edge of the key to move the cursor in the direction of the arrow on the key.

Centre select key



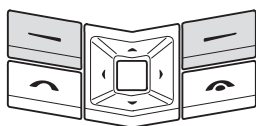
The **CENTRE SELECT** key in the middle of the **4-WAY SCROLL** key enables you to select the option displayed directly above the key.

Virtual keys



Virtual keys appear on some screens, for example messaging screens. Use the **4-WAY SCROLL** key to move between the virtual keys and press the **CENTRE SELECT** key to select the highlighted key.

Selection keys

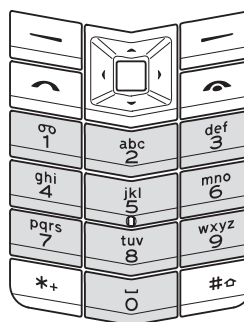
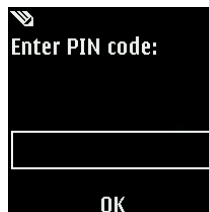


The **SELECTION** keys enable you to select the options displayed at the bottom of the display, directly above the keys.

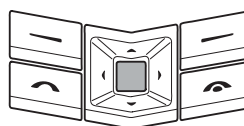
Entering your PIN code

Depending on your SIM card settings, you may be prompted to enter a PIN (Personal Identification Number) code when you switch

on your Vertu phone. This code is used to protect access to your SIM card and is independent of your Vertu phone. If you have previously used your SIM card in another phone, the PIN code will be the same.



> Use the **NUMBER** keys to key in your PIN code.



> Press **OK**

Setting the time and date

When you first switch on your Vertu phone you will be prompted to enter your time and date settings if they are not already set up.

Use the **4-WAY SCROLL** key to enter the time. Press **OK** to confirm the time. Enter the date using the **4-WAY SCROLL** key. Press **OK** to confirm the date.



If the battery is removed from your Vertu phone for longer than one hour and twenty minutes, you may need to set the time and date again.

Display icons and indicators

The display shows the current status of your Vertu phone.



The signal strength indicator appears at the top left of the display. The battery charge indicator appears at the top right of the display.



This picture shows a strong signal.



This picture shows that the signal strength is too weak to make calls. Move to an area clear of obstructions that may block the signal.

VERTU



This picture shows a fully charged battery.



This picture shows that the battery charge level is low and you need to recharge your Vertu phone.

Status icons are displayed below the battery charge and signal strength indicators. The most commonly displayed icons are:



You have received one or more text messages.



You have a voice message waiting (may not be shown on all networks).



The **General** profile is selected. Alternative icons are displayed for other profiles.



Audible alerts are disabled. There is no ringing tone when you receive a call.



The keypad is locked.



An alarm is set.



Bluetooth is switched on.



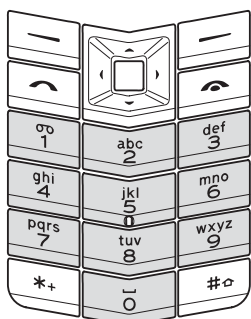
The GPRS connection is active.

For more icons and their meanings please see the Reference Manual.

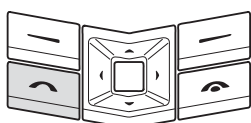
Making a call



Check that you are in a strong signal area and the battery is charged.



From the stand-by display, use the **NUMBER** keys to key in the number you want to call.



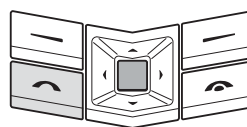
Press the **SEND** key to begin your call.



When keying in international numbers, press the ***+ key twice to display a + sign.**

Answering a call

When you receive an incoming call, a ringing tone is played and a call message is displayed. Your Vertu phone will also vibrate if you have set a vibrating alert.

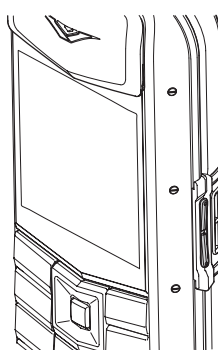


- > Press the **SEND** key to answer an incoming call.
- > Or press the **CENTRE SELECT** key which is labelled **Answer**.



While in a call, you can use the **speaker phone** for a hands free call. Use the **SELECTION** keys to press **Loudsp.** to switch to speaker phone.

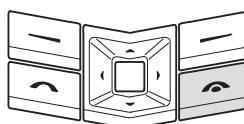
Adjusting listening volume



Use the **VOLUME** key on the right side of your Vertu phone to obtain a comfortable listening level.

- > Press the top of the key to increase the volume.
- > Press the bottom of the key to decrease the volume.

Ending or rejecting calls



- > Press the **END** key to end a call or reject an incoming call.

Emergency calls



Your Vertu phone, like any wireless phone, operates using radio signals, wireless and landline networks as well as user-programmed functions. Because of this, connections in all conditions cannot be guaranteed. Therefore, you should never rely solely upon any wireless phone for essential communications, for example medical emergencies.

Making an emergency call

- > If the phone is not on, switch it on. Some networks require that a valid SIM card is properly inserted in the phone.
- > Press the **END** key as many times as necessary to return to the stand-by display.
- > Key in the emergency number, for example 000, 08, 110, 112, 118, 119, 911, *911, 999, *999 or other official emergency number.



Emergency numbers vary by location and those listed above may not be supported by your current network.

- > Press the **SEND** key.

If certain features are in use, you may first need to turn those features off before you can make an emergency call. For more information consult the Reference Manual or your local service provider.

When making an emergency call, remember to give all the necessary information as accurately as possible.

Remember that your phone may be the only means of communication at the scene of an accident – do not cut off the call until given permission to do so.

Sending a text message

- > Using the 4-WAY **SCROLL** key go to:
Menu » Messaging » Create message » Text message
- > Key in the recipient's number.
- > Scroll to the message field.
- > Key in the message.
- > Scroll down and press the **SEND** virtual key.

Locking the keypad

You can lock the keypad on your Vertu phone to prevent the keys being operated accidentally.

From the stand-by display, press **Menu** followed by the **** SPECIAL FUNCTION** key (at the bottom left of the keypad) within two seconds. A confirmation message is displayed.

When the keypad is locked, a key icon appears below the signal strength indicator.



You can still make calls to the emergency numbers when the keypad is locked.

When you receive an incoming call the keypad lock is automatically suspended. When the call is ended, the keypad returns to the locked state.

Unlocking the keypad

Press **Unlock** followed by the **** SPECIAL FUNCTION** key within two seconds. A confirmation message is displayed.

Setting a PIN code

We recommend that you use a PIN code to prevent unauthorised use of your account.

- > Using the 4-WAY **SCROLL** key go to:
Menu » Settings » Security » PIN code request
- > Enter your PIN code and press **OK**.
- > Select **On**

If you previously used your SIM in another phone, the PIN code will be the same.

Using the Travel application

The Travel application WorldMate® provides access to the following information:

- > *Clocks for multiple cities worldwide, including time zone management and international daylight saving time.*
- > *Global weather conditions, forecasts and updates for over 250 cities worldwide.*
- > *World map with day and night display and interactive city locators.*
- > *Currency conversion with online access to exchange rates for more than 160 currencies worldwide.*
- > *Real-time flight information including delays, gate and terminal information for over 75 of the world's leading airlines.*

In order to download the latest flight, currency and weather information, you must be subscribed to the Travel application service. You must also have valid Internet settings selected on your Vertu phone and there must be GPRS network coverage in your current location. Use the Order Settings link from your CD-ROM to take you directly to the appropriate page on the Vertu web site to obtain the settings for your Vertu phone.

If you travel to a region covered by a different network operator, and you are unable to download the latest flight, currency and weather information, you need to select a network operator that has a GPRS roaming agreement with your home network.

To do this select **Menu » Settings » Phone » Network selection » manual**.

Your Vertu phone will display all the locally available networks. Select one and reopen the Travel application

For information on configuring the Travel application, GPRS coverage and roaming agreements, please contact Vertu Concierge.



Not all network operators have GPRS roaming agreements with other network operators.

Navigating the screens

Use the left and right arrows on the 4-WAY **SCROLL** key to move between screens.

Use the up and down arrows on the 4-WAY **SCROLL** key to move between fields on a screen.

Updating flight, weather and currency information

Press the **Options** SELECTION key to display a menu.

Select the **Update ...** option to open a GPRS connection and download latest information to your Vertu phone.

Changing settings

Press the **Options** SELECTION key to update settings, change city, and change settings.

Settings include time format, date format, temperature scale and the space character (decimal point).

Clocks

This screen displays the time at three different locations. You can set one clock to display the time in your home city, and the other clocks to display the time in any other two cities. Press the **Options** SELECTION key to select a new city.

Weather

This screen displays five-day weather forecasts. If the weather information is no longer current and you want to update it, press the **Options** SELECTION key and select **Update weather**.

World map

This screen displays a map of the world, showing which regions are in day and night. You can select a city from the list and view its location and current time. Press the **Options** SELECTION key to select a new city.

Currency

This screen displays three different currencies and enables you to convert sums of money between them. Press the **Options** SELECTION key to select a new currency.

Currency rates fluctuate daily. To obtain current currency rates, press the **Options** SELECTION key and select **Update rates**.

Flight status

This screen enables you to search for the latest flight information for over 75 leading airlines. You can see current information on schedules, gates, terminals, delays and aircraft type.

Select an **Airline**, **Flight number** and **Date**, and then press **Get flight status**.

Queries you have previously made are stored for reuse in the **Recent Queries** list.

WorldMate® is provided by MobiMate®.

Using the menu

The main menu displays all the top level menu categories, from which you can access all the functions of your Vertu phone. Please see the Reference Manual for more information on these functions.

Opening the menu

From the stand-by display, press the CENTRE SELECT key to open the **Menu** and display the main categories.

Use the 4-WAY SCROLL key to highlight the desired menu.

Press the CENTRE SELECT key to open the menu and view the options.

Navigating through the menus

When navigating through the menus, press **Back** or **back** to return to the previous menu without saving changes. Press the END key to return to the stand-by display without saving changes.

You can use also voice commands to activate menu functions on your Vertu phone. Please see "Voice commands" on page 9 for more information.

Changing how the menu is displayed

- > Using the 4-WAY SCROLL key go to:
Menu » Options » Main menu view
- > Select one of the following options:
 - > **List** to display the menu options as a list
 - > **Grid** to display all the menu options on one screen. You can move the icons around the grid to have the options you use the most in your favourite positions.

Messaging



The **Messaging** menu enables you to write, send, receive and read messages.

- > **Create message** Your Vertu phone supports:
 - > text messages
 - > multimedia messages
 - > flash messages
 - > voice messages
 - > e-mail messages.
- > **Inbox**
- > **Drafts**
- > **Outbox**
- > **Sent items**
- > **Saved items**
- > **Delivery reports**
- > **E-mail**
- > **Voice messages**
- > **Info messages**
- > **service command editor**
- > **Delete messages**
- > **Message settings**

Settings



The **Settings** menu enables you to change the way your Vertu phone is configured.

- > **Themes**
 - > **Display**
 - > **Time and date**
 - > **My shortcuts**
 - > **Connectivity**
 - > **Call**
 - > **Phone**
 - > **Enhancements**
 - > **Configuration**
 - > **Security**
 - > **Restore factory settings**
- This covers a wide range of features from changing the stand-by display background to setting up access points for network connectivity.
- We recommend that you protect your Vertu phone and SIM card from unauthorised use by protecting them with passwords.

Additions



- > **Gallery**
- > **Media**
- > **Applications**
- > **Web**

The **Additions** menu enables you to access multimedia files, use the media player, record a message and browse the web.

Travel



The **Travel** application enables you to check world time, currency exchange rates, weather forecasts and flight details using real time data feeds.

Log



- > **Call log**
- > **Missed calls**
- > **Received calls**
- > **Dialled numbers**
- > **Message recipients**
- > **Clear log lists**
- > **Call duration**
- > **Packet data counter**
- > **Packet data conn. timer**
- > **Message log**

The **call register** menu enables you to view information about voice and data calls that you have made, received and missed.

You can also view information about messages received and sent, and the amount of data received and sent while web browsing.

Profiles



- > **General**
- > **Silent**
- > **Meeting**
- > **Outdoor**
- > **Pager**

The **Profiles** menu enables you to customise your Vertu phone to suit your environment and lifestyle. Five different profiles are available that allow different combinations of audible and vibration alerts.

Alarm clock



- > **Alarm time**
- > **Repeat alarm**
- > **Alarm tone**
- > **Snooze time-out**

The **Alarm clock** menu enables you to set an alarm on your Vertu phone. You can customise the alarm ringing tone and set a snooze timer.

Contacts



- > **Names**
- > **Settings**
- > **Group**
- > **Speed dials**
- > **Delete all contacts**

The **Contacts** menu enables you to add and delete contact numbers, select whether to store them on the phone or SIM memory, and set up speed dialling.

Organiser



- > **Calendar**
- > **To-do list**
- > **Notes**
- > **Calculator**
- > **Countd. timer**
- > **Stopwatch**

The **Organiser** menu enables you to view your calendar, set reminders for forthcoming events or dates, add notes, and create a to-do list. The organiser also contains a stopwatch, a timer and a calculator.

Personalising your Vertu phone

Shortcuts

You can use the **Go to** key to bypass the main menu and give you quick access to the menu options that you use most often.

Using shortcuts

- > From the stand-by display, press the **Go to** SELECTION key.
- > Use the 4-WAY SCROLL key to highlight the desired shortcut.
- > Press the CENTRE SELECT key to select the shortcut.

Creating shortcuts

To customise the options available on the **Go to** list, display the list as above and select **Options » Select options**. Pick the options that you want to display on the **Go to** list.

You can also set up the 4-WAY SCROLL key to access shortcuts. For more information please see the Reference Manual.

Backgrounds

Your Vertu phone comes with a number of images to use as display backgrounds.

Changing the background

- > Select **Menu » Settings » Themes » Select theme**.
- > Open the themes gallery and select a background from those available.
- > Select **Apply** to change the background.

Ringling tones

Your Vertu phone comes with various special ringling tones. You can also download ringling tones in AAC, MP3 and MIDI formats.

Changing the ringling tone

- > Select **Menu » Profiles » <Your profile> » Personalise » Ringling tone » Open Gallery » Tones » Ringling tones**.
- > Scroll slowly through the ringling tones list. When you hear a ringling tone that you would like to use, press **Select**.

Profiles

Your Vertu phone has five different profiles that enable you to change the ringling tone, ringling volume and vibrating alert all at once. Profiles can be timed, for example you can set the **Silent** profile while you attend a meeting, and then the **General** profile resets.

Alarm clock

Your Vertu phone can also be used as an alarm clock.

- > Select **Menu » Alarm clock » Alarm time**.
- > Set the time and press **OK**.

The alarm tone can be a ringling tone or an alert tone.

When there is an alarm set, you will see the alarm clock icon on the stand-by display. If the phone is switched off, it will switch itself on at the alarm time. Please remember this if you are in a restricted area.

Bluetooth

The Bluetooth menu is located in **Menu » Settings » Connectivity**.

Use the options on these menus to turn Bluetooth on, make your phone discoverable, search for active devices and pair your phone with other Bluetooth devices, for example your Bluetooth headset.

Contacts

- > To add a name and number to the contacts list select **Menu » Contacts » Names » Options » Add new contact**.
- > Enter the contact name and press **OK**.
- > Enter the phone number and press **OK**.

Voice commands

Your Vertu phone can access menu options and dial contacts using voice commands.

- > Press and hold the right SELECTION key on the stand-by display.
- > Say clearly the name of the contact or menu option you want to access.
- > Select the option you require from the displayed list. If you don't make a selection within 5 seconds, the option at the top of the list will be automatically selected.

Vertu Concierge

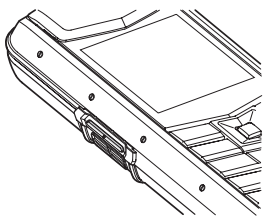
Vertu Concierge is an exclusive service for people who believe that quality matters. Our aim is to bring you only the very best, whether it be music, art, travel or food.

Vertu Concierge provides you with a highly personalised range of services including:

- > *Lifestyle services such as restaurant recommendations and reservations, travel assistance, and tickets for theatre shows, concerts or sporting events.*
- > *Solving everyday practical problems such as finding a reputable plumber or tracking down a gift.*
- > *Assistance with using your Vertu phone.*

When you connect to Vertu Concierge, you can speak directly to a team of Lifestyle Managers who are available 24 hours a day, 7 days a week to offer personalised assistance.

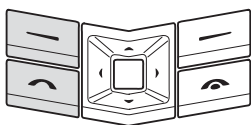
Calling Vertu Concierge



- > The **CONCIERGE** key is located on the left side of your Vertu phone as shown in this illustration.



- > Press the **CONCIERGE** key to display the **Concierge** screen.



- > Press **Call** or the **SEND** key to call Vertu Concierge.

If you are unable to reach Vertu Concierge using the **CONCIERGE** key, call +448707375535.

Accessories

The following accessories are provided with your Vertu phone:

- > *Charger*

- > *Battery*



Keep all parts out of reach of small children.

Use only batteries, chargers and accessories approved by Vertu for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone and may be dangerous.

For more information about accessories approved for use with your Vertu phone, please contact Vertu Concierge or refer to www.vertu.com.

To optimise the performance and lifetime of your accessories, and protect your warranty coverage, observe the following handling and usage precautions:

- > *Keep dry. Precipitation, humidity and all types of liquids or moisture can contain minerals that will corrode electronic circuits.*
- > *Do not use or store in dirty or dusty areas.*
- > *Do not attempt to open.*
- > *Do not drop, knock or shake. Rough handling can break fine mechanics.*
- > *Do not store in hot areas. High temperatures can shorten the life of electronic devices and damage batteries.*
- > *Do not store in cold areas.*
- > *Do not use harsh chemicals, cleaning solvents or strong detergents to clean.*
- > *Do not paint.*

Charger

The charger supplied with your Vertu phone should be appropriate for your region. However, you should always check that electrical rating of the AC outlet is appropriate for the charger before you attempt to plug it in.



Never attempt to use a charger if it has been damaged. Contact Vertu Concierge to obtain a replacement.

Attaching the cable to the phone connector



- > Attach the charger cable by inserting it into the adaptor body.

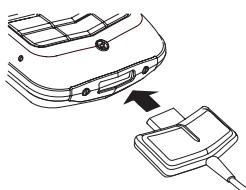
VERTU

Charging the battery

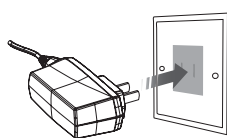
The battery for your Vertu phone is rechargeable and requires charging at regular intervals.



Only use the approved charger and battery designed specifically for your Vertu phone.



- > Insert the charger connector into the bottom of your Vertu phone as shown.



- > Connect the charger body to a powered AC outlet.
- > After a few seconds, the battery indicator animates and a confirmation message is displayed if your Vertu phone is switched on.

If the battery is fully discharged it may take a few moments before the charging indicator appears on the display.

When the battery is fully charged, the battery charge indicator stops animating and, if your Vertu phone is switched on, a confirmation message is briefly displayed.

If your Vertu phone is not charging, try the following:

- > Disconnect the charger from the AC outlet.
- > Check that the electrical rating of the AC outlet is compatible with your charger.
- > Verify that the AC outlet has power and that it is switched on. For example, in many hotel rooms, AC outlets are used for lighting and may be switched on and off from remote locations in the room.
- > Wait for at least 10 seconds and then reconnect the charger to the AC outlet.
- > Use another nearby AC outlet that you know is providing power.
- > If charging still fails, contact Vertu Concierge for further advice.

Battery

Never dispose of batteries in a fire.

Always dispose of batteries according to local regulations. Please recycle when possible. Do not dispose of batteries as household waste.

The full performance of a new battery is achieved only after two or three complete charge and discharge cycles. The battery can be charged and discharged hundreds of times but it will eventually wear out. If you notice that the talk and stand-by times are much

shorter than normal, you may need a new battery. Contact Vertu Concierge to obtain a Vertu approved battery.

Charging and discharging

Unplug the charger from the AC outlet and your Vertu phone when not in use. Do not leave your Vertu phone connected to a charger. The battery does not have to be completely discharged before you can recharge it. Overcharging the battery may shorten its lifetime. If left unused, a fully charged battery will lose its charge over time. Temperature extremes can affect the ability of your battery to charge.

Battery care and safety

Use the battery only for its intended purpose. Never use any charger or battery that is damaged.

Do not short-circuit the battery. Accidental short-circuiting can occur when a metallic object such as a coin, clip, or pen causes direct connection of the positive (+) and negative (-) terminals of the battery (the metal strips on the battery). This might happen, for example, when you carry a spare battery in your pocket, purse or bag. Short-circuiting the terminals may damage the battery and the connecting object.

Leaving the battery in hot or cold places, such as in a closed car in summer or winter conditions, will reduce the capacity and lifetime of the battery. Always try to keep the battery between 15°C and 25°C (59°F and 77°F). If your battery is very hot or extremely cold, your Vertu phone may not work temporarily, even if the battery is fully charged. Battery performance is particularly limited in temperatures well below freezing.

CD-ROM

The CD-ROM provided with your Vertu phone contains the following items:

- > *Vertu PC Suite (for PC only)*
- > *iSync plug-in (for Macintosh only)*
- > *An electronic version of the Reference Manual*
- > *Instructions on setting up your Vertu phone for MMS, browsing, e-mail and the Travel application*
- > *A link to register your Vertu phone.*

Minimum specifications

The Vertu CD-ROM works on a compatible computer with a CD-ROM drive, with Microsoft® Windows® 2000 or Microsoft® Windows® XP installed. You need at least 250 MB of free disk space and administrator rights to the PC.

The Vertu CD-ROM works on a Macintosh computer with Mac OS X 10.4.6 (or later) and iSync 2.2 (or later) installed.

Connecting to a computer

To connect your Vertu phone to a PC you need either a Vertu USB data cable (CA-61DV) or Bluetooth wireless technology equipment and software.

To connect your Vertu phone to a Macintosh you need to use a Bluetooth connection from your computer.

Vertu PC Suite

Vertu PC Suite includes the following applications to extend the functionality of your Vertu phone:

- > *Backup*
- > *Synchronise*
- > *Connect to the Internet*
- > *Install applications*
- > *File manager*
- > *Contacts*
- > *Messages.*

Installing Vertu PC Suite

- > Insert your Vertu CD-ROM into the PC's CD-ROM drive.
- > Click on the INSTALL NOW button.
- > Follow the on-screen instructions to complete the installation.

Installing the iSync plug-in

- > Insert your Vertu CD-ROM into the Macintosh's CD-ROM drive.
- > On the desktop, double-click the VERTU icon.
- > When the finder window opens, double-click the Vertu.osx icon.
- > Click on the INSTALL NOW button.
- > Follow the on-screen instructions to complete the installation.

Viewing the electronic Reference Manual

- > Start the CD-ROM as described above.
- > Click on the LAUNCH PDF button.
- > Follow the on-screen instructions to view the reference manual.

Setting up MMS, browsing, e-mail and the Travel application

- > Start the CD-ROM as described above.
- > Click on the ORDER SETTINGS button.
- > Your computer must be connected to the Internet to set up MMS, browsing, e-mail and the Travel application.

Registering your Vertu phone

- > Start the CD-ROM as described above.
- > Click on the REGISTER PHONE button.
- > Your computer must be connected to the Internet to register your Vertu phone.

