



motorola
**Universal Bluetooth®
Headset H12**



H12

MOTOMANUAL

Figure 1



Figure 2

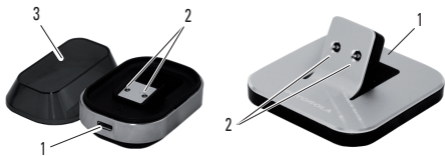


Figure 3

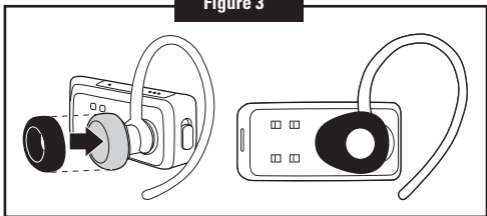


Figure 4

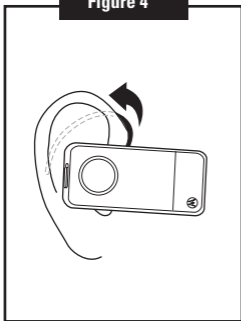


Figure 5

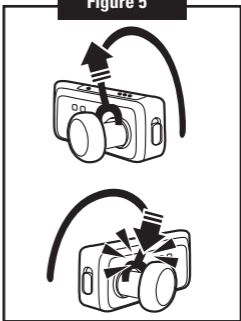


Figure 6

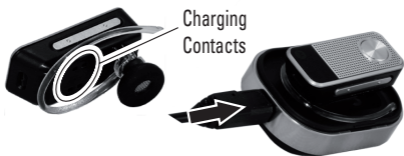


Figure 7

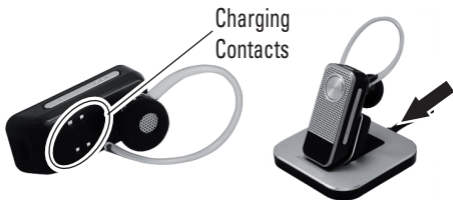
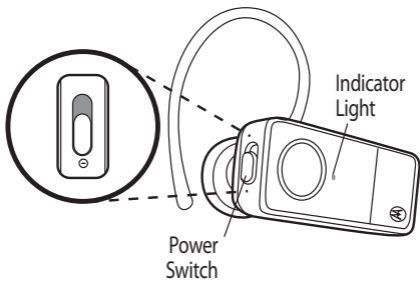


Figure 8



European Union Directives Conformance Statement



Hereby, Motorola Inc., declares that this H12 is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (the R&TTE Directive) at www.motorola.com/rtte.

Caring for the Environment by Recycling



When you see this symbol on a Motorola product, do not dispose the product with household waste.

Recycling Mobile Phones and Accessories

Do not dispose of mobile phones or electrical accessories, such as chargers or headsets, with your household waste. In some countries or regions, collection systems are set up to handle electrical and electronic waste items. Contact your regional authorities for more details. If collection systems aren't available, return unwanted mobile phones or electrical accessories to any Motorola Approved Service Centre in your region.

FCC Notice to Users

Users are not permitted to make changes or modify the device in any way. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. See-47-CFR-Sec.-15.21.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See-47-CFR-Sec.-15.19(3).

Before you begin

See figure 1 on page 1.

Take a moment before you get started to familiarize yourself with your new H12 Bluetooth® Hands-free Headset.

1. Power switch
2. Call button
3. Indicator light
4. Microphone
5. Charging contacts
6. Volume buttons
7. Speaker

Along with your headset, a charger case and a desktop charger are provided for both charging and storage.

See figure 2 on page 1.

Charging case

1. Charger port
2. Charging contacts
3. Charger cover

Desktop charger

1. Charger port
2. Charging contacts

Wearing your headset

See figure 3 on page 2.

Your H12 headset is supplied with multiple ear buds. The ear bud is fitted onto the end of your headset's earpiece speaker, and placed onto your ear when using your headset. Your headset's performance is greatly dependent upon achieving a good fit on your ear. Therefore, we recommend trying all the supplied ear buds with your headset.

When fitting an oval-shaped ear cushion on your headset, be sure the cushion is pointing towards the microphone.

You can wear your H12 headset on your left or right ear. The headset comes ready for the **right** ear.

Placing the headset on your ear: **see figure 4 on page 2.**

Placing the headset on the left ear: **see figure 5 on page 2.**

Charging your headset

See figure 6 & 7 on page 3.

You can only charge the headset via the charging case or the desktop charger. You cannot plug the Motorola charger directly in the headset.

1. Plug the Motorola charger into the port on the charger case or desktop charger
2. Place the headset into the charger case or onto desktop charger. Ensure that that charging contacts on the headset and charging case or desktop charger connect.

