



motorola  
H9  
Universal Bluetooth®  
Headset



**MOTOSTART**  
Get connected in 4 quick steps.

H9

## BEFORE YOU

*Before using this product, read the Important Safety and*

Take a moment before you get started to familiarize yourself with your new Handsfree Headset. Along with your headset, a portable charger base is provided for both storage and on-the-go remote charging.



## HOW TO BEGIN

*Read the Legal Information pamphlet and follow its instructions.*

Familiarize yourself with your new H9 Bluetooth headset. A portable charger base is provided for both storage and on-the-go remote charging.



## 1

### CHARGE

#### Your Headset's Battery

- 1 Plug Motorola power supply into charger port on portable charger base. The Charger Battery indicator light (🔌) turns on.

*Note: If using a Dual Charging Adapter (sold separately), plug the "Phone side" of cable into the charger base.*

- 2 Insert headset snugly into portable charger base. The Headset Battery indicator light (🔋) turns on.

When headset's battery is fully charged (about 3 hours), the Headset Battery indicator light turns off.



- 3 When headset is fully charged, proceed to step 2. **Do not remove the headset from the charger base until step 3.**

*Note: Once the headset is fully charged, the charger base will continue to charge. When fully charged (about 6.5 hours), the Charger Battery indicator light turns off.*

## 2

# START BLUETOOTH FEATURE

## Your Phone

Your phone's Bluetooth feature is off by default. To use your headset, you must turn on the Bluetooth feature in your phone.

For most Motorola phones (at the main menu):

- 1 Press **☰ (Menu) > Settings > Connection > Bluetooth Link > Setup.**
- 2 Scroll to **Power.**
- 3 Select **Change.**
- 4 Scroll to **On.**
- 5 Press **Select** to turn on the Bluetooth feature. The Bluetooth feature remains on until you turn the feature off.

*Note: These steps are for most Motorola phones. For other phones, see your phone's user's guide.*

## 3

# PAIR Your Headset

Before you can use your headset, you must pair (link) it with your phone.

## Step A - ENSURE HEADSET IS IN PAIRING MODE

Power on headset by removing from charger base. The indicator light flashes to initiate easy pairing. After a few moments, the indicator light will be steadily lit in blue to indicate headset is in pairing mode.

Indicator Light  
(steadily blue  
for pairing mode)



If the headset does not enter pairing mode, see **TROUBLESHOOTING** for help.

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## 3

# PAIR *CONTINUED* Your Phone

## Step B - SET YOUR PHONE TO LOOK FOR YOUR HEADSET

For most Motorola phones:

- 1 On your Motorola phone, press **☰ (Menu) > Settings > Connection > Bluetooth Link > Handsfree > Look for Devices.**
- 2 Select **Motorola H9.**
- 3 Select **OK** or **Yes** to pair your headset with your phone.
- 4 Enter the passkey: **0000**
- 5 Select **OK.**

When your headset successfully pairs and connects with your phone, the indicator light changes from steadily lit to flashing blue.

*Note: These steps are for most Motorola phones. For other phones, see your phone's user's guide.*

## 4

### TEST AND USE

Your phone and headset are now paired and ready to make and receive calls.

To make a call:

- 1 Place the headset in your ear. The eartip should be inserted so that the headset feels comfortable and forms a seal in the ear.

*Note: See "Eartips and Your Headset" on the reverse side of this guide for more information on using eartips with your headset.*

- 2 On the phone, dial the number you want to call and press **SEND** key on your phone.
- 3 If your phone and headset are successfully paired, you will hear ringing on the headset.

After you have successfully paired your phone and headset, you don't need to repeat these steps. For daily use, ensure that your headset is turned ON and that your phone's Bluetooth feature is ON.

### USING YOUR PORTABLE CHARGER BASE

The portable charger base provided with your headset can be used to cordlessly recharge your headset anywhere. Once charged, the portable charger base provides power on-the-go, extending your talk time by constantly "topping off" your headset's battery.