Care and maintenance

Your Vertu products have been crafted from some of the finest materials and care should be taken to keep them in good condition.



Damage caused to your Vertu phone by failing to observe these care instructions is not covered by the warranty.

Ceramics and sapphire

Ceramics and sapphire are very hard materials but are also brittle and can be scratched by harder materials or objects. They can also be damaged if dropped.

Avoid the following:

- > *Contact with other hard materials such as diamond jewellery, nail files, abrasives, and mineral crystals.*
- > *Dropping or knocking the product on hard surfaces.*
- > *Repeated rubbing against hard surfaces.*

Leather

All Vertu leather products are made by expert craftsmen. Each leather hide is unique and has natural markings which should be considered part of the individuality of fine leather. All leather can be damaged and should be treated with care.

Avoid the following:

- > *Exposure to water and high humidity.*
- > *Dropping, rubbing or knocking on hard surfaces.*
- > *Exposure to extreme temperatures.*
- > *Contact with oily substances, make-up and solvents.*

Metal

Vertu metals are finished to a high standard and care needs to be taken to maintain their appearance. Protect in the Vertu leather case where possible and polish only with the Vertu microfibre polishing cloth.

Avoid the following:

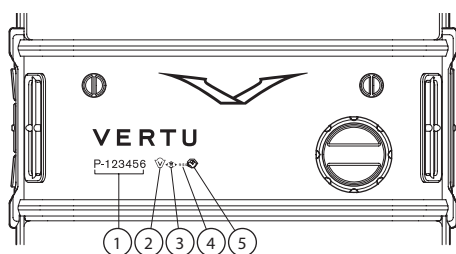
- > *Contact with chemicals such as solvents, alkaline and acid solutions, cola-based drinks and exposure to salt water. Wipe with a clean, soft cloth as soon as possible if contact occurs.*
- > *Contact with sharp objects.*
- > *Dropping or knocking against hard surfaces.*
- > *Metal polishes.*




Hallmarks

If you own a gold Vertu phone, the hallmarks are stamped as shown below to authenticate the precious metal used. Precious metal is tested to ensure that the purity of the alloy conforms to the exacting standards of the European Convention Mark under the jurisdiction of the Swiss Assay Office.

The hallmark is made up of several stamps, which each have an individual meaning. It is located on the backplate next to the serial number

VERTU



- A-000302
1. Serial number.
 -  2. Common control mark denoting the European Convention Mark – 750 (18 carat gold) in scales.
 -  3. St. Bernard dog's head – Swiss Assay Office mark.
 - AU750** 4. The fineness (purity) mark – AU 750 (18 carat gold).
 -  5. Sponsor's mark denoting the Vertu brand.

Safety information

Traffic safety

Do not use a hand-held telephone while driving a vehicle. If using a hand-held phone, park the vehicle before using the phone in any way. Do not place the phone on the passenger seat or where it can break loose in a collision or sudden stop.

Operating environment

Remember to follow any special regulations in force in any area and always switch off your phone whenever it is forbidden to use it, or when it may cause interference or danger.

As with other mobile radio transmitting equipment, users are advised that for the satisfactory operation of the equipment and for the safety of personnel, it is recommended that the equipment should only be used in the normal operating position. When the phone is on and being worn on the body, always use an approved carrying case.

Use only the supplied or approved parts. Unauthorised antennas, modifications or attachments could damage the phone and may violate regulations governing radio devices.

Electronic devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, certain electronic equipment may not be shielded against the RF signals from your wireless phone.

Pacemakers

Pacemaker manufacturers recommend that a minimum separation of 15 cm (6 inches) be maintained between a hand-held wireless phone and a pacemaker to avoid potential interference with the pacemaker. These recommendations are consistent with the independent research by and recommendations of Wireless Technology Research.

Persons with pacemakers:

- > *Should always keep the phone more than 15 cm (6 inches) from their pacemaker when the phone is switched on;*
- > *Should not carry the phone in a breast pocket;*
- > *Should use the ear opposite the pacemaker to minimize the potential for interference.*

If you have any reason to suspect that interference is taking place, switch off your phone immediately.

Hearing aids

Some wireless phones may interfere with some hearing aids. In the event of such interference, consult your service provider.

Other medical devices

Operation of any radio transmitting equipment, including wireless phones, may interfere with the functionality of inadequately protected medical devices.

Switch off your phone in health care facilities when any regulations posted in these areas instruct you to do so.

Vehicles

RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles (e.g. electronic fuel injection systems, electronic anti-skid (anti-lock) braking systems, electronic speed control systems, air bag systems).

Check with the manufacturer or its representative regarding your vehicle. You should also consult the manufacturer of any equipment that has been added to your vehicle.

Do not store or carry flammable liquids, gases or explosive materials in the same compartment as the phone, its parts or accessories.

For vehicles equipped with an air bag, remember that an air bag inflates with great force. Do not place objects, including both installed or portable wireless equipment in the area over the air bag or in the air bag deployment area.

Aircraft

Switch off your phone before boarding an aircraft. The use of wireless telephones in an aircraft may be dangerous to the operation of the aircraft, disrupt the wireless telephone network and may be illegal. In the United States, FCC regulations currently prohibit using your Vertu phone while in the air.

Failure to observe these instructions may lead to suspension or denial of telephone services to the offender, or legal action or both.

Potentially explosive atmospheres

Switch off your phone when in any area with a potentially explosive atmosphere and obey all signs and instructions. Sparks in such areas could cause an explosion or fire resulting in bodily injury or even death.

You are advised to switch off the phone when at a refuelling point or service station. Observe restrictions on the use of radio equipment in fuel depots (fuel storage and distribution areas), chemical plants or where blasting operations are in progress.

Areas with a potentially explosive atmosphere are often but not always clearly marked. They include below deck on boats; chemical transfer or storage facilities; vehicles using liquified petroleum gas (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powders; and

any other area where you would normally be advised to turn off your vehicle engine.

Water resistance



Your Vertu phone is not water resistant.
Keep it dry.

If your Vertu phone is accidentally splashed with water, ensure you dry it completely before removing the back cover. Remove the battery and leave all parts to dry naturally. Do not apply heat.

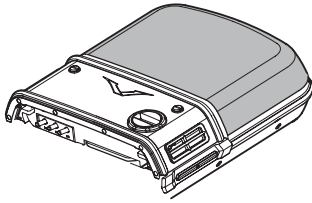
Never charge your Vertu phone when the connector at the bottom of the phone is damp or wet.

Chargers must only be used in dry conditions. They should never be used when damp or wet.



Make sure the interior of your Vertu phone and the back cover seals are dry, clean, and free of any foreign objects before you replace the back cover.

Antenna



Your Vertu phone has an internal antenna. As with any other radio transmitting device, avoid touching the antenna area (see shaded area above) unnecessarily when the phone is switched on. Contact with the antenna affects call quality and may cause the phone to operate at a higher power level than otherwise needed. Avoid contact with the antenna during a call to optimise the antenna performance and the talk time of your Vertu phone.

Specifications

Stainless steel satin and pink

Volume	66cc
Weight	141.5g
Length	109mm
Width	45mm
Thickness	15.7mm

Stainless steel polished black

Volume	66cc
Weight	140g
Length	109mm
Width	45mm
Thickness	15.7mm

Gold

Volume	66cc
Weight	163g
Length	109mm
Width	45mm
Thickness	15.7mm

BL-5V Li-ion battery

Talk time	2h 27min - 5h 45min
Stand-by time	up to 400 hrs

VERTU

Warranty

Vertu two-year limited international warranty for cellular phone

THIS LIMITED WARRANTY SHALL NEITHER EXCLUDE NOR LIMIT (I) ANY MANDATORY STATUTORY RIGHTS OF THE CLIENT OR (II) ANY OF THE CLIENT'S RIGHTS AGAINST THE SELLER/DEALER OF THE PRODUCT.

VERTU warrants that this cellular phone ("Product") is free from defects in material and workmanship according to the following terms and conditions:

1. The Limited Warranty for the Product extends for TWO (2) years beginning on the date of original purchase or delivery of the Product, whichever is the later. In case of a change of owner/user, such warranty period shall continue for the remaining part of the twenty-four (24) month period and otherwise remain unaffected.
 2. During the period of the Limited Warranty, Vertu will repair, modify or replace, at Vertu's sole option, any defective parts, or any parts that will not properly operate for their intended use with new or refurbished replacement items if such repair or replacement is needed because of product malfunction or failure during normal usage. No charge will be made to the Client for the repair or replacement of any such parts. Vertu will also pay for the labour charges incurred by Vertu in repairing or replacing the defective parts. The repaired Product will be warranted for the balance of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. This Limited Warranty does not cover damage to or defects in (other than manufacturing defects) appearance, cosmetic, decorative or structural items and any non-operative parts. Vertu's limit of liability under the Limited Warranty shall be the price paid by the Client for the Product less a reasonable amount for usage. These remedies are the Client's exclusive remedies for breach of this Limited Warranty.
 3. Upon request from Vertu, the Client must prove the date of the original purchase or delivery of the Product by producing a legible and non-modified original certificate of authenticity which clearly indicates the name and address of an authorised retailer, the date and place of purchase/delivery, the product type and the IMEI or serial number of the Product, a bill of sale or a dated receipt which contains the same information.
 4. Vertu shall bear the cost of shipping the Product to the location from which the Client handed over the Product to Vertu (or its representatives) after the completion of service under this Limited Warranty.
 5. The Client shall have no coverage or benefits under this Limited Warranty if any of the following conditions are applicable:
 - a) The Product has been subject to abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, spillage of food or liquid, exposure to chemical agents, unauthorised modifications, unauthorised connections, unauthorised repair, rough handling, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of Vertu, including without limitation damage caused by shipping, dropping the Product, deterioration of consumable parts, such as batteries which by their nature have a limited lifecycle, and breakage or damage to antennas.
 - b) The Product has been damaged from external causes such as collision with an object, or from fire, flooding, sand, dirt, windstorm, lightning, earthquake or damage from exposure to thermal, environmental or weather conditions, an Act of God, or battery leakage, theft, blown fuse, or improper use of any electrical source, damage caused by computer or internet viruses, bugs, worms, Trojan Horses, cancel bots or damage caused by the connection to other products not recommended for interconnection by Vertu.
 - c) The Customer Service Department at Vertu was not advised by the Client in writing of the alleged defect or malfunction of the Product within thirty (30) days after the expiration of the applicable warranty period.
 - d) The Product was not returned to Vertu or its authorised retailer within thirty (30) days after the appearance of the defect within the warranty period.
 - e) The Product serial number plate or the accessory data code has been removed, defaced, altered or is illegible.
 - f) The defect or damage was caused by the defective function of the cellular network system or by inadequate signal reception by the external antenna.
 - g) The defect was caused by the Product being used with or connected to an accessory not manufactured and supplied by Vertu or used other than for its intended use.
 - h) The battery was short-circuited or the seals of the battery enclosure or cells are broken or show evidence of tampering or the battery was used in equipment other than that for which it has been specified.
 - i) The Product software needs to be updated due to changes in cellular network parameters.
 - j) The defect or damage was as a result of general wear and tear incurred in normal usage of the Product.
 6. If a problem develops during the period of the Limited Warranty, the following procedure will apply:
 - k) The Client shall return the Product to the place of purchase for repair or replacement processing or if this is not convenient because of distance (more than 50 miles/80 km) or for other good cause, the Client may contact Vertu Concierge.
 - l) The Client shall bear the costs of transporting the Product to the relevant Vertu service location, with transport and insurance charges prepaid.
 - m) Subject to Clause 6(e), the Client will be billed for any parts or labour charges not covered by this Limited Warranty.
 - n) Vertu will repair or authorise the repair of the Product under the Limited Warranty within 30 days after receipt of the Product by Vertu or a Vertu authorised service centre, or within an extended period as may be notified by Vertu to Client due to the nature of the repair ("Timeframe"). If Vertu cannot repair within the Timeframe, or after a reasonable number of attempts to repair the same defect, Vertu at its sole option, will provide a replacement Product or refund the purchase price of the Product less a reasonable amount for usage.
 - o) If the Product is returned to the Customer Service Department at Vertu during the period of the Limited Warranty, but the problem with the Product is not covered under the terms and conditions of this Limited Warranty, the Client will be notified and given an estimate of the charges the Client must pay to have the Product repaired, with all shipping charges billed to the Client. If the estimate is refused, the Product will be returned freight collect. If the Product is returned to the Customer Service Department at Vertu after the expiration of the warranty period, Vertu's normal service policies shall apply and the Client will be responsible for all shipping charges.
 7. TO THE FULLEST EXTENT PERMITTED BY LAW, THE WARRANTIES AND CONDITIONS STATED IN THIS LIMITED WARRANTY ARE IN LIEU OF ALL OTHER CONDITIONS, WARRANTIES OR OTHER TERMS CONCERNING THE SUPPLY OR PURPORTED SUPPLY OF, OR FAILURE TO SUPPLY OR DELAY IN SUPPLYING THE PRODUCT WHICH MIGHT, BUT FOR THE AFFECT OF THIS CLAUSE 7, HAVE EFFECT BETWEEN VERTU AND THE CLIENT OR WOULD OTHERWISE BE IMPLIED OR INCORPORATED INTO THIS LIMITED WARRANTY OR ANY COLLATERAL CONTRACT, WHETHER BY STATUTE, COMMON LAW OR OTHERWISE, ALL OF WHICH ARE HEREBY EXCLUDED (INCLUDING WITHOUT LIMITATION, THE IMPLIED CONDITIONS, WARRANTIES OR OTHER TERMS AS TO SATISFACTORY QUALITY OR FITNESS FOR PURPOSE).
 8. VERTU SHALL NOT BE LIABLE FOR LOSS OR DAMAGE, WHETHER SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL, INCLUDING BUT NOT LIMITED TO ANY OF THE FOLLOWING LOSSES OR DAMAGE (WHETHER SUCH LOSSES OR DAMAGE WERE FORESEEN, FORESEEABLE, KNOWN OR OTHERWISE):
 - p) LOSS OF ANTICIPATED BENEFITS OR PROFITS.
 - q) LOSS OF ACTUAL OR ANTICIPATED SAVINGS.
 - r) PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES.
 - s) THIRD PARTY CLAIMS.
 - t) LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT OR FACILITIES.
 - u) DOWNTIME OR LOSS OF BUSINESS.
 - v) LOSS OF OPPORTUNITY.
 - w) LOSS OF GOODWILL.
 - x) LOSS OF REPUTATION.
 - y) LOSS OF OR DAMAGE TO OR CORRUPTION OF DATA.
 9. Vertu does not warrant uninterrupted or error free internet or data connections.
 10. Vertu shall not be liable for any delay in rendering service under the Limited Warranty, or loss of use during the period that the Product is being repaired.
 11. Vertu's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation or otherwise, arising in connection with the sale of the Product shall be the price paid by the Client for the Product less a reasonable amount for usage.
 12. The invalidity or unenforceability of any term or any part of any term of, or any right arising pursuant to, this Limited Warranty shall not affect the validity or enforceability of any other terms or rights or the remainder of any such term or right, which shall continue in full force and effect except for any such invalid or unenforceable provision or part thereof.
 13. Vertu neither assumes nor authorises any authorised service centre or any other person or entity to assume for it any other obligation or liability beyond that which is expressly provided for in this Limited Warranty, including the provider or seller of any extended warranty or service agreement. Any change or amendment to this Limited Warranty requires Vertu's prior written consent.
 14. This Limited Warranty represents the whole agreement between the parties relating to the subject matter hereof.
 15. This Limited Warranty allocates the risk of failure of the Product between the Client and Vertu. The allocation is recognised by the Client and is reflected in the purchase price of the Product.
 16. Any action or lawsuit for breach of warranty must be commenced within thirty (30) months following delivery of the Product.
 17. All warranty information, product features and specifications are subject to change without notice.
 18. Questions concerning this Limited Warranty may be directed to the Customer Service Department at the following addresses.
- Vertu operates a policy of continuous development. Vertu reserves the right to make changes and improvements to any of the products described in this document without prior notice.

SAR Notice – RHV-8

YOUR VERTU PHONE (MODEL: CONSTELLATION, TYPE: RHV-8, FCC ID: P7QRHV-8) MEETS GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your Vertu phone is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organization ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health.

The exposure guidelines for mobile devices employ a unit of measurement known as the Specific Absorption Rate or SAR. The SAR limit stated in the ICNIRP guidelines is 2.0 watts/kilogram (W/kg) averaged over ten grams of tissue. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The actual SAR level of an operating device can be below the maximum value because the device is designed to use only the power required to reach the network. That amount changes depending on a number of factors such as how close you are to a network base station. The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 0.53 W/kg.

This phone meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 2.2cm (7/8 inch) away from the body. When a carry case, belt clip or holder is used for body-worn operation, it should not contain metal and should position the phone the above-stated distance away from your body.

In order to transmit data files or messages, this device requires a good quality connection to the network. In some cases, transmission of data files or messages may be delayed until such a connection is available. Ensure the above separation distance instructions are followed until the transmission is completed.

Use of device accessories and enhancements may result in different SAR values. SAR values may vary depending on national reporting and testing requirements and the network band. Additional SAR information may be provided under product information at www.vertu.com.

USA and Canada: Your mobile device is also designed to meet the requirements for exposure to radio waves established by the Federal Communications Commission (USA) and Industry Canada. These requirements set a SAR limit of 1.6 W/kg averaged over one gram of tissue. The highest SAR value reported under this standard during product certification for use at the ear is 0.58 W/kg and when properly worn on the body is 0.92 W/kg. Information about this device model can be found at <https://gulfoss2.fcc.gov/prod/oet/cf/eas/reports/GenericSearch.cfm> by searching the equipment authorization system using FCC ID: P7QRHV-8.

Declaration of conformity

We, Vertu declare under our sole responsibility that the product, Model Constellation, type **RHV-8** is in conformity with the provision of the following Council Directive:
1999/5/EC.

A copy of the Declaration of Conformity can be found at <http://www.vertu.com>

CE0168

Notices

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Vertu and the V logo are registered trademarks or trademarks. Other product and company names mentioned herein may be trademarks or registered trademarks of their respective owners.

Includes RSA BSAFE cryptographic or security protocol software from RSA Security.

Bluetooth is a registered trademark of Bluetooth SIG, Inc.

Export controls

Your Vertu phone may contain commodities, technology, or software exported from the United States in accordance with the Export Administration regulations. Diversion contrary to U.S. law is prohibited.

VERTU

FCC/Industry Canada notice

Your Vertu phone may cause TV or radio interference (for example, when using a telephone in close proximity to receiving equipment). The FCC or Industry Canada can require you to stop using your phone if such interference cannot be eliminated. If you require assistance, contact Vertu Concierge. This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: Vertu is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void your authority to operate the equipment.

EU recycling notice

Vertu will comply with European Community requirements for the recycling of Waste Electrical & Electronic Equipment (WEEE).

This compliance is indicated by the addition of the following symbol to Vertu's products where appropriate.



The symbol indicates that the product was put onto the market after the WEEE legislation was implemented and that the consumer should not dispose of the item in normal household waste, but that it should be appropriately recycled.

Should you wish Vertu to recycle your product at the end of its life, please either return it to the point from which you purchased your product (if known) or return it to Vertu's headquarters.

Alternatively, should you purchase a replacement product from another supplier, the new supplier is obligated to take back the product that is being replaced and recycle it appropriately.

Background information on the European WEEE directive is available from www.europa.eu.int/

Vertu Concierge Terms & Conditions

1. Vertu Concierge

As a registered member of Vertu Concierge ("VC") provided by Vertu and its associated companies ("Vertu"), you ("you") agree to abide by these Terms and Conditions (the "Terms and Conditions"), and when ordering anything through VC from a supplier of products and services (a "Supplier") you agree that the Terms and Conditions shall apply to your order.

2. Membership Information

You are obliged to provide correct details when you register for membership of VC and your failure to do so may invalidate your membership and any subsequent transaction. Your responsibility to provide accurate information is a continuing obligation and you must notify Vertu in the event that any information provided by you in the course of registration changes.

3. Subscription

Initial and ongoing subscription fees, if applicable, are due at the time of initial subscription and annually thereafter (the "Renewal Date") unless you notify Vertu of your intention not to renew. Payment must be made annually in advance and may be made using any major credit/debit and charge cards. Any subscription fee is non refundable, however, Vertu may at its sole discretion elect to refund any subscription fee in whole or in part depending on the circumstances relating to the cancellation of any subscription. You authorize Vertu to deduct renewal subscription fees from your credit card up to 28 days prior to your Renewal Date. If Vertu does not hold your payment details you will be contacted directly to renew your subscription. Subscription fee rates will be notified to you from time to time and the subscription fee payable will be the subscription fee in force at the time of the Renewal Date.

You agree that you will only use your VC membership for the purposes for which it is issued.

4. VC Services

As a member of VC, you are entitled to all of the products and services as advised by us from time to time as approved by the relevant product/service Supplier.

5. Services Subject to Change

As a member, note that:

- > *Services are subject to availability and may change from time to time;*
- > *Suppliers may change from time to time;*
- > *Suppliers may impose their own terms and conditions and you are required to comply with these at all times.*

6. Payment for Services

Please note that some Suppliers may charge you a deposit, entry fee or other sum for the services they provide. You will be solely liable for payment of any such sums. At your request Vertu will authorise Suppliers to debit your nominated credit/debit or charge card in order for you to take advantage of their services.

7. Availability of Services

Vertu aims to ensure that the services remain available at all times and will use reasonable endeavours to ensure that you receive the most from your membership. If any of the services become unavailable, we will do all we can to ensure that prior commitments are honoured to the fullest extent possible, but shall not be responsible for any actions of Suppliers outside Vertu's reasonable control. From time to time the procurement or provision of certain services may incur a VC handling charge of which you will be notified - in these cases you hereby authorise Vertu to debit your nominated credit/debit or charge card with any such handling charges. Unless otherwise agreed by the Supplier, you shall not be entitled to cancel any services requested where, on your instructions, performance has already begun.

8. Right of Withdrawal

Vertu reserves the right to withdraw any service that may be offered and/or to refuse to supply any service requested.

9. Requests

If Vertu is unable to deal with any request, it will inform you as soon as reasonably practicable.

10. Dealing with VC Suppliers

Suppliers are responsible for providing you with the goods and services you select. Vertu will assist you in any way it can in all of your dealings with Suppliers.

11. Personal Membership

VC membership is personal to the registered Vertu phone user. You are responsible for ensuring that no one (other than your personal assistant, where applicable) uses your membership to access membership services and benefits.

12. Cancellation of Membership

Vertu reserves the absolute right to cancel or suspend your membership (at its sole discretion) for any reason whatsoever. If Vertu cancels your membership it shall refund the balance of the annual subscription fee, if any, on a time apportionment basis in respect of the unexplored period to which the annual subscription fee applies.

13. Changes to Terms and Conditions

Vertu may vary these Terms and Conditions from time to time. Vertu will notify you of any changes in a timely manner. Notification will be by some or all of the following media:

- > *newsletter;*

- > mail;
- > e-mail or other personal delivery service.

14. Payment Details

If we do not have your credit/debit or charge card details we may not be able to provide or procure those benefits, goods or services that require payment.

You may only make transactions using VC during your period of membership. When ordering a product or service you will be required to provide your credit/debit or charge card details. You undertake that all details you provide to us for the purpose of booking, ordering or purchasing goods or services are correct, that the credit/debit or charge card you are using is your own and that there are sufficient funds to cover the cost of the product or the service.

15. Supply of Details

Vertu may pass on your credit/debit or charge card and any other essential booking details to its agents, employees, subcontractors and Suppliers, and you consent to us passing on such details to deal with your orders. You must inform Vertu as soon as possible of any changes to the details supplied by you.

16. Payments Due

The purchase price of all products and services obtained through VC is due for payment on acceptance of your order by Vertu and/or a Supplier, as applicable.

17. Delivery

By placing your order for a product or service through VC you agree that the time taken for delivery or performance shall be as stipulated when the purchase is made. We want you to get your order as soon as possible. If delivery or performance will take longer than the time set out (or the product or services are unavailable), the Supplier (or Vertu acting for the Supplier) will notify you of this at the earliest opportunity and you will have the unequivocal right to withdraw your order and receive a full refund.

18. Limited Warranty

Vertu warrants to you that Vertu shall use its reasonable endeavours to provide the VC services with reasonable care and skill and, as far as reasonably possible, in accordance with your request and instructions from time to time. Where Vertu supplies you with any goods or services supplied by a third party, then Vertu is acting as your agent in sourcing the goods or services. Vertu will use reasonable care in selecting the Supplier and ensuring the order is placed in accordance with your wishes. For the avoidance of doubt, Vertu does not and will not provide any representations or recommendations in relation to any of the information and suggestions comprised within the VC services. You are deemed to be responsible for, and shall use your own skill and judgement as to, the quality, value and suitability of such information and suggestions in relation to deciding whether to enter into any contract with any third party for the supply of services or sale of goods.

19. Vertu as Agent

Your contract for the purchase of products or services is made with the relevant Supplier only. Vertu acts as an agent for the Supplier and, unless expressly provided otherwise, all your rights and remedies are against the Supplier.

20. Disclaimers

Vertu will not be responsible for products and services offered by Vertu as agents for the Suppliers or for any aspect of the relationship between you and any particular Supplier. Vertu will however do everything it reasonably can to assist you in any dealings you have with the Supplier.

You agree that any contract entered into by you with any of the Suppliers is an independent contract. Vertu hereby disclaims any and all liability for any act or omission of any Supplier or any loss incurred by you as a result of any act or omission of a Supplier whether or not arranged through VC.

21. Limitation of Liability

Vertu accepts no liability for any losses or claims arising from any inability to contact VC or any failure to complete a transaction.

Save in respect of death and personal injury caused by the negligence of Vertu or as expressly provided for in these Terms and Conditions, Vertu shall not be liable for any loss, cost, expense or damage of any nature whatever (whether direct or indirect) resulting from the provision of the Services or your reliance upon the information and suggestions provided by Vertu hereunder and the resulting supply of goods and services to you by any third party.

Vertu shall have no liability to you for any loss, damage, costs, expenses or other claims for compensation arising from requests or instructions supplied by you which are incomplete, incorrect or inaccurate or arising from their late arrival or non-arrival, or any other fault of you.

Vertu shall not be liable to you or be deemed to be in breach of these Terms and Conditions by reason of any delay in performing, or any failure to perform, any of Vertu's obligations in relation to the VC services, if the delay or failure was due to any cause beyond Vertu's reasonable control.

Except in respect of death and personal injury caused by the negligence of Vertu and subject to the provisions of these Terms and Conditions, Vertu's maximum liability to you for breach of any of its obligations hereunder shall be limited to the value of the annual subscription fee, if any, and the relevant charge for the VC services to be provided.

The limitations of liabilities set out herein apply only to the maximum extent permitted by law.

22. Governing Law and Arbitration of Disputes

Any and all claims, except claims for monies due to Vertu, arising out of or relating to the use of VC must be commenced within one (1) year after the date either you or Vertu

knew or should have known of the facts giving rise to such claim, after which such actions shall be barred. If acceptance of your membership request or a particular service request takes place within Europe, Middle East or Africa, the governing law shall be English law. All disputes arising out of or in connection with these Terms and Conditions shall be finally settled under the Rules of Arbitration of the International Chamber of Commerce by one arbitrator appointed in accordance with the said Rules. The arbitration proceedings shall be conducted in London, England in the English language. The arbitration decision shall be final and binding. Provided that the parties shall have the right to take proceedings in any other jurisdiction for the purposes of enforcing a judgment or order obtained from the courts of England and Wales.

If acceptance of your membership request or a particular service request takes place within Asia Pacific, the governing law of these Terms and Conditions shall be Singapore law. All disputes arising from or connected to these Terms and Conditions shall be settled finally and exclusively in Singapore under the Rules of the Singapore International Arbitration Centre (SIAC Rules). The arbitration shall be conducted in English in Singapore. The award shall be final and binding on both parties. Provided that the parties shall have the right to take proceedings in any other jurisdiction for the purposes of enforcing the arbitral award.

If acceptance of your membership request or a particular service request takes place within the Americas region, all disputes and matters relating to arbitration shall be governed by the Federal Arbitration Act (9 U.S.C. §§1 et. seq.). Except to the extent governed by applicable U.S. federal law, any transactions with VC and its Suppliers shall be governed by the laws of the State of Texas, excluding its conflict of law rules. Any and all claims, except claims for monies due to Vertu, arising out of or relating to your membership and use of VC shall be barred unless an action or legal proceeding is commenced within eighteen (18) months after the date you or Vertu knew or should have known of the facts giving rise to such claim. Any dispute relating in any way to your membership and use of VC and any orders placed through VC, shall be submitted (together with any counterclaims and disputes under or in connection with other transactions and/or agreements between you and Vertu) to final and binding, confidential arbitration to the Dallas, Texas office of the American Arbitration Association (the "AAA"), with such arbitration to be held in Dallas County, Texas, except that, to the extent you have in any manner violated or threatened to violate any Vertu or Vertu affiliates' or licensors' intellectual property rights, Vertu may seek injunctive or other appropriate relief in any state or federal court in the state of Texas or, at Vertu's option, any other appropriate state or country, and you consent to exclusive jurisdiction and venue of such court. Arbitration under these Terms and Conditions shall be conducted under the then prevailing Wireless Industry Arbitration Rules of the AAA (except as such rules may be modified by the terms of these Terms and Conditions), unless otherwise agreed in writing by the parties and shall be heard by a single arbitrator. Subject to any terms contained in these Terms and Conditions limiting or excluding damages, the arbitrator may award any relief that the arbitrator deems proper, including without limitation equitable relief, provided that no award of exemplary, special, consequential or punitive damages shall be permitted. The prevailing party, as determined by the arbitrator, shall pay the AAA arbitration fees and the arbitrator's fees and expenses, as applicable. The arbitrator's award shall be binding and may be entered as a judgment and enforceable in any court of competent jurisdiction. To the fullest extent permitted by applicable law, the arbitration shall be conducted on an individual, not a class-wide basis, and no arbitration under these Terms and Conditions shall be consolidated with or joined to an arbitration involving any other person or entity, whether through class arbitration proceedings or otherwise, without the prior written consent of you and Vertu.

23. Force Majeure

Vertu shall not be liable for loss or damage caused by any delay or failure to perform its obligations under these Terms and Conditions caused by failure of any machine, system of authorization, data processing or communications system, transmission link, strikes, lockouts, riots, war, fire, acts of God, accidents, material or transportation shortages, governmental restrictions or injunctions, or denial of import or export licenses, or compliance with any law, regulation or order, or due to any other circumstances or causes that have the effect of frustrating performance of these Terms and Conditions, or any other cause beyond the control of Vertu.

24. General Provisions

Headings - The headings of each of these Terms and Conditions are for convenience of reference only and shall not form part of these Terms and Conditions. Such headings shall be ignored in the interpretation or construction of any of these Terms and Conditions.

Severability - If any provision or provisions of these Terms and Conditions shall be held to be invalid, illegal or unenforceable, such provision shall be enforced to the fullest extent permitted by applicable law, and the validity, legality and enforceability of the remaining provisions shall not in any way be affected or impaired thereby.

No Waiver - Vertu's failure to insist on performance of any term or condition contained in these Terms and Conditions, or failure to exercise any of Vertu's rights hereunder, shall not constitute a waiver of any of Vertu's rights or remedies under these Terms and Conditions.

Entire Agreement - These Terms and Conditions constitute Vertu's and your complete and final statement of the parties' agreements and understandings relating to the subject matter of these Terms and Conditions, and supersedes any related prior agreements, understandings and discussions, oral or written.

Notices - Each party (i.e. you or Vertu) may send notices or communications to the other by personal delivery, e-mail, regular mail or fax. Notices or communications must be sent to the latest contact details specified by the receiving party. Notices and communications will be considered received by the addressee (as applicable): (1) If by courier or other mode of personal delivery, on the date of personal delivery to such addressee's address as last specified by that addressee before dispatch; or (2) if by posting, 5 working days after the date of registered posting (by airmail, delivery receipt requested) to the addressee's address last specified by the addressee before posting; or (3) if by facsimile, contemporaneously with facsimile transmission to the facsimile

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number last specified by the addressee before transmission, with delivery being evidenced by an appropriate successful transmission contact report. E-mail communications shall be considered received by the addressee on the earlier of (1) the earliest time at which the e-mail is accessible by the addressee; (2) receipt by the sender of a delivery receipt message indicating successful delivery to the intended addressee's e-mail address, or (3) the expiry of 48 hours from the sending of the e-mail; provided that if at any point the sender receives notification that the e-mail has not been successfully transmitted to an addressee then the e-mail shall not be deemed to have been received by that addressee. Order cancellations by you via e-mail shall only be effective upon express acceptance thereof by Vertu.

Telephone - Vertu may at its option accept orders and acknowledge, accept or effect other communications by telephone. Telephone communications by Vertu shall be as effective as written communications.

2 SECURITY

Your Vertu phone has a number of security features that help to prevent:

- > *Unauthorised use of your Vertu phone when your SIM card is inserted*
- > *Unauthorised use of your Vertu phone if a different SIM card is inserted*
- > *Unauthorised use of your SIM card in another phone.*

PIN code

The (4 to 8 digit) PIN (Personal Identification Number) code helps protect your SIM card against unauthorised use. When the PIN code function is active, you need to key in the PIN code each time you switch on your Vertu phone. If you used your SIM card in another phone previously, the code will be the same.

The default setting for the PIN code function is defined by your service provider. Some service providers do not allow you to disable the PIN code request.



The SIM card becomes blocked if you key in an incorrect PIN code three times in succession. You will need to contact your service provider for the PUK (PIN Unblocking) code.

Key in the PUK code if you have blocked your SIM card.

PUK codes cannot be changed. If you key in an incorrect PUK code 10 times in succession your SIM card becomes permanently blocked.

To turn the PIN code on and off:

1. From the stand-by display, press **Menu » Settings » Security » PIN code request**.
2. Press **Select** to change the setting.
3. Key in your PIN code and then press **OK**.
4. Scroll to **On** to enable the PIN code request or **Off** to disable it and then press **Select**. A confirmation message is displayed.

To change your PIN code:

1. From the stand-by display, press **Menu » Settings » Security » Access codes » Change PIN code**.
2. When prompted, enter your current PIN code and then press **OK**.
3. When prompted, enter your new PIN code and then press **OK**.
4. Enter your new PIN code again to verify and then press **OK**. A confirmation message is displayed.

PIN2 code

The PIN2 code is used to protect the advanced user functions of your SIM card for example fixed dialling lists. Your PIN2 code must not be the same as your PIN code.

To change your PIN2 code:

1. From the stand-by display, press **Menu » Settings » Security » Access codes » Change PIN2 code**.
2. When prompted, enter your current PIN2 code and then press **OK**.
3. When prompted, enter your new PIN2 code and then press **OK**.
4. Enter your new PIN2 code again to verify and then press **OK**. A confirmation message is displayed.

The PIN2 protected features of your SIM card will become blocked if you incorrectly enter your PIN2 code a number of times, normally after three consecutive attempts. You will need to contact your service provider to obtain a PIN2 Unblock (PUK2) code to unblock your PIN2 and restore your SIM card's full functionality.

Security code

The security code (5–10 digits) is stored in your Vertu phone. The default security code is "12345".

The security code helps protect your Vertu phone from unauthorised use. You need to key in the security code before you can do the following:

- > *Switch on the phone when a new SIM card is inserted (if you have set up security)*
- > *Erase all entries in your contacts list*
- > *Restore the default settings*
- > *Change the security level.*



If you key in an incorrect security code five times in succession, your Vertu phone will not accept the correct security code for the next five minutes. Within that five minutes, your Vertu phone will show an error when you attempt to key in the security code, even if it is correct.

To change the security code:

1. From the stand-by display, press **Menu » Settings » Security » Access codes » Change security code**.
2. When prompted, enter your current security code (the default code is "12345") and then press **OK**.
3. When prompted, enter your new security code and then press **OK**.
4. Enter your new security code again to verify and then press **OK**. A confirmation message is displayed.

Make a careful note of your new security code, ensure you keep it secret and in a safe place.

Contact Vertu Concierge for assistance if you forget your security code.

Security level

The security level function allows you to specify when you are required to key in the security code. The security code helps protect your Vertu phone against unauthorised use.

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To change the security level:

1. From the stand-by display, press **Menu » Settings » Security » Security level**.
2. When prompted, enter your security code and then press **OK**.
3. Scroll to one of the following three options and then press **Select**:
 Press **None** to disable the security code and any SIM may be used in the phone
 Press **Memory** to allow any SIM to be used in the phone but you need to enter the security code when you try to access your Vertu phone's directory after a different SIM card has been inserted
 Press **Phone** to require that the security code is entered when you switch on the phone after another SIM card has been inserted
 If you change the security level, the numbers in your recent calls list are erased.

Security module

The security module improves security services for applications requiring a browser connection, and allows you to use a digital signature. The security module may contain certificates as well as private and public keys. The certificates are saved in the security module by the service provider.

To view or change the security module settings:

From the stand-by display, press **Menu » Settings » Security » Security module settings**.

Call barring

Call barring is a network service that allows you to restrict the incoming and outgoing calls that you make and receive. Contact your service provider for more information about using this function.

When outgoing calls are barred, calls may be possible to the emergency number programmed into your Vertu phone, for example 000, 08, 110, 112, 118, 119, 911, *911, 999, *999 or other official emergency number.

You need to key in the barring password to set up the call barring service. To obtain the barring password, contact your service provider.

To enable or disable call barring:

1. From the stand-by display, press **Menu » Settings » Security » Call barring service**.
2. Scroll to one of the following six options and then press **Select**:
 Press **Outgoing calls** to bar all outgoing calls
 Press **International calls** to bar all international calls
 Press **Int. calls except to home country** to bar all international calls with the exception of calls made to your home country (defined by your service provider) when abroad
 Press **Incoming calls** to bar all incoming calls
 Press **Incoming calls when abroad** to bar all incoming calls when you are abroad
 Press **Cancel all barrings** to cancel all call bars. Simply enter your barring password when prompted and then press **OK**.
3. Scroll to **Activate** to enable the bar, **Cancel** to disable it, or **Check status** to view the status of the current bar and then press **Select**.

4. If you are enabling or disabling a bar, you must enter your barring password when prompted and then press **OK**. A confirmation message is displayed.

Barring password

The call barring password is used to limit access to the call barring service. To obtain the barring password, contact your service provider.

To change your barring password:

1. From the stand-by display, press **Menu » Settings » Security » Access codes » Change barring password**
2. When prompted, enter your current barring password and then press **OK**.
3. When prompted, enter your new barring password and then press **OK**.
4. Enter your new barring password again to verify and then press **OK**. A confirmation message is displayed.

Fixed dialling

Fixed dialling is a network service that allows you to restrict outgoing calls to only the numbers you specify in a fixed dialling list. Contact your service provider for more information about using this function.

When fixed dialling is enabled, it may still be possible to call the emergency number programmed into your Vertu phone, for example 000, 08, 110, 112, 118, 119, 911, *911, 999, *999 or other official emergency number.



You will need to key in the PIN2 code to save and edit numbers in the fixed dialling list or to call numbers not in the list. The PIN2 code is supplied with some SIM cards. For more information contact your service provider.

To enable or disable fixed dialling:

1. From the stand-by display, press **Menu » Settings » Security » Fixed dialling**.
2. Scroll to **On** to restrict calls to the fixed dialling list, **Off** to disable fixed dialling, or **Number list** to view the numbers in your fixed dialling list and then press **Select**.
 If you are using fixed dialling for the first time, it is recommended that you select Number list to add numbers to your list before enabling fixed dialling. You will receive two warning messages.
3. When prompted, enter your PIN2 code and then press **OK**.
4. Either enter your number manually and then press **OK**, or press **Search** to select a name from your contacts list and then press **Select**.
5. If you entered a number manually, enter a name for the number and then press **OK**.
6. A confirmation message is displayed and you are returned to the fixed dialling list. Add additional numbers to your list in the same way. Press **Back** when you have completed your list.

7. Scroll to **On** to enable fixed dialling.



When fixed dialling is on, GPRS connections are not possible except while sending text messages over a GPRS connection. In this case, the recipient's phone number and the message centre number must be included in the fixed dialling list. You cannot access SIM memory manually (view or copy numbers on the SIM card) while fixed dialling is active.

To modify your fixed dialling list:

1. From the stand-by display, press **Menu » Settings » Security » Fixed dialling » Number list**.
2. When prompted, enter your PIN2 code and then press **OK**.
3. Scroll to one of the following options and then press **Select**:
 - Press **View number** to view the number for an entry
 - Press **Add** to add a number to your fixed dialling list
 - Press **Edit** to edit the selected entry
 - Press **Delete** to delete the selected entry
 - Press **Delete all** to delete entries in the list.

Closed user group

The closed user group is a network service that allows you to specify a group of people you can call and who can call you. Contact your service provider for more information about using this function.

When outgoing calls are limited to closed user groups, calls may be possible to the emergency number programmed into your Vertu phone, for example 000, 08, 110, 112, 118, 119, 911, *911, 999, *999 or other official emergency number.

To enable or disable a closed user group:

1. From the stand-by display, press **Menu » Settings » Security » Closed user group**.
2. Scroll to **On** to enable the closed user group, **Off** to disable it, or **Default** to specify that the people included in the group, which you have agreed with the service provider, can call you and you can call them and then press **Select**.
3. If you are enabling a closed user group, enter the group number when prompted and then press **OK**. A confirmation message is displayed.

Authority certificates and user certificates

For information about **Authority certificates** and **User certificates** downloaded into your Vertu phone. See "Web" on page 51.

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3 MESSAGING

Your Vertu phone provides extensive messaging functionality to allow you to send and receive messages of many types, where supported by your service provider.

Text messages

Text messages (also known as SMS) are basic messages containing only text, of up to 160 characters. This is the most common form of messaging, is compatible with the widest range of phones and is available in most countries.

Flash messages

Flash messages are text messages that are instantly displayed upon receipt. Flash messages are not automatically saved.

Multimedia messages

Multimedia messages (also known as MMS) allow pictures, videos and audio files to be sent in addition to text. MMS is supported by most modern phones however the recipient must have a correctly configured phone to be able to receive the message.

Audio messages

You can use the multimedia message service to create and send an audio message. Multimedia messaging service must be activated before you can use audio messages.

E-mail messages



E-mail messages can be sent to and received from other devices, for example PCs. E-mail messages can be received by some mobile phones, provided the recipient has a correctly configured phone.

Voice messages


Voice messages are stored by your network operator. If your network operator provides a voice message service, people calling you may have the option to record a message for you if your Vertu phone is turned off, or if you do not answer your phone.


Text entry


You can enter text using traditional or predictive text input. When using traditional text input, press the **NUMBER** keys repeatedly until the desired character appears. In predictive text input you can enter a letter with a single keypress.

When you enter text, the  icon will appear at the top of the display if predictive text input is turned on (see "Predictive text input" on page 23). If traditional text input is enabled the  icon will be displayed.

One of the following icons will appear next to the text input icon to signify which character case is enabled:

 Indicates upper case is used in editing

 Indicates mixed case is used in editing

 Indicates lower case is used in editing

To scroll through the character case options, press the **#** key repeatedly.

To change between letter mode and number mode, press and hold the **#** key and select the appropriate mode.

Traditional text input

Press a **NUMBER** key, 1 to 9, repeatedly until the desired character appears. Not all characters available under a number key are printed on the key. The characters available depend on the selected writing language. See "Language settings" on page 40.

If the next letter you want is located on the same key as the present one, wait until the cursor appears, or briefly press any of the navigation keys and enter the letter.

The most common punctuation marks and special characters are available under the 1 key. For more characters, press *.

Predictive text input

To turn predictive text on or to revert to traditional text input:

1. With the cursor in the **Message:** field, press **Options**.
2. Select **Prediction settings » Prediction**.
3. Select **On** for predictive text or select **Off** to turn predictive text off.

To select the prediction type:

1. With the cursor in the **Message:** field, press **Options**.
2. Select **Prediction settings » Prediction type**.
3. Scroll to one of the following options and then press **Select**:

Normal causes your Vertu phone to predict the word you require, based on the characters that you have entered prior to a space

Word suggestions causes your Vertu phone to predict the word you require and complete the word, based on the characters you have entered so far.



*To quickly set predictive text input to On or Off when writing text, press and hold **Options** or press and hold **#** and select **Prediction on** or **Prediction off**.*

Using predictive text input

Predictive text input allows you to write text quickly using the phone **NUMBER** keys and a built-in dictionary.

Start writing a word using the **NUMBER** keys. Although the key has a number of letters associated with it, press each key only once for one letter. The phone displays * or the letter if it separately has a meaning as a word. The entered letters are displayed underlined.

If you selected **Word suggestions** as prediction type, your Vertu phone starts to predict the word you are writing. After you enter a few letters, and if these entered letters are not a word, the phone tries to predict longer words. Only the entered letters are displayed underlined.

To insert a special character, press and hold *, or press **Options » Insert symbol**. Scroll to a character, and press **Use**.

To accept the suggested word, press the zero **NUMBER** key to add a space.

If the word is not correct, press * repeatedly, or press **Options » Matches**. When the word that you want appears, press **Use**.

If the ? character is displayed after the word, the word you intended to write is not in the dictionary. To add the word to the dictionary, press **Spell**. Complete the word (traditional text input is used), and press **Save**.

To write a compound word, enter the first part of the word, and scroll forward to confirm it. Write the next part of the word, and confirm the word.

Numeric input

Numeric input is the standard method used whenever number entry is required, for example, when dialling a phone number. Press the key with the corresponding number to enter it.

When using a text input feature, for example sending a text message, you can switch to numeric input (for entering telephone numbers for instance) using a single key press:

1. With the cursor in the **Message:** field, press and hold the # key until the menu is displayed.
2. With **Number mode** highlighted, press **Select**.
3. Use the **NUMBER** keys to enter the numbers you require.
4. Press and hold the # key again to return to the previous text entry mode.



If you only need to enter a single number, press and hold that number key and the single number will be entered into your message.

Special character input

Most common special characters, for example, punctuation marks, can be inserted by pressing the 1 **NUMBER** key. Other special characters can be inserted in your text at any time using the special characters input mode:

1. With the cursor in the **Message:** field, press the * key (or press and hold if predictive text input is On) until the special character menu is displayed.
2. Scroll to the required special character and press **Use**.

Special characters take up more space than basic characters and if there are special characters in your message, the indicator may not show the message length correctly. Before the message is sent, the device tells you if the message exceeds the maximum length allowed for one message. You can cancel sending by selecting **Cancel** or you can save the message in the inbox.