Using the included Motorola power supply, you can charge both the portable charger base and headset at the same time. The portable base charger provides two indicator lights for charging status. See "Indicator Lights" in the reverse side of this guide for information on these indicator lights.

*Note: Using your PC's USB port as a power source for charging is not recommended.*

### USING YOUR H9

See  
**Features and Functions Guide**  
on the reverse side  
for information on  
using your H9



### TROUBLESHOOTING

#### **My headset will not enter pairing mode.**

Make sure that any devices previously paired with the headset are turned off. If the indicator light is not steadily lit in blue, turn off both the other device and headset, wait 10 seconds, then turn headset back on. Wait for the indicator light to become steadily lit in blue, indicating the headset is now in pairing mode.

#### **My phone doesn't find my headset.**

Make sure the indicator light on your headset is on (lit in blue) and steady when your phone is searching for devices (see step 3).

#### **My headset worked before but now it's not working.**

Make sure your phone is on and the Bluetooth feature is turned on in your phone (see step 2). If the Bluetooth feature was turned off or was turned on only temporarily, you may need to restart the Bluetooth feature (see step 2) and pair your phone and headset again (see step 3).

#### **Support.**

If you need more help, contact us at **1-877-MOTOBLU** or visit us at [www.hellomoto.com/Bluetoothsupport](http://www.hellomoto.com/Bluetoothsupport)

# Features and Functions Guide

## H9 Bluetooth® Handsfree Headset

### IMPORTANT:

Be sure to first follow the **MOTOSTART** Quick Start Guide on the reverse side of this guide to complete initial setup of your H9.

## TURNING ON AND OFF

**To turn your headset on**, press and hold the Call button until the indicator light flashes.

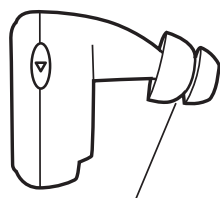
**To turn your headset off**, press and hold the Call button until the indicator light flashes rapidly and then turns off.

To conserve battery power, store your headset in the included charger base.



## EARTIPS AND YOUR HEADSET

Your H9 headset is supplied with multiple eartips. The eartip is fitted onto the end of your headset's earpiece speaker, and placed into your ear when using your headset.



Flanged Tip

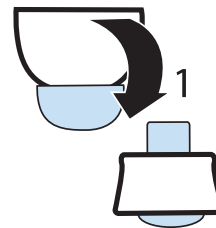
Your headset's performance is greatly dependent upon achieving a good seal in your ear. Therefore, we recommend trying all the supplied eartips with your headset.

To verify you are using the proper eartip, you can leave yourself a voicemail and check for optimal ear seal to ensure good performance.

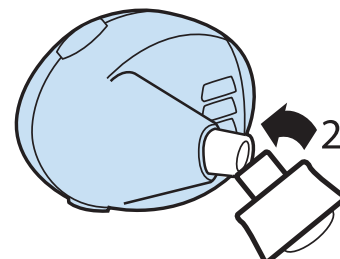
## INSTALLING EARTIP

When installing an eartip, carefully place it onto the tip of the earpiece speaker.

- 1 Pull back largest flange on eartip.



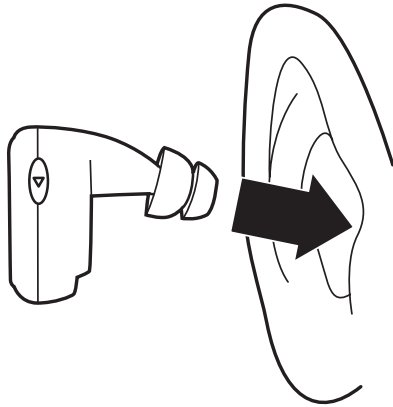
- 2 Twist eartip onto earpiece starting at an angle and pushing onto headset.



- 3 Pull flange back to wearing position.