Font size

Your Vertu phone supports different font sizes for viewing your messages. Your font size setting affects both messages being composed and messages received.

To change the font size for your messages:

1. From the stand-by display, press **Menu » Messaging » Message settings » General settings » Font size**.
2. Scroll to either **Small font**, **Normal font** or **Large font** and then press **Select**.

Groups

If you frequently send messages to a fixed group of recipients, you can define a group to simplify the process.

When you send a message to a group the phone automatically sends the message separately to each recipient in the list. Sending a message using a group will incur charges for each recipient in the list. See "Groups" on page 47.

Undelivered messages

If you send a message and it fails to be delivered, your Vertu phone behaves in different ways depending on the type of message sent.

Single recipient messages

If a message you have sent to a single number fails, your screen will display **Message sending failed. Check details**.

1. Press **OK**.
2. The unsent message will appear in your **Outbox**.
3. With the message highlighted, either press **Open** to read the message or press **Options**, scroll to one of the options and then press **Select**:

Retry sending resends the message to the original recipient

Delete removes the message from the Outbox

Send copy sends the message to an alternative number

Edit enables you to modify the message or the recipient's number

Move moves the message into an alternative folder

Use detail makes use of any numbers, e-mail addresses or Web addresses from the current message when creating new messages or contacts

Message detail displays message data for example the time and date when sent

Mark marks the message for future deletion

Mark all marks all messages for future deletion if the Outbox contains more than one message.

Group messages

If a message cannot be sent to one or more of the recipients in a group, a new group will be added to the list with the name **Undelivered**.

To view the undelivered message(s) options:

1. From the stand-by display, press **Menu » Contacts » Groups » Undelivered » Options**.
2. Scroll to one of the options and then press **Select**:
 - Resend to list** resends the message to the recipients on the undelivered list
 - View list** displays the list of recipients to whom the message sending failed
 - Delete list** removes the undelivered list from your Vertu phone
 - View message** displays the failed message.

Message folders

All text and multimedia messages stored in your Vertu phone are organised in folders. In addition to the default folders, you can create new folders to organise your messages.

To browse your message folders:

1. From the stand-by display, press **Menu » Messaging**.

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2. Scroll to one of the following folders and then press **Select**:

Inbox - Messages are automatically stored in this folder when they arrive and, by default, after they have been read

Drafts - Contains messages created by you and saved for sending at a later date

Outbox - Messages that you have queued for sending but are yet to be sent are saved in this folder

Sent items - Messages that you have sent are automatically stored in this folder

Saved items - Default location for messages that have been read and saved. This is also where the Templates folder can be found (see below)

Templates - Prewritten message templates are stored in this folder.

- To create a new personal folder in **Saved items**:

1. Select **Menu » Messaging » Saved items » Saved messages » Options » Add folder**.
2. Use the **NUMBER** keys to enter a name for the new folder.
3. Press **OK**.



Messages can be moved to this and other personal folders on your Vertu phone (see "Reading and replying to text messages" on page 26).

- To rename or delete a personal folder:

1. Select **Menu » Messaging » Saved items**.
2. Scroll to the personal folder you want to rename or delete.
3. Press **Options**.
4. To rename the folder, scroll to **Rename folder** and then press **Select**.
5. Use the **NUMBER** keys to rename the folder and then press **OK**.
6. To delete the folder press **Delete folder » Yes** to confirm the action.

Erasing multiple text and multimedia messages

You can erase all of the text and multimedia messages from any of the standard or personal folders, or from all of the folders at once.

- To delete multiple messages:

1. From the stand-by display, press **Menu » Messaging » Delete messages**.
2. Scroll to one of the options and then press **Select**:
 - By message** enables you to navigate into folders and delete individual messages
 - By folder** enables you to select a folder and delete all messages contained therein
 - All messages** deletes all messages currently stored on the phone. You will be given the opportunity to save unread messages before deleting.
3. Confirm the deletion when prompted. You cannot recover deleted messages.

Text messages

Standard text messages can be up to 160 basic characters in length. Linked messages can be used to create larger messages.

Linked messages

Your Vertu phone can send and receive long text messages (up to 913 basic characters). Text messages that exceed 160 basic characters are automatically split into multiple messages and sent as a series. The series of messages is then linked by a compatible phone when received and displayed as a single SMS message. For this feature to work properly, the receiving phone must also support linked messages.

While you write a message, the number of available characters and the current part number of linked message (for example, 904/1) is shown in the top right corner of the display.

While receiving linked messages, you can start reading the first part before the phone has received the entire message. While viewing the message, you may see * **some text missing** * on the display. This is normal, and the message content will be updated as soon as the missing sequence arrives.



Some service providers do not allow international sending or receiving of text messages. For more information contact your service provider.

Message settings

When you write or reply to a text message, your Vertu phone uses a sending profile that defines how the phone will handle the message sending interaction with your service provider. For most service providers you will not need to modify these settings as the necessary information will be obtained from your SIM card automatically. Depending on your SIM card, you may be able to store more than one set of message profiles.

- To edit the message settings:

1. From the stand-by display, press **Menu » Messaging » Message settings » Text messages**.
2. Scroll to one of the options and then press **Select**:

Delivery reports requests that the network sends you delivery reports for your messages. These are stored in **Messaging » Delivery reports**

Message centres enables you to examine, modify and add the details of the message centre(s), used for sending text messages. You should obtain this number from your service provider

Message centre in use enables you to select which message centre should be used by your Vertu phone to send text messages

E-mail message centres enables you to examine, modify and add the details of the message centre(s), used for sending e-mail messages. You should obtain this number from your service provider

E-mail centre in use enables you to select which message centre should be used by your Vertu phone to send e-mail messages

Message validity enables you to define how long the network attempts to send your messages before it gives up

Messages sent via enables you to select the message type as **Text**, **E-mail**, **Paging** or **Fax**. Your service provider may have limited support for different message types

Use packet data determines whether or not GPRS is the preferred SMS bearer (see "Packet data settings" on page 38)

Character support and then select **Full** ensures all characters are sent as viewed or select **Reduced** where characters with marks for example accents may be converted to other characters

Reply via same centre allows the recipient of your message to send you a reply using your message centre (network service).

Message overwrite


When the message memory is full, your Vertu phone cannot send or receive any new messages. To avoid this, you can set your phone to automatically replace the oldest messages in the Sent items folder when new ones arrive or are sent.

To enable automatic overwrite in Sent items:

From the stand-by display, press **Menu » Messaging » Message settings » General settings » Save sent messages » Yes » Overwriting in sent items » Allowed**.

Writing and sending text messages



A flashing  icon on the stand-by display indicates that the message memory is full. Before you can receive or send any more text messages you must erase some of your existing text messages or move them to a personal folder.

The **Create message** option allows you to write and send text messages.

To write a new message:

1. From the stand-by display, press **Menu » Messaging » Create message » Text message**.
2. Use the **NUMBER** keys to enter the recipient's phone number in the **To:** field.
3. Alternatively, to retrieve a phone number from Contacts select **Add** followed by:

Press **Recently used** to send a message to a recently used number

Press **Contact** to send a message to number in your Contacts list

Press **Contact group** to send a message to multiple recipients saved as a group in your Contacts list. See "Groups" on page 47.



This operation can be repeated to add a number of recipients for the text message.

4. Scroll down and use the **NUMBER** keys to write the message in the **Message:** field.
5. While composing your message press **Options** to display the following options:

Send sends the message immediately

Preview shows how the message will appear on the recipient's screen

Clear field deletes the text that has been entered into the message field

Insert contact selects a name from your Contacts list and insert it into the message body

Insert word enables you to type a word into the message body

Insert symbol displays all the available symbols you can use in the message

Insert number enables you to enter a number into the message body using the **NUMBER** keys

Writing language selects one of the alternative languages stored on your Vertu phone to compose your message

Prediction settings configures predictive text entry see "Predictive text input" on page 23 for more information about Predictive text

Use template makes use of one of the pre-configured message templates stored on your Vertu phone

Change msg. type changes the message to an alternative type (Multimedia, Flash or Audio)

Save as template saves the message as a template for future use

Sending options enables various settings when sending the message:

Delivery report enables you to request a delivery report for this and all other text messages

Save sent message enables you to save a copy of the message in the Sent items folder

Message validity enables you to select the length of time that the network attempts to deliver your message

Save message saves the message in your Saved messages folder


Exit editor leaves the text entry environment (you will be asked if you want to save any incomplete message)

Go to top field moves the cursor back to the **To:** field

Go to bottom field moves the cursor to the bottom of the message.

6. Once the message is complete, scroll down to the **Send** virtual key and then press **Select**.

Reading and replying to text messages

When you receive a message, you will receive an information note, and an envelope icon  will appear on the status line. By default there is also an audible message alert.




If your Vertu phone memory is full, you may have to delete messages from your Inbox or Outbox before you can send or receive further messages.

To read a new message as soon as it is received:

1. Press **Show**.
2. To ignore the message and view it later, press **Exit**.



If you have unread messages in your Inbox, the  icon will remain on the stand-by display.

To read a stored message:

1. From the stand-by display, press **Menu » Messaging » Inbox**.
2. The most recently received message will be highlighted. Scroll to the message you want to read and press **Open**.

To view the list of available options while reading a message:

1. Press **Options**.
2. Scroll to the required option and then press **Select**:

Delete removes the message you are viewing from your Vertu phone

Use detail makes use of any numbers, e-mail addresses or Web addresses from the current message

Forward sends the message to another recipient of your choosing

Edit enables you to edit the message before sending or saving

Move enables you to select another folder to move the message to

Copy to Calendar creates a reminder note in the calendar

Copy as template saves the message as a template for use when composing future messages

Message detail displays the sender's name and phone number, the message centre used, and the date and time sent.

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To reply to a message being read:


1. With the message open, press **Reply**.
2. Scroll to the type of message you want to send and then press **Select**.
3. The **To:** field displays the original sender's number.

Refer to the Text message, Multimedia message, Flash message and Audio message sections of this guide to complete and send your reply.

Writing and sending flash messages

To write a flash message:

1. From the stand-by display, press **Menu » Messaging » Create message » Flash message**
2. Use the **NUMBER** keys to enter the recipient's phone number in the **To:** field.
3. Alternatively, to retrieve a phone number from the contacts list select **Add** followed by:
 Press **Recently used** to send a message to a recently used number
 Press **Contact** to send a message to a number in your Contacts list
 Press **Contact group** to send a message to multiple recipients saved as a group in your Contacts list.

 *This operation can be repeated to add a number of recipients for the text message.*

4. Scroll down and use the **NUMBER** keys to write the message in the **Message:** field.
5. While composing your message press **Options** at any time to access the message options (see "Text message options" on page 26 for more information).
6. Once the message is complete, scroll down to the **Send** virtual key and then press **Select**.

Reading and replying to flash messages

When you receive a flash message, **Message:** followed by the first part of the message appear on the display. By default a received flash message is accompanied by an audible alert

To read the full flash message press **Read**.

To save the message:

1. With the message open, press **Save**.
2. Scroll to the folder where you want to save the message (see "To rename or delete a personal folder:" on page 30 for more information) and then press **Select**.

To reply to a flash message:

1. While reading the full flash message, press **Options » Use detail**.
2. Scroll to either **Number, E-mail address** or **Web address** and then press **Select**.
3. Press **Options » Send message » Flash message** and use the **NUMBER** keys to write the message in the **Message:** field.
4. While composing your message press **Options** at any time to access the message options (see "Text message options" on page 26 for more information).
5. Once the message is complete, scroll down to the **Send** virtual key and then press **Select**.

Use detail

To extract phone numbers, e-mail addresses, and Web site addresses from the current flash message:

1. While reading the full flash message, press **Options » Use detail**.
2. Scroll to either **Number, E-mail address** or **Web address** and then press **Select**.
3. Scroll to the desired number or address and press **Save**.
4. Use the **NUMBER** keys to enter a Contact name for the number or address and then press **OK**.

Copy as template


To save the message as a template for future messages:

1. While reading the full flash message, press **Options » Copy as template**.
2. Use the **NUMBER** keys to enter a name for the template and then press **OK**.

Multimedia messages

A multimedia message (MMS) can contain text, sound, video and pictures. Your Vertu phone supports multimedia messages that are up to 296 KB. If the maximum size is exceeded, the phone may not be able to receive the message. Depending upon your network, you may receive a message that includes an Internet address where you can go to view the multimedia message. Pictures are scaled to fit the display area of the phone. Your Vertu phone has a multimedia message viewer for playing messages and an Inbox for storing all saved messages.

Copyright protections may prevent some images, ringing tones, and other content from being copied, modified, transferred, or forwarded.

 *Multimedia messaging functions can only be used if supported by your service provider. For availability and a subscription to the multimedia messaging service, contact your service provider. Only compatible devices can receive and display multimedia messages.*

Multimedia messaging supports a wide range of standards for each of the following formats:

- > *Picture: JPEG, GIF, animated GIF, WBMP, BMP, and PNG*
- > *Sound: SP-MIDI, AMR audio, MP3 and AAC*
- > *Video: clips in H.263 format with SubQCIF image size and AMR audio*

If a received message contains unsupported attachments, these may be replaced with an **Object format not supported** message.

You cannot receive multimedia messages if you have a call in progress, a Java application running, or an active browsing session. If you are sent a multimedia message while you are on a call of any type, receipt will be delayed until your Vertu phone becomes free.



Because delivery of multimedia messages can fail easily, you should not rely upon them for essential communications.

MMS settings

Before you can use the multimedia message feature, including Audio messages (see "E-mail" on page 30) you must obtain the appropriate settings. Use the Order Settings link from your CD-ROM to take you directly to the appropriate page on the Vertu web site to obtain the settings for your Vertu phone.

MMS configuration settings

To update your configuration settings:

1. From the stand-by display, press **Menu » Messaging » Message settings » Multimedia msgs. » Configuration settings » Configuration.**
2. Select one of the available options.

Message settings

In addition to your connection settings, there are several other settings that control your multimedia messaging functions. To modify these settings:

1. From the stand-by display, press **Menu » Messaging » Message settings » Multimedia msgs.**
2. Scroll to one of the options and then press **Select**:
 - Delivery reports** will inform you of message delivery
 - Default slide timing** will enable you to set the default time in mm:ss format that each slide (equivalent of a page) in an MMS is displayed on the screen
 - Allow multimedia reception** enables you to allow or disallow reception of multimedia messages, or allow only messages in your home network.
 - Incoming multimedia messages** enables you to determine whether incoming multimedia messages are retrieved or rejected automatically or if you retrieve them manually
 - Allow adverts** enables or disables the automatic reception of multimedia advertisements
 - Configuration settings** will enable you to define the MMS connection parameters. See "MMS configuration settings" on page 28.

Writing and sending multimedia messages

You can create multimedia messages with one or more attachments up to the maximum 296kb message size. When creating your multimedia message, the current remaining space is shown on the top line just under the status line.

Unlike text messages, multimedia messages can be formed of multiple pages, known as slides. You can control how long each slide is displayed. Each slide can contain up to 1000 basic text characters (less for complex languages) one image, and one sound clip. You cannot form a multimedia message with multiple slides and video attachments.

To write and send a multimedia message:

1. From the stand-by display, press **Menu » Messaging » Create message » Multimedia » Insert.**
2. Scroll to one of the options and then press **Select**:
 - Text** creates another slide for you to add text in your message
 - Image, Sound clip or Video clip** enables you to browse your multimedia files and insert a file into your message
 - Business card** enables you to browse your Contacts list and insert contact details into your message

Calendar note enables you to browse your calendar and attach a previously created note from your calendar into your message

Slide inserts additional slides into your message.

3. Press **Options** while creating a multimedia message to display the following options:

Send enables you to select recipients and send the completed message (see above)

Preview displays the message to examine how it will appear to the recipient. Press **Play** to run the attached files

Clear field deletes the text that has been entered into the message field

Insert contact selects a name from your Contacts list and insert it into the message body

Insert word enables you to type a word into the message body

Insert symbol displays all the available symbols you can use in the message

Insert number enables you to enter a number into the message body using the **NUMBER** keys

Writing language selects one of the alternative languages stored on your Vertu phone to compose your message

Prediction settings configures predictive text entry see "Predictive text input" on page 23 for more information about Predictive text

Insert adds files and slides to your message

Remove removes files and slides from your message

Use template enables you to base your message on an existing, saved template

Move slide reorders the slides in your message

Slide timing enables you to set the time interval between the slides. Use the **NUMBER** keys to enter the time interval and then press **OK**

Place text first makes sure that the text in your message appears before your multimedia attachments

Place text last makes sure that the text in your message appears after your multimedia attachments

Change msg. type enables you to change the type of message being created

Save message saves the message in your Saved messages folder

Save as template saves the message as a template for future messages

Exit editor leaves the text entry environment (you will be asked if you want to save any incomplete message)

Go to top field moves the cursor back to the **To:** field

Go to bottom field moves the cursor to the virtual keys at the bottom of the message.

4. Use the **NUMBER** keys to enter the recipient's phone number in the **To:** field.
5. Alternatively, to retrieve a phone number from Contacts press **Add** followed by:

Recently used to send a message to a recently used number

Contact to send a message to number in your Contacts list

Contact group to send a message to multiple recipients saved as a group in your Contacts list.



This operation can be repeated to add a number of recipients for the multimedia message.

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6. Scroll down to the **Subject:** field and use the **NUMBER** keys to enter a subject for your message.
7. Scroll down to the **Send** virtual key and then press **Select**.
8. The message will then be sent.

MMS message options

It takes the network longer to send a multimedia message than to send a text message. While the multimedia message is being sent, an animated indicator is displayed on the status line, but you can carry on using your Vertu phone as normal. If there is an interruption while the message is being sent, the network tries to resend it a few times. If this fails, the message remains in the **Outbox** folder and you can try to resend it later. Check your **Outbox** folder for unsent messages.



After sending a message, your Vertu phone displays a confirmation message. This is an indication that the message has been sent by your Vertu phone to the message centre. This is not an indication that the message has been received at the intended destination.

For more information about multimedia messaging, contact your service provider.

Reading and replying to multimedia messages

When you receive a multimedia message, you will receive an information note and an envelope icon will appear on the status line. By default there is also an audible alert.

To read a new multimedia message as soon as it is received press **Show**.

To ignore the message and view it later, press **Exit**.



If you have unread messages in your Inbox, The envelope icon will remain on the stand-by display.

To read a stored message:

1. From the stand-by display, press **Menu » Messaging » Inbox**.
2. The most recently received message will be highlighted. Scroll to the message you want to read and then press **Select**.
3. To view the whole message, including any attachments, press **Play**.
4. To view just the files in the presentation or the attachments, press **Options** and select one of the following:
 - Objects** enables you to examine files attached to the message
 - Reply** sends a reply to the message sender
 - Reply to all** sends a reply to all recipients of the original message
 - Delete** removes the message you are viewing from your Vertu phone
 - Use detail** enables you to use any numbers, e-mail addresses or Web addresses from the current message when you create a new message or contact
 - Forward** sends the message to another recipient of your choosing
 - Edit** enables you to edit the message before sending or saving
 - Move** moves the message to another folder
 - Copy as template** enables you to save the message as a template for future messages
 - Message detail** displays the sender's name and phone number, the message centre used, and the date and time sent.
5. Scroll to **Objects** and then press **Select**.
6. Scroll to the relevant object type and then press **Select**.

To reply to a multimedia message:

1. With the message open, press **Options**.
2. Scroll to **Reply** to reply to the sender or **Reply to all** to send a reply to all recipients of the original message and then press **Select**.
3. Scroll to **Text message, Multimedia, Flash message** or **Audio message** to determine the message type for the reply and then press **Select**.
4. To send the message, press **Options** and **Send**. See "Writing and sending text messages" on page 26 and "Writing and sending multimedia messages" on page 28 for more information.

Audio messages

You can use the multimedia message service to create and send an audio message. Multimedia messaging service must be activated before you can use audio messages. See "MMS settings" on page 28.

Creating and sending audio messages

1. From the stand-by display, press **Menu » Messaging » Create message » Audio message**.
2. The recorder opens (see "Recorder" on page 51 for more information). Press **Select** to start recording the Audio message.
3. Press **Select** again to stop the recording.
4. Press **Options** while creating an audio message to select from the following features:

Send sends the completed message

Preview enables you to listen to how the message will sound to the recipient

Play runs the file again

Replace sound clip enables you to re-record your message

Change msg. type enables you to change the type of message being created

Save as template saves the message as a template for future messages

Sending options enables you to select from the following options when sending the message:

Delivery report yes/no determines whether the network sends you delivery reports for your messages

Save sent message yes/no determines whether or not the phone saves the message in the Sent items folder once it is sent

Save message saves the message in your Saved messages folder

Save sound clip saves the clip to one of your folders (see "To rename or delete a personal folder:" on page 30 for more information)

Add subject enables you to include a subject for your message

Exit editor closes the text entry environment (you will be asked if you want to save any incomplete message)

Go to top field moves the cursor back to the **To:** field

Go to bottom field moves the cursor to the bottom of the message.


5. Use the **NUMBER** keys to enter the recipient's phone number in the **To:** field.
6. Alternatively, to retrieve a phone number from Contacts select **Add** followed by one of the following:
 - Recently used** sends a message to a recently used number

Contact enables you to send a message to a number in your Contacts list

Contact group enables you to send a message to multiple recipients saved as a group in your Contacts list.

7. Press **Play** to preview the message.
8. Scroll to **Send** and then press **Select**.

Receiving and listening to audio messages

When you receive an audio message, you will receive an information note, and the  icon will appear on the status line. By default there is also an audible message alert.

To listen to a new audio message as soon as it is received press **Play**.

To ignore the message and view it later, press **Exit**.



If you have unread messages in your Inbox, the envelope icon will remain on the stand-by display.

To listen to a stored audio message:

From the stand-by display, press **Menu » Messaging » Inbox » Play**.

To rename or delete a personal folder:

1. Select **Menu » Messaging » Saved items**.
2. Scroll to the personal folder you want to rename or delete.
3. Press **Options**.
4. To rename the folder, scroll to **Rename folder** and then press **Select**.
5. Use the **NUMBER** keys to rename the folder and then press **OK**.
6. To delete the folder press **Delete folder » Yes** to confirm the action.

E-mail

You can write, send, and read e-mails with your Vertu phone. Your phone supports POP3 and IMAP4 e-mail servers.

Before you can send and receive e-mail messages, you may need to do the following:

- > Obtain a new e-mail account or use your current account. For availability of an e-mail account contact your e-mail provider
- > Contact your service provider and/or e-mail provider about availability/support of this feature and to set the settings required for e-mail
- > Set the e-mail settings on your Vertu phone.

E-mail settings

Before you can use the e-mail message feature, you must obtain the appropriate settings from your e-mail provider. These can be entered manually or more commonly, sent to you through an automated connection settings message. Use the Order Settings link from your CD-ROM to take you directly to the appropriate page on the Vertu web site to obtain the settings for your Vertu phone.

E-mail connection settings

To manually enter your connection settings or to modify your current settings:

1. From the stand-by display, press **Menu » Settings » Configuration » Personal configuration settings**.
2. Scroll to each of the following options and modify the parameters with the information supplied by your service provider and/or e-mail provider:
 - Account** enables you to select an account provided by your service provider
 - My name** enables you to enter your name that will be displayed to e-mail recipients. Normally your name and e-mail address will be shown
 - E-mail address** enables you to enter your e-mail address
 - Include signature** enables you to define a signature that is automatically added to the end of your e-mail when you write your message
 - Reply-to address** enables to enter the e-mail address that you want the replies to be sent
 - SMTP secure login** enables or disables password protection for outgoing mail
 - SMTP user name** enables you to enter the name that you want to use for outgoing mail
 - SMTP password** enables you to enter the password that you want to use for outgoing mail
 - Outgoing SMTP server**
 - Outgoing SMTP port**
 - Use preferred access point**
 - SMTP access point
 - Incoming server type** and select **POP3** or **IMAP4**, depending on the type of e-mail system that you are using. If both types are supported, select **IMAP4**
 - Incoming mail settings** and select available options for **POP3** or **IMAP4**.



Due to the complexity of entering all of the above settings manually, it is strongly recommended that you use the order settings link from your CD-ROM to take you directly to the appropriate page on the Vertu web site to obtain the settings for your Vertu phone.

Writing and sending e-mail messages

You can create e-mail messages containing up to 5000 basic text characters (less for complex languages) and you can attach images and video clips.

To write and send an e-mail message:

1. From the stand-by display, press **Menu » Messaging » E-mail**. The e-mail application is started.
2. With **Create e-mail** highlighted, press **Select**.
3. With the **E-mail address** field highlighted, press **Edit**.
4. Carry out one of the following to assign a recipient for your e-mail:
 - Use the **NUMBER** keys to enter the e-mail address, or
 - Press **Options » Search » Select**, retrieve an e-mail address from your contacts and then press **OK**.
5. Scroll to the **Subject:** field and press **Edit**.
6. Use the **NUMBER** keys to enter the subject of your message and then press **OK**.
7. Scroll to the **E-mail text** field and press **Edit**. Compose your e-mail, leaving enough space in the total character count for the e-mail address.
8. When the message is complete press **Send**.

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9. Select either **Send now** to send the e-mail immediately, or **Send later** to place the e-mail in your outbox for future sending.



After sending a message, your Vertu phone may display Message Sent. This is an indication that the message has been sent by your Vertu phone. This is not an indication that the message has been received at the intended destination.

Downloading and reading e-mail

To download your e-mail messages:

1. From the stand-by display, press **Menu » Messaging » E-mail**. The e-mail application is started.
2. Scroll to **Retrieve**.
3. Your Vertu phone connects to the e-mail service and downloads messages to the inbox.

To read your e-mail messages:

1. From the stand-by display, press **Menu » Messaging » E-mail**. The e-mail application is started.
2. Scroll to the **Inbox** and then press **Select**.
3. The most recent e-mail message is highlighted. Scroll through the messages to the one you want to view and then press **Select** to read the message.

Press **Options** to access the message options:

Reply sends a reply to the sender of the message

Reply to all sends a reply to the sender and all recipients of the original e-mail. You can choose to start your reply with **Empty screen** for a blank message or Press **Original text** to repeat the original message

Delete deletes the message you are viewing

Forward sends the message to another recipient of your choosing

Move moves the message to another folder

Set to unread resets the message viewed status indicator

Details displays the sender and recipient information, the date and time sent, the size and text encoding.

E-mail folders

All e-mail messages stored in your Vertu phone are organised in folders.

To browse your e-mail message folders:

1. From the stand-by display, press **Menu » Messaging » E-mail**. The e-mail application is started.
2. Scroll to **Inbox** to access the folder where messages are automatically stored when they arrive and after they have been read. and then press **Select** to browse the folder.

Or

Scroll to **Other folders** and then press **Select** to access the following folders:

Drafts stores unfinished e-mails

Archive stores and organises e-mails

Outbox stores e-mails that have not been sent

Sent items stores messages that have been sent.

Deleting e-mail messages

You can erase all e-mail messages from any of the e-mail folders at once.

To delete e-mail messages:

1. From the stand-by display, press **Menu » Messaging » E-mail**. The e-mail application is started.
2. Press **Options » Manage folder**.
3. Scroll to the folder that you want to manage and then press **Select**.
4. Mark the individual messages for deletion.
5. Press **Options » Delete**. The marked messages will be deleted from your Vertu phone.

Deleting an e-mail from your phone does not delete it from the e-mail server.

To set your Vertu phone to delete e-mail from the e-mail server:

1. From the stand-by display, press **Menu » Messaging » E-mail**. The e-mail application is started.
2. Press **Options » Extra settings » Leave c. on server » Delete retr. msgs**. This deletes messages from the e-mail server when you have downloaded them to your Vertu phone.

Voice messages

The voice mailbox is a network service and you may need to subscribe to it. For more information and for your voice mailbox number, contact your service provider.

To call your voice mailbox:

From the stand-by display, press **Menu » Messaging » Voice messages » Listen to voice messages**.

To enter, search for or edit your voice mailbox number:

From the stand-by display, press **Menu » Messaging » Voice messages » Voice mailbox number**.

Info messages

With the Info messages network service, you can receive messages on various topics from your service provider.

To check availability, topics, and the relevant topic numbers, contact your service provider.

Service commands

Use the service commands editor to enter and send service requests (also known as USSD commands) to your service provider. Contact your service provider for information about service commands.

To send a service command:

1. From the stand-by display, press **Menu » Messaging » Service commands**.
2. Use the **NUMBER** keys to enter a service request, for example an activation command for a specific network service and press **Send**.

4 LOG

The log feature allows you to view information about calls that you have missed, received and made. You can also view information (volume of data / session duration) for packet data transfer and number of messages sent and received (both SMS and Multimedia).

The call log

The call log stores information about your most recent missed, received, and dialled calls. When the list is full, the most recent call replaces the oldest.

To ensure that the call log is able to store your received and missed call information, your service provider must support caller ID, and it must be enabled. If the caller's number is not available, for example if the caller withheld their number or the network did not transmit the number, **(no number)** appears in the calls list.

The call log can only store information about calls that are actually received by your Vertu phone. If you do not have a signal or if your calls are blocked, any incoming calls will not be stored.

Viewing the call log

To view recent call information:

1. From the stand-by display, press **Menu » Log » Call log**.
2. The calls will be listed in chronological order.

Viewing missed calls

To view details of calls that have been missed:

From the stand-by display, press **Menu » Log » Missed calls**.

Viewing received calls

To view details of calls that have been successfully received by your Vertu phone:

From the stand-by display, press **Menu » Log » Received calls**.

Viewing dialled numbers

To view details of numbers that have been dialled from your Vertu phone:

From the stand-by display, press **Menu » Log » Dialled numbers**.

Viewing message recipients

To view details of contacts to whom messages have been sent:

From the stand-by display, press **Menu » Log » Message recipients**.

Clearing log lists

To clear information from your Vertu phone's Log:

1. From the stand-by display, press **Menu » Log » Clear log lists**.
2. Scroll to one of the options and then press **Select**:



This operation will take immediate effect without requiring confirmation. Once log lists have been cleared the information cannot be recovered.

All call lists removes all information from your Vertu phone log

Missed calls removes details from the Missed calls log

Received calls removes details from the Received calls log

Dialled numbers removes details from the Dialled numbers log

Msg. recipients removes details from the Message recipients log.

Viewing call duration

To view information about the duration of calls made and received by your Vertu phone:

1. From the stand-by display, press **Menu » Log » Call duration**.
2. The following information will be available for examination:

Last call duration shows the length of the last call regardless of type

Received calls' duration shows the total combined duration of all received calls

Dialled calls' duration shows the total combined duration of all dialled calls

All calls' duration shows the total combined duration of all calls to and from your Vertu phone

Clear timers it will be necessary to enter your security code to complete this operation. See "SECURITY" on page 20.

Viewing the packet data counter

General packet radio service (GPRS) is a network service that allows mobile phones to send and receive data over an Internet protocol (IP)-based network. See "Packet data settings" on page 38 for more information.

To view approximate information about the volume of data sent and received via GPRS:

1. From the stand-by display, press **Menu » Log » Packet data counter**.
2. The following information will be available for examination:

Data sent in last session is the amount of data in bytes, sent in the last transmission

Data received in last session is the amount of data in bytes, received in the last transmission

All sent data is the total amount of data in bytes, sent in all transmissions

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All received data is the total amount of data in bytes, received in all transmissions

Clear counters resets all of the counters. It will be necessary to enter your security code to complete this operation. See "SECURITY" on page 20.

Viewing the packet data conn. timer

To view approximate information about the duration of sessions over GPRS:

1. From the stand-by display, press **Menu » Log » Packet data conn. timer**.
2. The following information will be available:
 - Duration of last session** shows the length of time spent on the last session
 - Duration of all sessions** shows the combined length of time spent on all sessions
 - Clear timers** resets all of the timers. It will be necessary to enter your security code to complete this operation. See "SECURITY" on page 20.

Viewing the message log

To view details of messages that have been sent and received by your Vertu phone:

1. From the stand-by display, press **Menu » Log » Message log**.
2. The following information will be available:
 - Sent text messages**
 - Sent multimedia messages**
 - Received text messages**
 - Received multimedia msgs**
 - Clear all counters** it will be necessary to enter your security code to complete this operation. See "SECURITY" on page 20.

5 PROFILES

Profiles are an easy way to control the most common groups of settings for example audible and vibrating alerts. Activating alternative profiles changes all the associated settings quickly and easily.

Profiles define how your Vertu phone reacts when you receive a call or a message, how your NUMBER keys sound when you press a key, and more.

The active profile is indicated by an icon on the status line.



Indicates that the **General** profile is active



Indicates that the **Silent** profile is active



Indicates that the **Meeting** profile is active



Indicates that the **Outdoor** profile is active



Indicates that the **Pager** profile is active

Activating a profile

You can change your profile at any time to ensure that your Vertu phone's alerts are appropriate to your surroundings.

Timed profiles can be used to prevent missed calls. For example, suppose you attend an event that requires your Vertu phone be set to **Silent** before the event starts, but you forget to return it to **General** until long after the event. During this time, you have missed several calls because the ringing tone was silent.

With the timed profile feature, you can set a profile to expire after any length of time up to 24 hours. When the timed profile expires, your Vertu phone automatically returns to the original profile.

To quickly change your current profile from the stand-by display:

1. Press the power key once briefly.
2. Scroll to the desired profile and then press **Select**.

To change your current profile using the menus:

1. From the stand-by display, press **Menu » Profiles**.
2. Scroll to the desired profile and then press **Select**.
3. With **Activate** highlighted, press **Select**.

To set a time limit for the selected profile:

1. From the stand-by display, press **Menu » Profiles**.
2. Scroll to the desired profile and then press **Select**.
3. Scroll to **Timed** and then press **Select**.
4. Use the NUMBER keys to enter the time when you want your new profile selection to end and then press **OK**.

Personalising a profile

You can customise the default profiles to adjust your Vertu phone's characteristics so that they best suit your own preferences and situation.

To personalise a standard profile:

1. From the stand-by display, press **Menu » Profiles**.
2. Scroll to the profile that you want to customise and then press **Select**.
3. Scroll to **Personalise** and then press **Select**.
4. Scroll to one of the options and then press **Select** to customise the profile:

Incoming call alert selects how the phone notifies you of an incoming call, the available options are:

Ring plays the ringing tone

Ascending makes the volume of the ringing tone increase the longer the call is unanswered

Ring once plays only one cycle of the ringing tone

Beep once plays a single beep

Off causes no ringing tone for an incoming call

Ringing tone enables you to select the ringing tone for incoming calls, the available options are:

Open Gallery allows you to navigate through your folders and select the desired ringing tone. If you pause for a couple of seconds as you scroll through the available ringing tones, a sample of the tone is played.

Tone downloads allows you to navigate through previously downloaded ringing tones and to connect to the web to download further tones. See "Web" on page 51.

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Ringing volume sets the volume of your ringing tone (use + and -)

Vibrating alert turns the vibrating alert **on** or **off**

Message alert tone selects the tone for received messages

Keypad tones sets the volume of your keypad tones (use + and -)

Warning tones sets whether your Vertu phone uses an audible alert for giving you warnings, for example when the battery is low

Alert for to define which caller groups you want your Vertu phone to alert you for when you receive a call from someone added to a specified group

If you receive a call from someone who is not included in a specified caller group, an information note appears on the display, but your Vertu phone remains silent. See "Groups" on page 47 for more information.

Profile name enables you to rename the selected profile (all of the preset profiles can be renamed except for **General**). Use the **NUMBER** keys to enter the new name and press **Save**.

6 SETTINGS

The settings menu enables you to control the core functionality of your Vertu phone. Using this feature you can define personalised themes, configure the display, adjust the time and date settings, set up personal shortcuts, configure various connectivity preferences, modify call and phone settings, set up security features and restore your factory default settings.

Refer to "SECURITY" on page 20 for more information about the security settings.

Themes

A theme defines the image that is used as a background on all of your Vertu phone menus.

To select a theme:

1. From the stand-by display, press **Menu » Settings » Themes » Select theme » Themes**.
2. Scroll to the desired folder and press **Open**.
3. Scroll to the desired theme and press **Apply**.
4. Press **Options** at any time while scrolling through the themes to display the following options:
 - Open** enables you to view a particular theme before activating it
 - Details** displays name, file size and creation date information
 - Type of view** displays how the folders and files appear on the screen
 - Sort** enables you to select the order in which files and folders are displayed (by name, date, format or size).

Display

This allows you to receive cell information (network service), and to activate the power saver and sleep mode functions. Power saver takes two minutes to activate and sleep mode activates after a further 15 minutes.

Cell info display

This enables you to receive information from the network operator depending on the network cell used.

To receive cell information (network service):

1. From the stand-by display, press **Menu » Settings » Display » Standby mode settings » Cell info display**.

Power saver

If you switch on power saver mode, a digital clock is displayed when your Vertu phone has not been used for two minutes. This enables you to save some battery power.

To switch power saver mode on or off:

1. From the stand-by display, press **Menu » Settings » Display » Power saver**.
2. Scroll to **On** or **Off** and then press **Select**.



If power saver mode is activated press any key to return to the stand-by display.

Sleep mode

If you switch on sleep mode, the display turns off after a further 15 minutes, enabling you to save even more battery power.

To switch sleep mode on or off:

1. From the stand-by display, press **Menu » Settings » Display » Sleep mode**.
2. Scroll to **On** or **Off** and then press **Select**.



If sleep mode is activated press any key to return to the stand-by display.

Time and date

Allows you to change the time and date settings and to set the phone to show or hide the time and date in standby mode.

To adjust the time settings:

1. From the stand-by display, press **Menu » Settings » Time and date » Clock**.
2. Scroll to one of the options and then press **Select** to customise the time settings:

Clock type enables you to select from **Digital**, **Analogue** or **Hide clock**

Set the time enables you to use the **NUMBER** keys to set the time on the clock

Time zone enables you to set the valid offset from GMT

Time format enables you to select between **12-hour** and **24-hour**.

To adjust the date settings:

1. From the stand-by display, press **Menu » Settings » Time and date » Date**.
2. Scroll to one of the following options and then press **Select** to customise the time settings:

Show date or **Hide date** shows or hides the date display

Set the date enables you to either use the **NUMBER** keys to select the date or to view a graphical calendar and select a specific date

Date format sets how the date will be displayed

Date separator sets whether spaces, dots or slashes are used.

Automatic update of date and time

This is a network service. You can set your Vertu phone to update the date and time from the network when you turn the phone on. If the clock is 30 seconds or more off the network time, the time will be updated automatically to reflect the network time.

Automatic update of the date and time does not change the time you have set for the alarm clock, calendar, or alarm notes. These are in local time. Updating may cause some alarms that you have set to expire.

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To use automatic date and time update:

1. From the stand-by display, press **Menu » Settings » Time and date » Auto-update of date & time**.
2. Scroll to one of the options and then press **Select**:
 - On** updates the time automatically
 - Confirm first** requests confirmation before updating the time. You can accept or decline the update
 - Off** disables automatic updates of time and date.

My shortcuts

With personal shortcuts you get quick access from the stand-by display to frequently used functions of your Vertu phone.

Left selection key

To select a function for the left **SELECTION** key:

1. From the stand-by display, press **Menu » Settings » My shortcuts » Left selection key**.
2. Scroll to the desired function and then press **Select**.

Right selection key

To select a function for the right **SELECTION** key:

1. From the stand-by display, press **Menu » Settings » My shortcuts » Right selection key**.
2. Scroll to the desired function and then press **Select**.

Navigation key

To select functions for the **NAVIGATION** keys:

1. From the stand-by display, press **Menu » Settings » My shortcuts » Navigation key**.
2. Scroll to the desired navigation key and press **Change**.
3. Scroll to the desired function and then press **Select**.

Voice commands

You can call contacts and carry out phone functions using voice commands. Voice commands are language-dependent, see "Language settings" on page 40 for more information.

To select the phone functions to activate with a voice command:

1. From the stand-by display, press **Menu » Settings » My shortcuts » Voice commands**.
2. Scroll to the function that you want to activate and then press **Select**.
3. If the voice tag icon is displayed, the voice command is already activated. To hear the voice command press **Play**.

To use a voice command:

1. From the stand-by display, press and hold the right **SELECTION** key.
2. When **Speak now** is displayed say your command.
3. If the voice recognition was successful, a list of matches is shown. Your Vertu phone will play the voice command of the match at the top of the list. and after about 1.5 seconds, your phone will carry out the command.
4. If the match at the top of the list is not the one that you wanted, scroll to the correct match and then press **Select**.
5. If the function you require does not appear in the list, press **Quit** and retry the voice command.

You can make a phone call by saying the name that is saved in the contacts list of your Vertu phone. A voice command is added automatically to all contacts in the list.

To make a voice dialling call:

1. From the stand-by display, press and hold the right **SELECTION** key.
2. When **Speak now** is displayed say the name of your contact.
3. If the voice recognition was successful, a list of matches is shown. Your Vertu phone will play the voice command of the match at the top of the list and after about 1.5 seconds your phone will dial the number.
4. If the match at the top of the list is not the one that you wanted, scroll to the correct match and then press **Select**.
5. If the contact you require does not appear in the list, press **Quit** and retry the voice command.

Connectivity

You can connect your Vertu phone to a compatible device using Bluetooth wireless technology, or a USB data cable (CA61-DV) connection. You can also define the settings for GPRS dial-up connections.

Bluetooth wireless technology

Your Vertu phone is compliant with Bluetooth Specification 2.0. You can use Bluetooth car kits and headsets, perform data transfer and use your Vertu phone as a modem.

To ensure interoperability between other devices supporting Bluetooth technology, use Vertu approved enhancements for this model. Check with the manufacturers of other devices to determine their compatibility with this device.

There may be restrictions on using Bluetooth technology in some locations. Check with your local authorities or service provider.

Features using Bluetooth technology, or allowing such features to run in the background while using other features, increase the demand on battery power and reduce the battery life.

Bluetooth technology allows you to connect the phone to a compatible Bluetooth device within 10 meters (32 feet). Since devices using Bluetooth technology communicate using radio waves, your Vertu phone and the other devices do not need to be in direct line-of-sight, although the connection can be subject to interference from obstructions for example walls or from other electronic devices.

To set up a Bluetooth connection:

1. From the stand-by display, press **Menu » Settings » Connectivity » Bluetooth**.
2. Scroll to one of the options and then press **Select**:

Bluetooth enables you to activate or deactivate the Bluetooth function. An icon appears to indicate an active Bluetooth connection

Search for audio enhancements searches for compatible Bluetooth audio devices. Scroll to the required device and then press **Select**

Paired devices searches for any Bluetooth device in range:

- > **Select New** to list any Bluetooth device in range
- > **Scroll to a device and select Pair**
- > **Enter the Bluetooth passcode of the device to associate (pair) the device to your Vertu phone. You must only give this passcode when you connect to the device for the first time**

- > Your Vertu phone connects to the device, and you can start data transfer.

Bluetooth wireless connection

To make a Bluetooth wireless connection:

1. From the stand-by display, press **Menu » Settings » Connectivity » Bluetooth**.
2. To check which Bluetooth connection is currently active, scroll to **Active devices** and then press **Select**.
3. To view a list of Bluetooth devices that are currently paired with your Vertu phone, scroll to **Paired devices** and then press **Select**.
4. Select **Options** to access available options depending on the status of the device and the Bluetooth connection.

Bluetooth settings

To define how your Vertu phone is recognised by other Bluetooth devices:

1. From the stand-by display, press **Menu » Settings » Connectivity » Bluetooth » Bluetooth settings**.
2. Scroll to one of the following options and then press **Select**:
 - My phone's visibility - Shown to all/Hidden** Operating the phone in hidden mode is a safer way to avoid malicious software
 - My phone's name** Use the **NUMBER** keys to enter the name that you want your Vertu phone to be recognised by on the network.



Do not accept Bluetooth connectivity from sources you do not trust. Alternatively, switch off the Bluetooth function. This will not affect other functions of your Vertu phone.

Packet data

Your Vertu phone can use general packet radio service (GPRS) for high-speed data connections. With GPRS, you can stay connected to the mobile Internet and perform faster downloads without completing a dial-up connection. GPRS connectivity can be used to enhance MMS messaging, Web browsing sessions, e-mail, and PC dial-up. GPRS is typically billed as an "always-on" function and you are only charged for the data you transfer.


Enhanced GPRS (EGPRS), also known as EDGE (enhanced data rates for GSM evolution) is similar to GPRS but the connection is much faster. Contact your service provider for more information about supported data connections and tariffs.

When you have selected GPRS as a data bearer, the phone automatically uses EGPRS (EDGE) instead of GPRS if it is available in the network. See "MMS settings" on page 28.

Packet data connection

To define when a GPRS connection is established:

1. From the stand-by display, press **Menu » Settings » Connectivity » Packet data » Packet data connection**.
2. Scroll to one of the following options and then press **Select**.
 - When needed** registers and establishes an (E)GPRS connection when an application using (E)GPRS needs it and closes the connection when the application finishes
 - Always online** sets your Vertu phone to automatically register to an (E)GPRS network when you switch on your Vertu phone. The **G** icon will appear to indicate that GPRS or EGPRS service is available

If you receive a call or a text message, or make a call during a GPRS or EGPRS connection, the  icon will appear to indicate that the GPRS or EGPRS connection is suspended.

Packet data settings

You can connect your Vertu phone to a compatible PC using Bluetooth wireless technology or a USB data cable connection. This allows you to use your Vertu phone as a modem to enable (E)GPRS connectivity from your PC.

To define the settings for (E)GPRS connections from your PC:

1. From the stand-by display, press **Menu » Settings » Connectivity » Packet data » Packet data settings » Active access point**.
2. Scroll to the required access point and press **Activate**.
3. Scroll to **Edit active access point** and then press **Select**.
4. With **Alias for access point** highlighted, press **Select**.
5. Use the **NUMBER** keys to enter an alias for the active access point and then press **OK**.



You can also set the (E)GPRS dial-up service settings (access point name) on your PC using the One Touch Access application in Vertu PC Suite.

Data transfer

Synchronise your calendar, contacts data, and notes with another compatible device, for example a compatible PC, or a remote Internet server (network service).

Your Vertu phone allows data transfer with a compatible PC or another compatible device when using the phone without a SIM card. Note that when you use the phone without a SIM card, some functions appear dimmed in the menus and cannot be used. Synchronising with a remote Internet server is not possible without a SIM card.

Partner list

To copy or synchronise data from your Vertu phone, the name of the device and the settings must be in the list of partners in transfer contacts. If you receive data from another device, the partner is automatically added to the list, using the contact data from the other device. **Server sync** and **PC sync** are the original items in the list.