## WEARING HEADSET

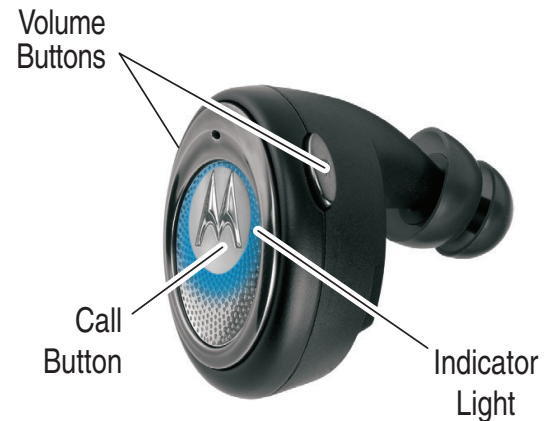
To wear your headset, insert the headset's earpiece speaker with installed eartip into your ear. The eartip should form a comfortable seal in your ear.



## CHANGING VOLUME BUTTON ORIENTATION

You can also change the orientation of the volume buttons on your headset.

- 1 Turn the headset power off.
- 2 Press both the Call button and Volume button you want to assign as the "volume up" button until the indicator light flashes twice.

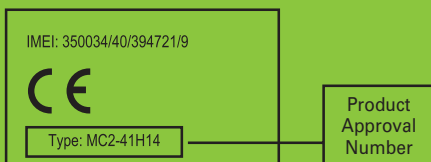


## European Union Directives Conformance Statement



Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC.
- All other relevant EU Directives.



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at [www.motorola.com/rtte](http://www.motorola.com/rtte). To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the web site.

## MAKING CALLS

Function	Action
Make a voice dial call	Tap the Call button and speak the name after the tone
End a call	Tap the Call button
Receive a call	Tap the Call button
Reject a call	Press and hold the Call button until you hear a medium beep
Redial last call	Press and hold the Call button until you hear a medium beep
Answer a second incoming call	Press and hold the Call button until you hear a medium beep (places first call on hold)

*Note: Your H9 supports both Handsfree and Headset Profiles. Accessing call functions depends upon which profile your phone supports. See your phone's user's guide for more information.*



## MAKING CALLS *CONTINUED*

Function	Action
Toggle between two active calls	Press and hold the Call button until you hear a medium beep
Join a 3-way call	Press and hold both Volume buttons until you hear a medium beep
Put an active call on hold or resume a call on hold	Press and hold the Call button until you hear a medium beep
Transfer a call from the phone to the headset	Tap the Call button
Transfer a call from the headset to the phone	Press and hold the Call button until you hear a low beep
Mute or unmute a call	Tap both Volume buttons

*Note: Some features are phone/network dependent.*

## MAKING CALLS *CONTINUED*

Function	Action
Disable or enable the indicator light	Press and hold both Volume buttons until you hear a low beep

## AUDIO TONES

The audio tones provide information about your headset's status.

Audio Tone	Headset Status
Single high tone when pressing Volume button	Volume at minimum or maximum
Five rapid high tones repeated every 20 sec.	Low battery
No audio indications; deteriorating quality	Out of range
Ring tone	Incoming call
Single very high tone	All calls ended



## AUDIO TONES *CONTINUED*

Audio Tone	Headset Status
Single high tone	Tapping Call button or both Volume buttons
Single medium tone	Pressing Call button or both Volume buttons for 1-2 sec.
Single low tone	Pressing and holding Call button or both Volume buttons for greater than 2 secs.
Single high tone repeated every 5 sec.	Phone network not available
Two ascending tones	Mute enabled
Two descending tones	Mute disabled
Four ascending tones	Headset powering on
Four descending tones	Headset powering off

## INDICATOR LIGHTS

Indicator lights provide information about your headset and charger base status.

### Charger Base

Indicator	Status
Charger Battery (  )	On Charging
	Flashing Battery low
	Off Charging complete
Headset Battery (  )	On Charging
	Off Charging complete

### Headset

Indicator	Status
Off	Power off
On (steady)	Pairing mode
10 rapid flashes	Pairing successful
Slow pulse	Connected (on a call)
Quick flash	Standby (not on call)

*Note: After 5 minutes of inactivity, the light stops flashing to conserve power, but the headset remains in standby mode.*