To add a new partner to the list (for example a new device):

1. From the stand-by display, press **Menu » Settings » Connectivity » Data transfer » Options » Add transfer contact » Phone copy » Data to be synchronised**.
2. Mark the required settings according to the transfer type.

To edit the copy and synchronise settings:

1. Scroll to the required entry in the partner list and press **Options » Edit**.
2. Modify the settings accordingly.

To delete a partner from the list:

1. Scroll to the required entry in the partner list and press **Options » Delete**.
2. Confirm the **Delete transfer contact?** message.



You cannot delete Server synchronisation or PC synchronisation.

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Data transfer with a compatible device

Bluetooth wireless technology can be used for synchronisation. The other device should be in the standby mode.

To start data transfer:

1. From the stand-by display, press **Menu » Settings » Connectivity » Data transfer**.
2. Scroll to the required entry in the Partner list (other than **Server sync** or **PC sync**) and then press **Select**.

According to the settings, the selected data is copied or synchronised. The other device also must be activated for receiving data.

Synchronise from a compatible PC

Before you synchronise data from calendar, notes, and contacts with a PC, you must install the Vertu PC Suite software on a compatible PC. Use Bluetooth wireless technology, or a USB data cable for the synchronisation, and start the synchronisation from the PC.

Synchronise from a server

To use a remote Internet server, you must subscribe to a synchronisation service. For more information and the settings required for this service, contact your service provider. You may receive the settings as a configuration message.

If you have saved data on the remote Internet server, to synchronise your Vertu phone, start the synchronisation from your phone:

1. From the stand-by display, press **Menu » Settings » Connectivity » Data transfer » Server sync**.
2. Depending on the settings, select **Initialising sync** or **Initialising copy**.

Synchronising for the first time or after an interrupted synchronisation may take up to 30 minutes to complete, if the contacts or calendar are full.

Call settings

You can personalise the way your Vertu phone behaves during a call by using the call settings.

Call divert

The call divert feature redirects your incoming calls to another number, for example your voice mailbox number.

When a call is diverted your Vertu phone does not give any indication of an incoming call.

To manage your call divert settings:

1. From the stand-by display, press **Menu » Settings » Call » Call divert**
2. Scroll to one of the divert options and then press **Select**:
 - Divert all voice calls** forwards all calls to the number you specify
 - Divert if busy** forwards all calls when you are in a call
 - Divert if not answered** forwards all calls to another number when you do not answer. You can also set a delay before forwarding takes place
 - Divert if out of reach** forwards all calls when your Vertu phone is turned off or out of the coverage area

Divert if not available forwards all calls when you do not answer, your Vertu phone is busy or turned off, or out of the coverage area. You can also set a delay before forwarding takes place

Divert all fax calls redirects all fax calls to a fax number

Divert all data calls forwards all data calls to a data mailbox. Scroll to one of the following and then press **Select**:

Activate sets up the divert. Use the **NUMBER** keys to enter the divert number or select a contact and then press **OK**

Cancel cancels the divert

Check status displays the current status of the divert. A progress indicator appears, followed by an information note indicating whether the divert is active and to which number.

Cancel all diversions cancels all call diversions.



Canceling all call diversions may affect your ability to receive voice mail messages. Some service providers may not allow cancelling of all diversions. Contact your service provider for specific details.

Anykey answer

Anykey answer allows you to answer an incoming call by briefly pressing any key except the **POWER** key, **SELECTION** and **END** keys.

To change the anykey answer setting:

1. From the stand-by display, press **Menu » Settings » Call » Anykey answer**.
2. Scroll to **On** to enable Anykey answer, or **Off** to disable it and then press **Select**.

Automatic redial

Occasionally, your network may experience heavy traffic and you might not be able to make a call. With automatic redial activated, your Vertu phone redials the number up to 10 times, and notifies you once the network is available.

To change the automatic redial setting:

1. From the stand-by display, press **Menu » Settings » Call » Automatic redial**.
2. Scroll to **On** to enable automatic redial, or **Off** to disable it and then press **Select**.

Speed dialling

Single key speed dialling enables you to quickly dial a number by pressing and holding a single key.

To change the speed dialling setting:

1. From the stand-by display, press **Menu » Settings » Call » Speed dialling**.
2. Scroll to **On** to enable speed dialling, or **Off** to disable it and then press **Select**.

Call waiting

Call waiting notifies you of an incoming call while you are in another call. You can accept, reject, or ignore the incoming call. Contact your service provider for more details.

To change the call waiting setting:

1. From the stand-by display, press **Menu » Settings » Call » Call waiting**.
2. Scroll to one of the options and then press **Select**:
 - Activate** enables call waiting

Cancel cancels the disable call waiting

Check status displays whether the option is active and for which type of call.

To use the call waiting feature:

1. When you have a call in progress and you receive an incoming call, you will hear an audible alert and the display indicates that another call is waiting. Press the **SEND** key to answer the call. The person you were speaking to is put on hold. Call waiting may not work correctly if **Divert if busy** is set.
2. Press the **SEND** key to swap between the calls. A confirmation message is displayed. The person on hold becomes the active call, and the other person is put on hold.
3. Press the **END** key to end the active call. A confirmation message is displayed and the other call becomes active.
4. Press **Options** then scroll to **End all calls** and then press **Select** to end all calls.

Summary after call

Your Vertu phone can display the time spent on a call.

To change the call summary setting:

1. From the stand-by display, press **Menu » Settings » Call » Summary after call**.
2. Scroll to **On** to enable summary after call, or **Off** to disable it and then press **Select**.

Phone settings

You can personalise the following options on your Vertu phone using this menu.

Language settings

1. From the stand-by display, press **Menu » Settings » Phone » Language settings**.
2. Scroll to one of the options and then press **Select**.

Phone language enables you to set the display language of your Vertu phone. If you select **Automatic**, the phone selects the language according to the information on the SIM card

SIM language enables you to select the USIM card language

Voice playback language enables you to set a language for the voice playback. See "Voice commands" on page 37.

Memory status

1. From the stand-by display, press **Menu » Settings » Phone » Memory status**.
2. Scroll through the options to see how much of your Vertu phone's memory is being used to store media, messages and applications and how much free space is available.

Security keyguard

To set your Vertu phone to ask for the security code when you unlock the keyguard: (See Automatic keyguard below)

1. From the stand-by display, press **Menu » Settings » Phone » Security keyguard**.
2. Enter your Security code (see "PIN code" on page 20) and select **On**.

Automatic keyguard

To set the **NUMBER** keys of your Vertu phone to lock automatically after a preset time delay when the phone is in the standby mode and no function of the phone has been used:

1. From the stand-by display, press **Menu » Settings » Phone » Automatic keyguard**.
2. Select **On**, and use the **NUMBER** keys to enter the time delay.



When the keyguard is on, calls still may be possible to the official emergency number programmed into your device.

Welcome note

1. From the stand-by display, press **Menu » Settings » Phone » Welcome note**.
2. Use the **NUMBER** keys to write the note you would like to be shown briefly when the phone is switched on and press **Save**.

Operator selection

1. From the stand-by display, press **Menu » Settings » Phone » Operator selection**.
2. Select **Automatic** to set the phone to automatically select one of the cellular networks available in your area or select **Manual** to display the networks available in your area.



*The selected network may not have a roaming agreement with your operator in which case **No network access** will be displayed.*

Start-up tone

To select whether or not your Vertu phone plays a tone when the phone is switched on:

1. From the stand-by display, press **Menu » Settings » Phone » Start-up tone**.
2. Scroll to **On** or **Off** and then press **Select**.

Enhancements

This menu is shown only if the phone is or has been connected to a compatible mobile accessory.

1. From the stand-by display, press **Menu » Settings » Enhancements**.
2. Scroll to one of the options and then press **Select** (available options will depend upon the enhancement selected):

Default profile enables you to select the profile that you want to be automatically activated when you connect to the selected enhancement

Automatic answer sets the phone to answer an incoming call automatically after 5 seconds. If Incoming call alert is set to **Beep once** or **Off**, automatic answer is off

Lights sets the lights permanently on or select **Automatic** to set the lights on for 15 seconds after a key press

Ignition detector and select **On** automatically switches off the phone about 20 seconds after you switch off the car ignition when the phone is connected to the full car kit.

Configuration

You can configure your Vertu phone with settings that are required for certain services to function correctly. These services are multimedia messaging, synchronisation, e-mail, streaming and browser. Use the Order Settings link from your CD-ROM to take you directly to the appropriate page on the Vertu web site to obtain the settings for your phone.

1. From the stand-by display, press **Menu » Settings » Configuration**.
2. Scroll to one of the options and then press **Select**:

Default configuration settings displays the service providers saved in the phone. Scroll to a service provider, and select **Details** to view the applications that the configuration settings of this service provider support

To set the configuration settings of that service provider as default settings, press **Options » Set as default**. To delete configuration settings, select **Delete**

Activate default in all applications activates the default configuration settings for supported applications

Preferred access point displays the saved access points. Scroll to an access point and press **Options**. With **Details** highlighted, press **Select** to view the name of the service provider, data bearer, and packet data access point or GSM dial-up number for that access point

Connect to service provider support downloads the configuration settings from your service provider if this is supported by the service provider

Personal configuration settings enables you to add new personal accounts for various services, and to activate or delete them

To add a new personal account if you have not added any, select **Add**, otherwise, press **Options** and with **Add new** highlighted, press **Select**. Scroll to the required service type and then press **Select**. Use the **NUMBER** keys to enter each of the required parameters. The parameters differ according to the selected service type

To delete or activate a personal account, scroll to it, press **Options**, scroll to either **Delete** or **Activate** and then press **Select**.



Due to the complexity of entering settings manually, we recommend that you use the Order Settings link from your CD-ROM to take you directly to the appropriate page on the Vertu web site.

Restore factory settings

To restore your Vertu phone's original settings:

1. From the stand-by display, press **Menu » Settings » Restore factory settings**.
2. Use the **NUMBER** keys to enter the security code.



Data you have entered or downloaded, for example names and phone numbers saved in Contacts, are not deleted.

7 ALARM CLOCK

You can set your Vertu phone to sound an alarm at a desired time. The alarm will sound even if your Vertu phone is switched off.

Setting the alarm

To set the alarm:

1. From the stand-by display, press **Menu » Alarm clock » Alarm time**.
2. Key in the time you want the alarm to sound and then press **OK**.

A message confirms that the alarm is on and a small bell icon is visible on the stand-by display.

Cancelling the alarm

To cancel the alarm:

1. From the stand-by display, press **Menu » Alarm clock » Alarm time**.
2. Scroll to **Off** and then press **OK**.

A message confirms that the alarm is off.

Turning off the alarm

To turn off a ringing alarm:

When the alarm sounds press **Stop**.

If your Vertu phone is switched off when the alarm sounds, a message asks if you want to switch the phone on. Press **Yes** to switch the phone on or press **No** to leave the phone switched off.



Do not press Yes when wireless phone use is prohibited or when it may cause interference or danger.

Activating the snooze function

To activate the snooze function:

1. When the alarm sounds press **Snooze**.
2. The alarm will sound again in 10 minutes.
3. If you leave the alarm ringing, it will ring for about a minute and then go into snooze mood.

Selecting a ringing tone

To select a ringing tone:

The standard alarm is an ascending chiming sound. However, you can personalise the alarm by selecting one of your Vertu ringing tones.

1. From the stand-by display, press **Menu » Alarm clock » Alarm tone**.
2. Scroll to the ringing tone you want to use and then press **Select**.

A message confirms that you have selected an alarm tone.

Repeating the alarm

To repeat the alarm on certain days:

1. From the stand-by display, press **Menu » Alarm clock » Repeat alarm » Repetition days**.
2. Highlight each day and select **Mark** to repeat the alarm or **Unmark** to cancel the alarm.
3. Press **Done** when you have finished.

A message confirms that alarm repetition is on.



If you unmark all days, alarm repetition switches off.

Cancelling the alarm repetition

To cancel alarm repetition:

From the stand-by display, press **Menu » Alarm clock » Repeat alarm » Off**.

A message confirms that alarm repetition is off.

8 CONTACTS

Your Vertu phone Contacts list has potential capacity for up to 1,000 entries.

Contacts memory

Contact names and numbers can be stored in the phone memory or on the SIM card, or both. Only one memory can be used at a time.

Phone memory

Each contact can contain up to five numbers and five text items, for example a postal address, an e-mail address, an image and a specific ring tone.

If you use the phone memory you can store more data and access more functions, for example voice tags, than if you use the SIM card memory.

SIM card memory

Contacts stored on your SIM card have one associated number. The number of contacts and the length of names and numbers that you can store on your SIM card is determined by your service provider.

Selecting the memory type

Certain features, for example business cards and multiple numbers associated with a contact, are only available when using the phone memory. If you plan to make frequent use of these features, we recommend that you set your Vertu phone to use the phone memory. If you plan to transfer your SIM card from your Vertu phone to other phones, we recommend that you set your Vertu phone to use the SIM card memory.

To select a memory type:

1. From the stand-by display, press **Menu » Contacts » Settings » Memory in use**.
2. Scroll to one of the following options and then press **Select**:
 - Phone and SIM** to save new contacts to the phone and display contacts from the phone and SIM
 - Phone** to save and display phone contacts
 - SIM card** to save and display SIM card contacts.

A message confirms which memory you have selected.

Copying between memories

The copying feature allows you to copy names and numbers between the phone memory and the SIM card memory.

1. From the stand-by display, press **Menu » Contacts » Names » Options**.
2. Scroll to **Copy** and then press **Select**.

3. Scroll to one of the following options and then press **Select**:
 - From SIM card to phone** to copy all information from the SIM card memory to your Vertu phone memory.
 - From phone to SIM card** to copy the name and the number from your Vertu phone to the SIM card memory

Select from the following copying options:

One by one

To copy your contacts one at a time by selecting each entry to copy:

1. With **One by one** highlighted, press **Select**.
2. Scroll to the desired name and press **Copy**.
3. Select **Keep original** and then press **Select** to keep the contacts in both memories.
4. Or select **Move original** and then press **Select** to delete the original contact information. A message confirms that the contact has been copied.

All

To copy all your contacts in one go:

1. With **All** highlighted, press **Select**.
2. Select **Keep original** and then press **Select** to keep the contacts in both memories.
3. Or select **Move original** and then press **Select** to delete the original information. A message confirms how many contacts have been copied.

Default numbers (phone memory only)

To copy only the default numbers from your Vertu phone memory to your SIM card memory (other numbers in the directory that are not set as the default are not copied):

1. Scroll to **Default numbers** and then press **Select**.
2. Select **Keep original** and then press **Select** to keep the original numbers on the phone memory.
3. Or scroll to **Move original** and then press **Select** to delete the original numbers from the phone memory.
4. With the **Copy contacts?** message on the screen, press **Yes** to copy contacts. A message confirms how many contacts have been copied.



If you are copying from phone memory to SIM card memory and your Vertu phone memory contains more entries than your SIM card can store, some of the entries will not be copied.

Copying individual numbers

You can also copy individual directory numbers between the phone memory and SIM card memory directly from the contacts list.

To copy individual numbers:

1. From the stand-by display, press **Menu » Contacts » Names**.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
3. Press **Options » Copy number**.
4. Select **Keep original** and then press **Select** to keep the contacts in both memories.
5. Or select **Move original** and then press **Select** to delete the original information.

A message confirms that the number has been copied.

Check memory status

You can check your Vertu phone's memory to see how much information is stored and how much free space is available.

To check the memory status:

1. From the stand-by display, press **Menu » Contacts » Settings » Memory status**.
2. Scroll to either **Phone** or **SIM card** and then press **Select**.
If **Phone** is selected the phone's contact free memory and used memory is displayed as a percentage of the available memory
If **SIM card** is selected the absolute number of free contacts and contacts in use for the SIM card is displayed.
3. Press **Back** to exit the screen.



SIM card memory capacity is defined by your SIM card, not by your Vertu phone. For more information contact your service provider.

Adding contacts

To add a contact:

1. From the stand-by display, press **Menu » Contacts » Names » Options**
2. Use the **NUMBER** keys to enter the contact name and then press **OK**.
3. Use the **NUMBER** keys to enter the phone number and then press **OK**.

A message confirms which memory you have saved the contact details to.

Accessing contacts

There are several ways to access a contact, giving you flexibility to use your Vertu phone in the way that suits you best.

Method 1

By default the down **SCROLL** key on your Vertu phone displays your contact name list. If you have not reconfigured your scroll keys (see "My shortcuts" on page 37) then you can use the following method to access your contacts list:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name.
3. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.

Method 2

1. From the stand-by display, press **Menu » Contacts » Names**.
2. Key in the first letter of the contact name.
3. The first name starting with that letter is highlighted.
4. Scroll to the desired name and press **Details**.

Method 3

The left and right soft keys on your Vertu phone can be configured to perform a command of your own preference. Either of these keys can be set to perform the Go to command and Names can be added to the list of subsequent actions (see "My shortcuts" on

page 37). If this has been set up you can use the following method to display your contacts list:

1. From the stand-by display, press **Go to » Names**.
2. Key in the first letter of the contact name.
3. The first name starting with that letter is highlighted.
4. Scroll to the desired name and press **Details**.

Method 4

The left and right soft keys on your Vertu phone can be configured to display your contact name list directly (see "My shortcuts" on page 37). If this has been set up you can use the following method to display your contacts list:

1. From the stand-by display, press **Names**.
2. Key in the first letter of the contact name.
3. The first name starting with that letter is highlighted.
4. Scroll to the desired name and press **Details**.



The rest of the operations described in this chapter use Method 1 to access your contact name list however, any of the other methods can be used if your scroll keys have been reconfigured.

Deleting contacts

To delete a contact:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name you wish to delete is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
3. Press **Options » Delete » OK**.

A message confirms which contact you have deleted.

Contact number and text types

(Phone memory only)

The first number added to a contact is automatically set as the default number. When you select a contact to call or send a message to, this default number is always used.

You can store up to five numbers for each contact from the following five types:

- > *General*
- > *Mobile*
- > *Home*
- > *Office*
- > *Fax*.



The default number appears at the top of the list and the icon has a box around it.

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You can also store up to five text items from the following four types:

- > *E-mail address*
- > *Web address*
- > *Postal address*
- > *Note.*



A contact can have duplicate number and text types, for example two mobile numbers or two e-mail addresses.

Adding information to a contact

(Phone memory only)

You can add phone numbers or text items to a contact.

To add a number to a contact:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
3. With the contact number highlighted, press **Options**.
4. Scroll to **Add number** and then press **Select**.
5. Scroll to the type of number you want to add and then press **Select**.
6. Key in the phone number and then press **OK**.

A message confirms that the details have been saved to the phone memory.

To add a text item to a contact:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
3. With the contact number highlighted, press **Options**.
4. Scroll to **Add detail** and then press **Select**.
5. Scroll to the type of text you want to add and then press **Select**.
6. Key in the text and then press **OK**.

A message confirms that the details have been saved to the phone memory.

Changing the default number

(Phone memory only)

The first number you add to a contact is automatically set as the default number. If more than one number is added to an entry, for example if the contact has a mobile phone number and an office number, you can change the default number.

To change the default number:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
3. Scroll to the number to set as the default and press **Options**.
4. Scroll to **Set as default** and then press **Select**.

A message confirms that the default number has been set.

Setting the contacts view

Your Vertu phone can display your contacts in four different ways:

- > **Normal name list** *displays five contacts at a time*
- > **Name and number** *displays one contact with the default number*
- > **Large name list** *displays four contacts at a time*
- > **Name and image** *displays one contact with an associated image.*

To set the type of view:

1. From the stand-by display, press **Menu** » **Contacts** » **Settings** » **Contacts view**.
2. Scroll to the required view and then press **Select**.

A message confirms that the contacts view has been selected.

The contacts menu

You can use the options in the contacts menu to make a call, send a text message and send a business card to anyone whose contact information you have saved. You can also assign numbers to the speed dial list and add voice tags.

Searching and calling

To search for an entry and call the default number:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted.
3. Scroll to the desired name and press the **SEND** key to call the number.

To search for an entry and call a number other than the default number (using the phone memory only):

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted.
3. Scroll to the desired name and press **Details**.
4. Scroll to the required number.
5. Press the **SEND** key to make the call.

Text messages

When you have got a contact open you can send them a text message without returning to the main menu.

Sending text messages

To send a text message:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
3. Scroll to the required number and press **Options**.
4. Scroll to **Send message** and then press **Select**.
5. With **Text message** highlighted, press **Select**.
6. Key in the message and press **Options**.

7. With **Send** highlighted, press **Select**.
8. With the phone number displayed, press **OK**.
9. A message confirms that the message is being sent.

Business cards

The business card function allows you to send and receive contact information, via text message, multimedia or Bluetooth. This function can be used with both the phone memory and the SIM card memory, although the SIM card memory only allows you to send the default number.

Sending business cards

To send a business card:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
3. Press **Options** » **Send business card**.
4. Select the transmission method you want to use:

To send by multimedia message:

1. Scroll to **Via multimedia** and then press **Select**.
2. To send only the phone number scroll to **Default number** or to send all the contact details, scroll to **All details** and then press **Select**.
3. Refer to "Writing and sending multimedia messages" on page 28 to complete and send your multimedia message.

To send by text message:

1. Scroll to **Via text message** and then press **Select**.
2. To send only the phone number scroll to **Default number** or to send all the contact details, scroll to **All details** and then press **Select**.
3. Refer to "Writing and sending text messages" on page 26 to complete and send your text message.

To send by Bluetooth:

1. Scroll to **Via Bluetooth** and then press **Select**.
2. To send only the phone number scroll to **Default number** or to send all the contact details, scroll to **All details** and then press **Select**. Your Vertu phone will search for Bluetooth devices.
3. Scroll to the recipient's device on the list and then press **Select**. A message confirms that the business card has been sent.



*The phone memory can store additional contact information for example a person's work and mobile phone numbers and an e-mail address. All this contact information can be sent using the **All details** option. If you are using SIM card memory, you do not have this option.*

Receiving business cards

When you receive a business card a message appears on the display. An audible alert sounds if your Vertu phone is set up for audible alerts.

To display a received business card:

Press **Show** to display the business card.

To save a business card to your directory:

Press **Save**. A message confirms that you have saved the business card.

To discard a business card without saving it:

Press **Exit** then press **Yes** to confirm. A message confirms that you have discarded the business card.

Speed dialling

The Contacts menu enables you to compile a speed dial list very quickly. You can have up to eight numbers programmed in. To dial a number, simply press and hold one of the **NUMBER** keys.



Speed dialling key number 1 is reserved for the voice mailbox.

Adding numbers to the speed dial list

To add a number to the speed dial list from within a contact:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
3. Scroll to the required number and press **Options**.
4. Scroll to **Speed dial** and then press **Select**.
5. Scroll to an empty speed dial key, or one that you want to overwrite (see below).
6. With the desired key highlighted, press **Assign**.

A message confirms which speed dial number key has been assigned.

To add a number to the speed dial list using the speed dial menu:



This method can add contact details and assign a speed dial number key at the same time.

1. From the stand-by display, press **Menu** » **Contacts** » **Speed dials**.
2. Scroll to the desired speed dial key and press **Assign**.
3. Key in the **Phone number:** or press **Search** to select it from the Contacts list and then press **OK**.
4. Enter the **Contact name:** if creating a new contact and then press **OK**.

A message confirms which memory the contact has been saved to, and which speed dial number key has been assigned.

Changing speed dial numbers

To change speed dial numbers from within a contact:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
3. Scroll to the required number and press **Options**.
4. Scroll to **Speed dial** and then press **Select**.
5. A message confirms that a speed dial already exists for the contact.
6. Scroll to the desired speed dial key and press **Assign**.

A message confirms which speed dial number key has been assigned.

To change speed dial numbers using the speed dial menu:

1. From the stand-by display, press **Menu** » **Contacts** » **Speed dials**.
2. Scroll to the desired speed dial and press **Options**.

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3. Scroll to **Change** and then press **Select**.
4. Enter the new **Phone number**: by keying it in or using the **SCROLL** key and then press **OK**.
5. Enter the **Contact name**: if creating a new contact and then press **OK**.

A message confirms which memory the contact has been saved to, and which speed dial number key has been assigned.

Deleting speed dial numbers

To delete speed dial numbers using the speed dial menu:

1. From the stand-by display, press **Menu » Contacts » Speed dials**.
2. Scroll to the desired speed dial and press **Options**.
3. Scroll to **Delete** and then press **Select**.
4. Press **OK** to confirm.

A message confirms which speed dial number key has been deleted.

Voice tags

Your Vertu phone can make a call to a contact via a voice tag. Voice tags are automatically added to all contacts.

Using voice tags

To make a voice tag call:

1. Press and hold the down **VOLUME** key on the right side of the phone.
2. Speak the voice tag clearly into the microphone.
3. The contact is displayed briefly giving you a chance to **Quit** if it is incorrect.
4. After about 1.5 seconds your phone will automatically dial the number.

Playing voice tags

To play a voice tag from within a contact:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
3. Scroll to the contact name within the details and press **Options**.
4. Scroll to **Play voice tag** and then press **Select**.

The voice tag is played.

Groups

Use groups to associate a contact name to a group. The group name appears on the display when a member of a group calls you. You can assign a different ringing tone to each group for easy recognition of incoming calls.

Viewing groups

To view groups:

From the stand-by display, press **Menu » Contacts » Groups**.

The Groups are displayed.

Editing group names

To edit group names:

1. From the stand-by display, press **Menu » Contacts » Groups**.
2. With the group name to be edited highlighted, press **Options**.
3. With **Group details** highlighted, press **Select**.
4. With **Group name** highlighted, press **Select**.
5. Key in the new name for the group and then press **OK**.

A message confirms that the group has been renamed.

Adding contacts to a group

To open a group and link contacts to it:

1. From the stand-by display, press **Menu » Contacts » Groups**.
2. Scroll to the desired group and press **View**.
3. Press **Add** to display your contacts list.
4. Scroll to the desired name and then press **Select**. Repeat for each contact to be added to the group.

A message confirms that the contact has been added to the group.

Deleting contacts from a group

To delete contacts from a group:

1. From the stand-by display, press **Menu » Contacts » Groups**.
2. Scroll to the desired group and press **View**.
3. Scroll through the group members to the desired contact and press **Options**.
4. With **Remove member** highlighted, press **Select**.
5. Press **Yes** to confirm.

A message confirms that the contact has been removed from the group.

Adding group details to a contact

To open a contact and add group details:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
3. Press **Options**.
4. Scroll to **Add to group** and then press **Select**.
5. Scroll to the desired group and then press **Select**.

A message confirms that the contact has been added to the group.

Deleting group details from a contact

To delete group details from a contact:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted. Scroll to the desired name and press **Details**.
3. Scroll to the group name and press **Options**.
4. Scroll to **Remove from group** and then press **Select**.
5. Press **Yes** to confirm.

A message confirms that the contact has been removed from the group.

Setting group ringing tones

All groups initially have a default ringing tone. To set a distinctive ringing tone for each group:

1. From the stand-by display, press **Menu » Contacts » Groups**.

2. Scroll to the desired group and press **Options** » **Group details** » **Group ringing tone**.
3. Select your ringing tone from **Default / Open Gallery / Tone downloads**.

A message confirms that the group ringing tone has been selected.



The default ringing tone for the caller groups is the ringing tone set up in the profiles menu.

Editing contact numbers

To edit contact number details:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted.
3. Scroll to the desired name and press **Details**. Select the desired number and press **Options**.
4. Select from the following functions:

View

Select this option to view the contact number or numbers.

Add detail

Scroll to one of the following and then press **Select** to add more detail to a contact record:

- Number**
- E-mail address**
- Web address**
- Postal address**
- Note**
- Image**
- Tone**

Edit number

1. Scroll to **Edit number** and then press **Select**.
2. Press **Clear** as many times as necessary to delete the number to the left of the cursor.
3. Key in the new number.
4. Press **OK** to save the new number.

Delete

1. Scroll to **Delete** and then press **Select**.
2. Scroll to either **Delete number** to remove the number but retain the other contact details or **Delete contact** to remove all of the contact details and then press **Select**.
3. Press **Yes** to confirm the deletion.

Send message

Select a type of message and then press **Select**. See "MESSAGING" on page 23 for further instructions on sending messages.

Use number

This makes a copy of the selected number allowing you to save it under a new contact record.

Press **Save** and then use the **NUMBER** keys to enter a name for the new contact.

Set as default

Press **Set as default**. A message confirms that number has been set as default.

Change type

Allows you to redefine the number type as **General**, **Mobile**, **Home**, **Office** or **Fax**. Press **Select** and a message will be displayed to confirm the change.

Copy number

1. Select **Keep original** or **Move original**.
2. Press **Select**.
3. A message confirms that the number has been copied.

Send business card

Select a transmission method and then press **Select**. See "Business cards" on page 46 for further instructions on sending business cards.

Add to group

Select the required group from those displayed and then press **Select**. A message will be displayed to confirm that the contact has been added to the group.

Speed dial

Select a speed dial key and press **Assign**. A message confirms which speed dial key has been assigned.

Editing contact names

To edit contact name details:

1. From the stand-by display, press the down **SCROLL** key.
2. If the contact name is not visible, press the first letter of the contact name. The first name starting with that letter is highlighted.
3. Scroll to the contact record and press **Details**.
4. Scroll to the contact name and press **Options**.
5. Select from the following functions:

Add detail

Scroll to one of the following and then press **Select** to add more detail to a contact record:

- Number**
- E-mail address**
- Web address**
- Postal address**
- Note**
- Image**
- Tone**

Edit name

1. Press **Clear** as many times as necessary to delete the current name.
2. Use the **NUMBER** keys to enter the new .
3. Press **OK** to save the new name.

Delete contact

To remove the complete contact record press **Yes** to confirm the deletion.

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Play voice tag

This will play the voice tag associated with the contact record.

Send business card

Select a transmission method and then press **Select**. See "Business cards" on page 46 for further instructions on sending business cards.

Add to group

Select the required group from those displayed and then press **Select**. A message will be displayed to confirm that the contact has been added to the group.

9 ADDITIONS

Gallery

You can save images, video clips, graphics, ringing tones and recordings to folders in the gallery, and add new folders to the ones already there. You can download images and tones using MMS, mobile Internet sites, or Vertu PC Suite.

Your Vertu phone supports a digital rights management system to protect content that you have acquired. A piece of content, for example a ringing tone, can be protected and associated with certain usage rules, for example, the number of usage times or a certain usage period. The rules are defined in the content activation key that can be delivered with the content or separately, depending on the service provider. You may be able to update these activation keys. Always check the delivery terms of any content and activation key before acquiring them, as they may be subject to a fee.

Copyright protection may prevent some images, ringing tones, and other content from being copied, modified, transferred, or forwarded.

Your Vertu phone has a limited memory for storing files in the gallery. This memory is not shared with other functions, for example contacts. If the phone displays a message that the memory is full, delete some existing files before proceeding.

Folders

To browse the folders in your Vertu phone:

1. From the stand-by display, press **Menu » Additions » Gallery**.
2. A list of folders is displayed:

Images
Video clips
Themes
Graphics
Tones
Recordings
Received files

These are preset in the phone. Other user-defined folders may also be shown.

3. Scroll to a folder, and press **Open** to view the folders and files it contains.
4. Or, press **Options** to see a list of the actions you can perform on the folder:

Press **Delete folder** to delete a folder you have created. You cannot delete a preset folder.

Press **Move** to move the selected folder into another folder.

After selecting **Move**, scroll to another folder, and then press **Options**. With **Move to folder** highlighted, press **Select**. You cannot move a preset folder

Press **Rename folder** to rename a folder you have created. You cannot rename a preset folder

Press **Details** to show the name, size, and date of creation of the selected folder

Press **Type of view** to determine how the content of the folder will be displayed, either **List with details**, **List** or **Grid**

Press **Sort** to sort the contents of the selected folder **By name**, **By date**, **By format**, or **By size**

Press **Add folder** to create a new sub folder for your files

Press **Memory status** to examine how the memory in your Vertu phone is being used and how much you have left

Press **Activation key list** to view the list of available activation keys. You can delete activation keys if no longer needed.

Files

To use the files in your folders:

1. From the stand-by display, press **Menu » Additions » Gallery**.
2. Scroll to the folder you require and then press **Select**.
3. Scroll through the sub folders to locate the file item you want to use, and press **Open**.
4. Or, press **Options** to see a list of actions that can be performed on the file (these will be dependent upon the type of file you have selected):

Press **Delete** to remove the file from your Vertu phone

Press **Send** to send the selected file as a multimedia message. This option is unavailable if the selected file is copyrighted

Press **Move** to move the selected file into another folder

After selecting **Move**, scroll to another folder, and then press **Options**. With **Move to folder** highlighted, press **Select**.

Press **Rename** to rename the selected file

Press **Use** or **Apply** to activate the file

Press **Details** to show the name, size, and date of creation of the selected file.

Media

Your Vertu phone supports playback of a variety of multimedia content using its internal media player. You can also create new media files using the voice recorder.

Media player

With the media player you can download, view, and play compatible images, audio and video files, and animated images from a variety of sources.

The media player allows you to play streaming videos and streaming audio from a network server. Streaming functionality is a network service and requires network support. Check the availability of these services, pricing, and tariffs with your network operator or the service provider whose service you wish to use. Service providers will also give you instructions on how to use their services.

To use the media player:

1. From the stand-by display, press **Menu » Additions » Media » Media player**.
2. Scroll to one of the following options and then press **Select**:
 Press **Open Gallery** to open the gallery. From the gallery, you can play stored audio and video files.
 Press **Bookmarks** to open the web bookmarks

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Press **Go to address** to enter the address of a mobile Internet service and then press **OK**

Press **Media downloads** to select images, tones, or videos

Scroll to **Graphic downloads**, **Tone downloads**, or **Video downloads**. Scroll to the required site and then press **Select**

Press **Streaming settings** to set the connection settings for the media service. Contact your service provider for information about connection settings. You may receive the streaming settings as a connection settings message from the Vertu web site for your service provider

Press **FF/Rew interval** to set the FF/REW delay.

Recorder

You can record speech or an active call, and save them in the gallery. This is useful when recording a name and phone number to write down later.

The recorder cannot be used when a data call or GPRS connection is active

To make a voice recording:

1. From the stand-by display, press **Menu » Additions » Media » Recorder**.
2. To start the recording, with the Record button highlighted, press **Select** and then record your message.
3. To stop the recording, with the Stop button highlighted, press **Select**. The recording is saved in the **Recordings** folder of the gallery.
4. Press **Options** and select from the following to perform actions on the recording you just made:

Press **Play last recorded** to listen to the recording

Press **Send last recorded** to attach the recording to a multimedia or audio message or to send via bluetooth.

Press **Recordings list** to open the recordings folder.

To record a phone call:

1. During a call, press **Options**.
2. Scroll to **Record** and then press **Select**. While the call is being recorded, all parties to the call can hear a beeping sound every five seconds.
3. To stop recording, with the Stop button highlighted, press **Select**. The recording is saved in the Recordings folder of the gallery.

Applications

Your Vertu phone supports J2ME Java applications. Make sure that the application is compatible with your phone before downloading it.



Important: Only install and use applications and other software from sources that offer adequate security and protection against harmful software.

You can download Java applications in the following ways:

- > Using the Web browser on your Vertu phone
- > Using Vertu PC Suite.

Press the **Options** key to access functions including change application settings, check memory status and make a list of activation keys.

Web

You can access various Web services on your Vertu phone.



Important: Use only services that you trust and that offer adequate security and protection against harmful software.

Check the availability of these services, pricing, tariffs, and instructions with your service provider.

Automatically setting up Web browsing

Before you can use the Web browser feature, you must obtain the appropriate settings. Use the Order Settings link from your CD-ROM to take you directly to the appropriate page on the Vertu web site to obtain the settings for your Vertu phone.

Manually setting up Web browsing

First, ensure that the correct configuration settings of the service that you want to use are activated.

To select the settings for connecting to the service:

1. From the stand-by display, press **Menu » Additions » Web » Settings » Configuration settings**.

Only the configurations that support browsing service are shown. Select a service provider, Default, or Personal configuration for browsing. See "Configuration" on page 41.

2. Scroll to **Account** and highlight a browsing service account contained in the active configuration settings and then press **Select**.
3. Scroll to **Display terminal window**, highlight **Yes** and then press **Select** to perform manual user authentication for intranet connections.

To make a connection to the service, either press and hold the **0 NUMBER** key or:

From the stand-by display, press **Menu » Additions » Web » Home**.

To connect to a bookmarked service:

1. From the stand-by display, press **Menu » Additions » Web » Bookmarks**.
2. Highlight the required bookmark and then press **Select**.

To connect to the last URL visited:


From the stand-by display, press **Menu » Additions » Web » Last web address**.

To enter the address of a service:

1. From the stand-by display, press **Menu » Additions » Web » Go to address**.
2. Use the **NUMBER** keys to enter the service URL.

Browse pages

While you are browsing the Internet, the function of the phone keys may vary. Follow the text labels on the phone display and see below for more information.

G is shown on the top left of the display during browsing. If you receive a call or a text message while browsing,  indicates that the Internet connection is suspended while you receive the call or text message. When the call or text message ends, your Vertu phone reconnects the browsing session.

Browse with phone keys

To browse through the page, scroll in any direction.

To select a highlighted item, press the **CALL** key, or press **Select**.

To enter letters and numbers, press the **NUMBER** keys. To enter special characters, press *****.

Options while browsing

Select from the following options:

Press **Shortcuts** to open a new list of options that are specific to the page. This option is only available if the page contains shortcuts

Press **Home** to return to your start page

Press **Add bookmark** to save the page as a bookmark

Press **Bookmarks** to access the list of bookmarks

Press **History** to get a list showing the last visited URLs

Press **Page options** to show the list of options for the active page

Press **Downloads** to show the list of bookmarks for downloading

Press **Other options** to show a list of other options

Press **Reload** to reload and update the current page

Press **Quit** to disconnect from a service.

The service provider may also offer other options.

Receive a bookmark

When you have received an address that is sent as a bookmark, 1 bookmark received is displayed. The received bookmark is saved automatically to **Received files**. To view it, press **Show** and select **Bookmarks**.

Appearance settings

1. While browsing, press **Options**.
2. Scroll to **Other options** and then press **Select**.
3. Scroll to **Appearance settings** and then press **Select**.

Or,

1. From the stand-by display, press **Menu » Additions » Web » Settings » Appearance settings**.
2. Scroll to one of the following options and then press **Select**:
 - Press **Text wrapping** and **On** to set the text to continue on the next line on the display. If you select **Off**, the text is abbreviated
 - Press **Font size** to set the font size
 - Press **Show images** and **No** to hide pictures on the page. This can speed up the browsing of pages that contain a lot of pictures
 - Press **Alerts, Alert for unsecure connection** and **Yes** to set the phone to alert when a secure connection changes to an unsecure one during browsing
 - Press **Alerts, Alert for unsecure items** and **Yes** to set the phone to alert when a secure page contains an unsecure item. These alerts do not guarantee a secure connection
 - Press **Character encoding** and **Content encoding** to select the encoding for the browser page content
 - Press **Character encoding, Unicode (UTF-8) web addresses** and **On** to set the phone to send a URL as a UTF-8 encoding. You may need this setting when you access a Web page created in foreign language
 - Press **Screen size** and **Full** or **Small** to set the screen layout
 - Press **JavaScript** and **Enable** to enable the Java scripts.

Security settings

Cookies

A cookie is data that a site saves in the cache memory of your Vertu phone. Cookies are saved until you clear the cache memory.

While browsing, press **Options » Other options » Security » Cookie settings**.

Or

1. From the stand-by display, press **Menu » Additions » Web » Settings » Security settings » Cookies**
2. To allow or prevent the phone from receiving cookies, select **Allow** or **Reject**.

Scripts over secure connection

You can select whether to allow the running of scripts from a secure page. The phone supports WML scripts.

While browsing, press **Options » Other options » Security » WMLScript settings**.

Or

From the stand-by display, press **Menu » Additions » Web » Settings » Security settings » WMLScripts over secure connection » Allow**.

Download settings

To automatically save all downloaded files in Gallery:

1. From the stand-by display, press **Menu » Additions » Web » Settings » Downloading settings**.
2. Scroll to **Automatic saving** and press **On**.

Service inbox

Your Vertu phone is able to receive service messages (pushed messages) sent by your service provider. Service messages are notifications (for example, news headlines), and they may contain a text message or an address of a service.

When you receive a service message:

1. Press **Show** to display the message.
2. Or, press **Exit** to move the message to the Service inbox.

To access the Service inbox:

From the stand-by display, press **Menu » Additions » Web » Service inbox**.

To access the Service inbox while browsing:

1. Press **Options » Other options » Service inbox**.
2. Scroll to the message you want, and to activate the browser and download the marked content, press **Retrieve**. To display detailed information on the service notification or to delete the message, press **Options** and select **Details** or **Delete**.

Service inbox settings

1. From the stand-by display, press **Menu » Additions » Web » Settings » Service inbox settings**.
2. Scroll to one of the following options and then press **Select**:
 - Service messages » On** or **Off** to set whether you want to receive service messages

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Message filter » On to set the phone to receive service messages only from content authors approved by the service provider

Trusted channels to view the list of the approved content authors

Automatic connection » On to set the phone to automatically activate the browser from the standby mode when the phone has received a service message. If you select **Off**, the phone activates the browser only after you select **Retrieve** when the phone has received a service message.

Cache memory

A cache is a memory location that is used to store data temporarily. If you have tried to access or have accessed confidential information requiring passwords, empty the cache after each use. The information or services you have accessed is stored in the cache.

To empty the cache while browsing:

1. Press **Options**
2. Scroll to **Other options** and then press **Select**.
3. Scroll to **Clear the cache**.

Or

1. From the stand-by display, press **Menu » Additions » Web**.
2. Scroll to **Clear the cache** and then press **Select**

Browser security

Security features may be required for some services, for example online banking or shopping. For such connections you need security certificates and possibly a security module, which may be available on your SIM card. For more information, contact your service provider.

Security module

The security module improves security services for applications requiring a browser connection, and allows you to use a digital signature. The security module may contain certificates as well as private and public keys. The certificates are saved in the security module by the service provider.

To view or change the security module settings:

From the stand-by display, press **Menu » Settings » Security » Security module settings**.

Certificates

Important: Even if the use of certificates makes the risks involved in remote connections and software installation considerably smaller, they must be used correctly in order to benefit from increased security.

The existence of a certificate does not offer any protection by itself; the certificate manager must contain correct, authentic, or trusted certificates for increased security to be available.

Before changing any certificate settings, you must make sure that you really trust the owner of the certificate and that the certificate really belongs to the listed owner.

There are two kinds of certificates:

> *server certificates*

> *user certificates.*

You may receive these certificates from your service provider. User certificates may also be saved in the security module by the service provider.

To view the list of the user certificates downloaded into your Vertu phone:

From the stand-by display, press **Menu » Settings » Security » User certificates**.



This icon is displayed during a secure browsing session



This icon is displayed during an unsecure browsing session

Digital signature

You can make digital signatures with your Vertu phone if your SIM card has a security module. Using the digital signature can be the same as signing your name to a paper bill, contract, or other document.

To make a digital signature:

1. Select a link on a page, for example, the title of the book you want to buy and its price. The text to sign, which may include the amount and date, is shown.
2. Check that the header text is Read and that the digital signature icon is shown.
3. If the digital signature icon does not appear, there is a security breach and you should not enter any personal data for example your signing PIN.
4. To sign the text, read all of the text first, and press **Sign**.
5. The text may not fit within a single screen. Therefore, make sure to scroll through and read all of the text before signing.
6. Select the user certificate you want to use. Use the **NUMBER** keys to enter the signing PIN (see "PIN code" on page 20), and select **OK**. The digital signature icon disappears, and the service may display a confirmation of your purchase.

SIM services

Your SIM card may provide additional services. You can access this menu only if it is supported by your SIM card. The name and contents of the menu depend on the available services.

For availability and information on using SIM card services, contact your SIM card vendor. This may be the service provider, network operator, or other vendor.

To set the phone to show you the confirmation messages sent between your Vertu phone and the network when you are using the SIM services:

1. From the stand-by display, press **Menu » Settings » Phone » Confirm SIM service actions**.
2. With **Yes** highlighted, press **Select**.



This option is shown only if supported by your SIM card.

Accessing these services may involve sending messages or making a phone call for which you may be charged.

PC connectivity

You can send and receive e-mail, and access the Internet when your Vertu phone is connected to a compatible PC through a Bluetooth, or USB data cable (CA61-DV) connection. You can use your phone with a variety of PC connectivity and data communications applications.

Vertu PC suite

With Vertu PC Suite you can synchronise contacts, calendar, notes, and to-do notes between your Vertu phone and the compatible PC or a remote Internet server (network service).

Data communication applications

For information on using a data communication application, refer to the documentation provided with it.

Making or answering phone calls during a computer connection is not recommended, as it might disrupt the operation.

(E)GPRS, HSCSD, and CSD

With your Vertu phone you can use the enhanced GPRS (EGPRS), general packet radio service (GPRS), high speed circuit switched data (HSCSD), and circuit switched data (CSD, GSM data) data services.

For availability and subscription to data services, contact your network operator or service provider.

The use of HSCSD services consumes the phone battery faster than normal voice or data calls. You may need to connect the phone to a charger for the duration of data transfer.

See "Packet data settings" on page 38.

10 ORGANISER

Your Vertu phone organiser has the following functions:

- > *Calendar*
- > *To-do list*
- > *Notes*
- > *Calculator*
- > *Countdown timer*
- > *Stopwatch*

Calendar

Your Vertu phone has a calendar where you can add notes about meetings, calls, birthdays, memos and reminders.

Opening the calendar

To open the calendar:

From the stand-by display, press **Menu » Organiser » Calendar**.

The current month is displayed, with today highlighted. Press the scroll keys to move to different dates.

When there is a note associated with a date, the date will be highlighted.

Making notes

To make a note:

1. From the stand-by display, press **Menu » Organiser » Calendar » Equals » Make a note**.
2. Select from the following options:
 - Meeting** - enables you to use the **NUMBER** keys to enter details about a meeting: subject, location, start and finish date and times and set an alarm
 - Call** - enables you to use the **NUMBER** keys to enter details about a phone call: phone number, name and time details and set an alarm
 - Birthday** - enables you to use the **NUMBER** keys to enter details about a birthday: name, year of birth, and set an alarm
 - Memo** - enables you to use the **NUMBER** keys to enter details about a memo: subject, start date, end date and set an alarm
 - Reminder** - enables you to use the **NUMBER** keys to enter a title for the reminder and set an alarm.

Viewing notes

If there are notes for a day, the date will be highlighted. You can view notes for a particular day or for the whole week.

To view the notes for a day:

1. From the stand-by display, press **Menu » Organiser » Calendar**.
2. With the required day highlighted, press **View**.
3. The notes for that day will be displayed.

Viewing notes for a week

To view notes for a week:

1. From the stand-by display, press **Menu » Organiser » Calendar**.
2. Scroll to a day in the week of interest.
3. Press **Equals » Week view**.
4. The week is displayed showing any notes.

Deleting notes

You can delete notes one at a time or all together

To delete one note:

1. From the stand-by display, press **Menu » Organiser » Calendar**.
2. With the required day highlighted, press **View**. Notes for that day will be displayed.
3. Press **Equals » Delete**.
4. Press **Yes** in response to the question.
5. A message confirms that the note has been deleted.

To delete all notes:

1. From the stand-by display, press **Menu » Organiser » Calendar » Equals » Delete all notes**.
2. Press **Yes** in response to the question.

A message confirms that all of the notes have been deleted.

Editing notes

To edit a note:

1. From the stand-by display, press **Menu » Organiser » Calendar**.
2. With the required day highlighted, press **View**. The notes for that day will be displayed.
3. Press **Equals » Edit** to open the note for editing.
4. Edit the details as required and press **Save**.

Moving notes

You can move a note to a different date and time.

To move a note:

1. From the stand-by display, press **Menu » Organiser » Calendar**.
2. With the required day highlighted, press **View**.
3. Press **Equals » Move**.
4. Enter a new date and time and then press **OK**.
5. Set an alarm if required and then press **OK**.

A message confirms that the note has been moved.

Repeating notes

You can repeat a note daily, weekly, every two weeks, monthly or yearly.

To repeat a note:

1. From the stand-by display, press **Menu » Organiser » Calendar**.
2. With the required day highlighted, press **View**.
3. Press **Equals » Repeat**.
4. Scroll to the option you require and then press **Select**.
5. **Set end date** if necessary or highlight **No end date** and then press **Select**.

A message confirms that the note has been saved.

Sending notes

You can send a note to another phone using Bluetooth or the messaging service or convert it to a message.

To send a note as a text message:

1. From the stand-by display, press **Menu » Organiser » Calendar**.
2. With the required day highlighted, press **View**.
3. Scroll to the required note and press **Equals**.
4. Press **Send note » Send as message**.
5. Highlight **Via multimedia** or **Via text message**, depending on your preferred method. See "MESSAGING" on page 23 for more information.

To send a note using the calendar:

1. From the stand-by display, press **Menu » Organiser » Calendar**.
2. With the required day highlighted, press **View**.
3. Press **Equals » Send note » Via calendar**.
4. Key in the phone number or press **Search** to use the Contacts list.
5. Press **OK** to send the note.

A message confirms that the note is being sent.

To send a note using Bluetooth:

1. From the stand-by display, press **Menu » Organiser » Calendar**.
2. With the required day highlighted, press **View**.
3. Press **Equals » Send note » Via Bluetooth**.
4. Highlight the device you want to send the note to, and then press **Select**.

A message confirms that the note is being sent.

Copying notes

You can copy a note to another date and time.

To copy a note:

1. From the stand-by display, press **Menu » Organiser » Calendar**.
2. With the required day highlighted, press **View**.
3. Press **Equals » Copy**.
4. Key in the new date and then press **OK**.
5. Key in the new time and then press **OK**.

A message confirms that the note has been copied.

Copying a text message to a calendar note

You can save a text message to your calendar as a reminder.

To copy a text message to the calendar:

1. From the stand-by display, press **Menu » Organiser » Calendar**.
2. Scroll to the required text message and press **Open**.
3. Press **Equals » Copy to calendar**.
4. Scroll to the required Note type and then press **Select**.
5. The content of the text message will display as the Note subject.
6. Use the **NUMBER** keys to complete the note details and set an alarm if required.

A message confirms that the note has been saved.

Calendar settings

On the **Settings** menu you can change the following characteristics of the calendar:

- > **Set the date**
- > **Set the time**
- > *Select a Time zone*
- > *Select a Date format*
- > *Select a Date separator*
- > *Select a Time format*
- > *Select the Default view*
- > *Select the day that Week starts on*
- > *Select how often to Auto-delete notes*

Setting the date

To set the date:

1. From the stand-by display, press **Menu » Organiser » Calendar » Equals » Settings » Set the date**.
2. Use the **NUMBER** keys to enter the new date and then press **OK**.

A message confirms that the date has been set.

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Setting the time

To set the time:

1. From the stand-by display, press **Menu » Organiser » Calendar » Equals » Settings » Set the time.**
 2. Use the **NUMBER** keys to enter the new time and then press **OK.**
- A message confirms that the time has been set.

Selecting a time zone

You can select time zones from GMT-12 to GMT+12. There are 34 time zones to choose from.

To select a time zone:

1. From the stand-by display, press **Menu » Organiser » Calendar » Equals » Settings » Time zone.**
2. Highlight the required time zone offset from GMT and then press **Select.**

A message confirms that the time zone has been selected.

Selecting a date format

Your Vertu phone can display the date in a variety of formats: day first, month first, the month in words or in numbers.

To select a date format:

1. From the stand-by display, press **Menu » Organiser » Calendar » Equals » Settings » Date format.**
2. Highlight the required date format and then press **Select.**

A message confirms that the date format has been selected.

Selecting a date separator

You can use a dot, or a forward slash or a dash or a space as a date separator.

To select a date separator:

1. From the stand-by display, press **Menu » Organiser » Calendar » Equals » Settings » Date separator.**
2. Highlight the required date separator and then press **Select.**

A message confirms that the date separator has been selected.

Selecting a time format

Your Vertu phone can display the time in 12 hour or 24 hour format.

To select a time format:

1. From the stand-by display, press **Menu » Organiser » Calendar » Equals » Settings » Time format.**
2. Highlight the required time format and then press **Select.**

A message confirms which clock has been selected.

Selecting the default view

You can configure the calendar on your Vertu phone to default to month view or week view.

To set the default view:

1. From the stand-by display, press **Menu » Organiser » Calendar » Equals » Settings » Default view.**
2. Highlight the required view and then press **Select.**

A message confirms which default view has been selected.

Selecting when the week starts

The calendar can display the week starting on Saturday, Sunday or Monday.

To select a day that the week starts on:

1. From the stand-by display, press **Menu » Organiser » Calendar » Equals » Settings » Week starts on.**
2. Highlight the required day and then press **Select.**

A message confirms which day the week starts on.

Auto-deleting notes

Your Vertu phone can delete notes automatically. Notes can be deleted after one day, one week or one month.

To auto-delete notes:

1. From the stand-by display, press **Menu » Organiser » Calendar » Equals » Settings » Auto-delete notes.**
2. Highlight the required frequency, or **Never** and then press **Select.**

A message confirms whether auto-delete is activated or not.

To-do list

The To-do list enables you to create notes for tasks you have to do.

You can send a to-do note to another phone as a text message, or as a multimedia message or by Bluetooth. You can also save a to-do note to the calendar.

Opening the to-do list

To open the to-do list:

From the stand-by display, press **Menu » Organiser » To-do list.**

Any to-do notes will be displayed.

Creating a to-do list

To create a to-do list:

1. From the stand-by display, press **Menu » Organiser » To-do list.**
2. If this is the first To-do list press **Add**, otherwise press **Equals.**
3. With **Add** highlighted, press **Select.**
4. Use the **NUMBER** keys to enter **Subject:** details and then press **Save.**
5. Highlight **High**, **Medium** or **Low** priority and then press **Select.** The priority determines where the to-do note will be displayed in your list of to-do notes. High priority notes are displayed at the top of the list, whilst low priority notes are displayed at the bottom of the list.
6. Use the **NUMBER** keys to enter the date and time and set an alarm if required.

A message confirms that the To-do note is saved.

To change the priority, view the to-do note and select the deadline option. You can also mark notes as done, edit and delete them.

Deleting a to-do list

To delete a to-do list

1. From the stand-by display, press **Menu » Organiser » To-do list.**
2. Scroll to the desired to-do note and press **Equals.**
3. Scroll to **Delete** or **Delete all notes** and then press **Select.**

4. Press **OK** in response to the question.

A message confirms the deletion.



*If you mark your to-do notes as completed when you have finished your tasks, you can select **Delete done notes** to delete all the completed to-do notes at once.*

Notes

You can write yourself notes as reminders, but these are not associated with the calendar and do not alert you with an alarm.

Creating notes

To create a note:

1. From the stand-by display, press **Menu » Organiser » Options**.
2. If this is the first note, press **Add** otherwise press **Equals**.
3. Scroll to **Make a note** and then press **Select**.
4. Use the **NUMBER** keys to write the note and press **Save**.

A message confirms that the note is saved.

Viewing notes

To view a note:

1. From the stand-by display, press **Menu » Organiser » Options**.
2. Scroll to the note you want to view and press **View**.

The note will open and you can view and/or edit it.

Editing notes

To edit a note:

1. From the stand-by display, press **Menu » Organiser » Options**.
2. Scroll to the note you want to edit and press **View » Edit**.
3. Use the **NUMBER** keys to make the required changes to the note and press **Save**.

A message confirms that the note is saved.

Deleting notes

You can delete notes one at a time or all together.

To delete one note:

1. From the stand-by display, press **Menu » Organiser » Options**.
2. Scroll to the note you want to delete and press **Equals » Delete**.
3. Press **Yes** in response to the question.

A message confirms that the note is deleted.

To delete all notes:

1. From the stand-by display, press **Menu » Organiser » Options » Equals » Delete all notes**.
2. Press **Yes** in response to the question.

A message confirms that all the notes are deleted.

Sending notes

You can send a note to another phone using Bluetooth or the messaging service

To send a note as a message:

1. From the stand-by display, press **Menu » Organiser » Options**.
2. Scroll to the note you want to send and press **Equals » Send note » Send as message**.

3. Highlight **Multimedia msg.** or **Text message**, depending on your preferred method. See "MESSAGING" on page 23 for more information.

To send a note using Bluetooth:

1. From the stand-by display, press **Menu » Organiser » Options**.
2. Scroll to the note you want to send and press **Equals » Send note » Via Bluetooth**.
3. Highlight the device you want to send the note to, and press **Select**.

Calculator

The calculator in your Vertu phone adds, subtracts, multiplies, divides, calculates the square and the square root, and converts currency values.



This calculator has limited accuracy and is designed for simple calculations.

Performing a calculation

To perform a calculation:

1. From the stand-by display, press **Menu » Organiser » Calculator**.
2. When **0** is displayed, enter the first number in the calculation.



Press # to enter a decimal point.

3. Press **Options** and select the function you want to perform.
4. Enter the second number.
5. Press **Equals** to display the result on the bottom line of the screen.
6. To start a new calculation press and hold **Clear**.

Converting currency

You have to set the exchange rate before you can perform a currency conversion calculation.

To set the exchange rate:

1. From the stand-by display, press **Menu » Organiser » Calculator » Options » Exchange rate**.
2. Select one of the displayed options.
3. Enter the exchange rate and press **OK**.



Press # to enter a decimal point.

To perform a currency conversion calculation:

1. From the stand-by display, press **Menu » Organiser » Calculator**.
2. When **0** is displayed enter the amount you want to convert.
3. Press **Options » In domestic** or **In foreign** and press **Select**.
4. The converted amount is displayed.

Countdown timer

To set a countdown timer:

1. From the stand-by display, press **Menu » Organiser » Countdown Timer**.

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2. Enter the time to elapse in hours, minutes, and seconds, and press **OK**.
3. If you wish, write a note that would be displayed when the time expires.
4. Press **Start**.

To stop the countdown timer:

From the stand-by display, press **Menu » Organiser » Countd. Timer » Stop timer**

To change the time:

From the stand-by display, press **Menu » Organiser » Countd. Timer » Change time**

When the alarm time is reached your Vertu sounds a tone and flashes the note that you created or flashes the message **Countdown time up**.

The alarm sounds for approximately 60 seconds. To stop the alarm press any key.

To stop the alarm and delete the note press **Exit**.

Stopwatch

The stopwatch enables you to measure time, take intermediate times, or take lap times. You can save times with a note.



*To leave the stopwatch running in the background press the **END** key. You will see a stopwatch icon on the stand-by display. Return to the stopwatch to select other options.*

Split times

To take split times:

1. From the stand-by display, press **Menu » Organiser » Stopwatch » Split timing**.
2. Press **Start** to begin timing.
3. Press **Split** every time you want to take an intermediate time.
4. Press **Stop** to end timing.
5. Press **Save** to keep the measured time with a note.
6. To start timing again, press **Options » Start**. The stopwatch continues from where it stopped.
7. To reset the time without saving it press **Options » Reset**.

Lap times

To take lap times:

1. From the stand-by display, press **Menu » Organiser » Stopwatch » Lap timing**.
2. Press **Start** to begin the timing.
3. Press **Lap** to start timing another lap.
4. Press **Stop** to end timing.



Using the stopwatch or allowing it to run in the background when using other features increases the demand on battery power and reduces the battery life.

Viewing and deleting times

To view times:

From the stand-by display, press **Menu » Organiser » Stopwatch » View times**.

To delete times:

From the stand-by display, press **Menu » Organiser » Stopwatch » Delete times**.

11 ACCESSORIES

This section shows how to use the vehicle charger with your Vertu phone.



Keep all parts out of reach of small children.

Use only batteries, chargers and accessories approved by Vertu for use with this particular phone model. The use of any other types may invalidate any approval or warranty applying to the phone and may be dangerous.

When you disconnect an accessory cable from your Vertu phone, hold and pull the connector at the end of the cable, not the cable itself.

To optimise the performance and lifetime of your accessories, and protect your warranty coverage, observe the following handling and usage precautions:

- > *Keep dry. Precipitation, humidity and all types of liquids or moisture can contain minerals that will corrode electronic circuits*
- > *Do not use or store in dirty or dusty areas*
- > *Do not attempt to open*
- > *Do not drop, knock or shake. Rough handling can break fine mechanics*
- > *Do not store in hot areas. High temperatures can shorten the life of electronic devices and damage batteries*
- > *Do not store in cold areas*
- > *Do not use harsh chemicals, cleaning solvents or strong detergents to clean*
- > *Do not paint.*

For more information about the availability of accessories approved for use with your Vertu phone, contact Vertu Concierge.

Vehicle charger

The vehicle charger recharges your Vertu phone battery quickly and safely from a standard 12 or 24 volt (DC) vehicle cigarette lighter outlet.



Only use the vehicle charger specifically designed for use with your Vertu phone.

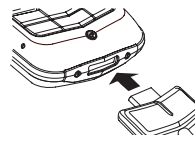
Never attempt to use a vehicle charger if it has been damaged.

Only use the vehicle charger in a stationary vehicle.

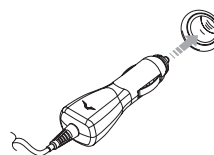
The time taken to charge your battery depends on its existing charge. A discharged battery will take at least 90 minutes to charge. You can use your phone normally during the charging process, although this will increase the time to charge.



- > Attach the charger cable into the adaptor body.



- > Insert the charger connector into the bottom of your Vertu phone as shown.



- > Connect the charger to the powered cigarette lighter outlet.
- > The green indicator light will illuminate to show the charger is connected to the power outlet. A confirmation message is displayed if your Vertu phone is switched on.

Some cigarette lighter sockets are only powered when the vehicle ignition is switched on.

The vibrating alert is disabled while the charger is connected to your Vertu phone.

When the battery is fully charged, the battery charge indicator stops animating. Disconnect the car charger from the cigarette lighter outlet before you unplug it from your Vertu phone.

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Vertu One-Year Limited International Warranty for Accessories

THIS LIMITED WARRANTY SHALL NEITHER EXCLUDE NOR LIMIT (I) ANY MANDATORY STATUTORY RIGHTS OF THE OWNER OR (II) ANY OF THE OWNER'S RIGHTS AGAINST THE SELLER/DEALER OF THE PRODUCT.

Vertu ("Vertu") warrants that this accessory product ("Product") is free from defects in material and workmanship, according to the following terms and conditions:

1. The Limited Warranty for the Product extends for ONE (1) year beginning on the date of original purchase or delivery of the Product whichever is the later. In case of a change of owner/user ("Owner"), such warranty period shall continue for the remaining part of the twelve (12) month period and otherwise remain unaffected.
2. During the period of the Limited Warranty, Vertu will repair, modify or replace, at Vertu's sole option, any defective parts, or any parts that will not properly operate for their intended use with new or refurbished replacement items if such repair or replacement is needed because of product malfunction or failure during normal usage. No charge will be made to the Owner for the repair or replacement of any such parts. Vertu will also pay for the labour charges incurred by Vertu in repairing or replacing the defective parts. The repaired Product will be warranted for the balance of the original warranty period or for ninety (90) days from the date of repair, whichever is longer. This Limited Warranty does not cover damage to or defects in (other than manufacturing defects) appearance, cosmetic, decorative or structural items and any non-operative parts. Vertu's limit of liability under the Limited Warranty shall be the price paid by the Owner for the Product when the Owner purchased the Product as a stand alone product or, in the event that the Owner received the Product when purchasing a Vertu cellular phone, the then current sale price for the Product, in both cases less a reasonable amount for usage. These remedies are the Owner's exclusive remedies for breach of this Limited Warranty.
3. Upon request from Vertu, the Owner must prove the date of the original purchase or delivery of the Product by producing a legible and non-modified original warranty card which clearly indicates the name and address of an authorised retailer, the date and place of purchase/delivery, the product type and the IMEI or serial number of the Product, a bill of sale or a dated receipt which contains the same information.
4. Vertu shall bear the cost of shipping the Product to the location from which the Owner handed over the Product to Vertu (or its representatives) after the completion of service under this Limited Warranty.
5. The Owner shall have no coverage or benefits under this Limited Warranty if any of the following conditions are applicable:
 - a) The Product has been subject to abnormal use, abnormal conditions, improper storage, spillage of liquid, misuse, neglect, exposure to cleaning agents not recommended, or other acts which are not the fault of Vertu, unauthorised repair, accident, alteration or other acts which are not the fault of Vertu.
 - b) The Customer Service Department at Vertu was not advised by the Owner in writing of the alleged defect or malfunction of the Product within thirty (30) days after the expiration of the applicable warranty period; or
 - c) The Product was not returned to Vertu or its authorised retailer within thirty (30) days after the appearance of the defect within the warranty period.
 - d) The defect or damage was as a result of general wear and tear incurred in normal usage of the Product.
6. If a problem develops during the period of the Limited Warranty, the following procedure will apply:
 - a) The Owner shall return the Product to the place of purchase for repair or replacement processing or if this is not convenient because of distance (more than 50 miles/80 km) or for other good cause, the Owner may contact the Customer Service Department at Vertu for further instructions.
 - b) The Owner shall bear the costs of transporting the Product to the relevant Vertu service location, with transport and insurance charges prepaid.
 - c) Subject to clause 6(e), the Owner will be billed for any parts or labour charges not covered by this Limited Warranty.
 - d) Vertu will repair or authorise the repair of the Product under the Limited Warranty within 30 days of receipt of the Product by Vertu or a Vertu authorised service centre, or within an extended period as may be notified by Vertu to Owner due to the nature of the repair ("Timeframe"). If Vertu cannot repair within the Timeframe, or after a reasonable number of attempts to repair the same defect, Vertu at its sole option, will provide a replacement Product or refund the purchase price of the Product less a reasonable amount for usage.
 - e) If the Product is returned to the Customer Service Department at Vertu during the period of the Limited Warranty, but the problem with the Product is not covered under the terms and conditions of this Limited Warranty, the Owner will be notified and given an estimate of the charges the Owner must pay to have the Product repaired, with all shipping charges billed to the Owner. If the estimate is refused, the Product will be returned freight collect. If the Product is returned to the Customer Service Department at Vertu after the expiration of the warranty period, Vertu's normal service policies shall apply and the Owner will be responsible for all shipping charges.
7. TO THE FULLEST EXTENT PERMITTED BY LAW, THE WARRANTIES AND CONDITIONS STATED IN THIS LIMITED WARRANTY ARE IN LIEU OF ALL OTHER CONDITIONS, WARRANTIES OR OTHER TERMS CONCERNING THE SUPPLY OR PURPORTED SUPPLY OF, OR FAILURE TO SUPPLY OR DELAY IN SUPPLYING THE PRODUCT WHICH MIGHT, BUT FOR THE AFFECT OF THIS CLAUSE 7, HAVE EFFECT BETWEEN VERTU AND THE OWNER OR WOULD OTHERWISE BE IMPLIED OR INCORPORATED INTO THIS LIMITED WARRANTY OR ANY COLLATERAL CONTRACT, WHETHER BY STATUTE, COMMON LAW OR OTHERWISE, ALL OF WHICH ARE HEREBY EXCLUDED (INCLUDING WITHOUT LIMITATION, THE IMPLIED CONDITIONS, WARRANTIES OR OTHER TERMS AS TO SATISFACTORY QUALITY OR FITNESS FOR PURPOSE).
8. VERTU SHALL NOT BE LIABLE FOR LOSS OR DAMAGE, WHETHER SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL, INCLUDING BUT NOT LIMITED TO ANY OF THE FOLLOWING LOSSES OR DAMAGE

(WHETHER SUCH LOSSES OR DAMAGE WERE FORESEEN, FORESEEABLE, KNOWN OR OTHERWISE):

- a) LOSS OF ANTICIPATED BENEFITS OR PROFITS
 - b) LOSS OF ACTUAL OR ANTICIPATED SAVINGS
 - c) PUNITIVE, SPECIAL OR CONSEQUENTIAL DAMAGES.
 - d) THIRD PARTY CLAIMS
 - e) LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT OR FACILITIES
 - f) DOWNTIME OR LOSS OF BUSINESS
 - g) LOSS OF OPPORTUNITY
 - h) LOSS OF GOODWILL
 - i) LOSS OF REPUTATION
9. Vertu shall not be liable for any delay in rendering service under the Limited Warranty, or loss of use during the period that the Product is being repaired.
 10. Vertu's total liability in contract, tort (including negligence or breach of statutory duty), misrepresentation or otherwise, arising in connection with the sale of the Product shall be the price paid by the Owner for the Product less a reasonable amount for usage.
 11. The invalidity or unenforceability of any term or any part of any term of, or any right arising pursuant to, this Limited Warranty shall not affect the validity or enforceability of any other terms or rights or the remainder of any such term or right, which shall continue in full force and effect except for any such invalid or unenforceable provision or part thereof.
 12. Vertu neither assumes nor authorises any authorised service centre or any other person or entity to assume for it any other obligation or liability beyond that which is expressly provided for in this Limited Warranty including the provider or seller of any extended warranty or service agreement. Any change or amendment to this Limited Warranty requires Vertu's prior written consent.
 13. This Limited Warranty represents the whole agreement between the parties relating to the subject matter hereof.
 14. This Limited Warranty allocates the risk of failure of the Product between the Owner and Vertu. The allocation is recognised by the Owner and is reflected in the purchase price of the Product.
 15. Any action or lawsuit for breach of warranty must be commenced within eighteen (18) months following delivery of the Product.
 16. All warranty information, product features and specifications are subject to change without notice.
 17. Questions concerning this Limited Warranty may be directed to the Customer Service Department at the following addresses.

Vertu operates a policy of continuous development. Vertu reserves the right to make changes and improvements to any of the products described in this document without prior notice.