Note: Earhook must be rotated to the orientation as shown on figure 6 to ensure charging contacts connect.

The indicator light turns red when the battery is charging. It may take up to 1 minute for the indicator light to turn on. When the headset's battery is fully charged (about 2.5 hours), the indicator light turns green.

Note: Headset is NOT functional while charging.

Note: this product uses a lithium ion, rechargeable non-repleacable battery. Under normal use, the expected life of the rechargeable battery is approximately 400 charges.

Storing your headset

The charging case, desktop stand, and shirt clip are designed to store your headset. When not using your headset, use one of the accessories for storing convenience:

- The charging case is designed for portability and protection when headset is not in use. Case can be placed in a pocket or bag and can easily fit into many car cup holders.
- The desktop charger displays your headset for easy access at home or the office.
- The shirt clip secures your headset for access on-the-go. The clip can be attached to a shirt, bag, or purse strap.

Turning headset on and off

See figure 8 on page 4.

To turn your headset on, slide the Power switch on (towards Power symbol on headset). The indicator light first flashes blue for several seconds, then:

- flashes blue (if paired and connected to with another device)
- becomes steadily blue (if ready to be paired)

To turn your headset off, slide the Power switch off. The indicator light will turn off.

Checking battery level

While turned on and not on a call, you can check the headset's battery charge level by pressing and holding both Volume buttons. The indicator light displays charge status until you release the buttons. See "Indicator Lights" section for details.

Note: This feature does not work when headset is in pairing mode.

Pairing your headset

Your phone's Bluetooth feature is off by default. To use your headset, you must turn on the Bluetooth feature in your phone. Please check your phone's user's guide.

Note: The Bluetooth feature remains on until you turn the feature off.

Before you can use your headset, you must pair it with your phone.

1. Ensure headset is in pairing mode

Remove headset from charging base or desktop charger and power it on. The indicator light flashes to initiate easy pairing. After a few moments, the indicator light will be steadily lit in blue to indicate headset is in pairing mode. If the headset does not enter into pairing mode, see "Troubleshooting" section.

2. Set your phone to look for your headset

- Perform a device discovery from the phone. For details about device discovery, consult your phone's user's guide. The phone lists Bluetooth devices it finds.
- Select **Motorola H12** in the list of discovered devices and confirm by following the on-screen prompts.
- When prompted by the phone, enter the passkey **0000** and confirm.

Pairing is successful when the headset indicator changes from steadily lit to flashing blue.

Test and use

Your phone and headset are now paired and ready to make and receive calls. To confirm they are successfully paired and operating properly, place the headset over your ear and make a call from your phone. You will hear ringing from the headset. After you have successfully paired your phone and headset, you do not need to repeat these steps each time you use the headset.

Using your headset: Making & receiving calls

Your headset supports both hands-free and headset profiles. Accessing call functions depend upon which profile your phone supports. See your phone's user's guide for more information.

Note: Some features are phone/network dependent.

Function	Action
Receive a call	Tap the Call button
End a call	Tap the Call button
Reject a call	Press and hold either volume button until you hear 2 descending tones
Redial last call	Press and hold the Call button until you hear 2 ascending tones
Make a voice dial call	Tap the Call button and speak the name after the tone
Answer a second incoming call	Press and hold Call button
End an active call and resume a call on hold	Tap the Call button
Reject a second incoming call	Press and hold either Volume button until you hear an audio tone
Mute or un-mute a call	Tap both Volume buttons

Indicator lights

Checking battery level

Headset indicator	Available talk time
Green	Up to 6 hours
Yellow	30 minutes to 5 hours
Red	Less than 30 minutes

Charging status

With charger plugged in

Headset indicator	Charge status
Red	Charging (below 80% charge)
Yellow	Charging (above 80% charge)
Green	Charging complete

Operating status

With no charger plugged in

Headset indicator	Headset status
Off	Power off
3 blue flashes	Powering on/off
Steady blue	Pairing mode
Rapid blue/purple flashes	Pairing/Connection successful
Quick blue flash	Incoming/outcoming call
Slow blue flash	Connected (on a call) Standby (not on a call)
Slow red flash	Idle (not connected)
Slow purple flash	Connected (on a muted call)
Quick red flash	Low battery

Note: After 20 minutes on a call or of inactivity, the light stops flashing to conserve battery power, but the headset remains in standby mode.

Note: you can disable the indicator light as follows:

- Turn headset off
- Press and hold both volume buttons AND simultaneously turn headset back on

Audio tones

Audio tone	Headset status
Ring tone	Incoming call
Single high tone	Phone network not available
High to low tone	End call
Single high tone when pressing volume button	Volume at maximum or minimum
Ascending tone	Mute enabled
Low tone repeated every 15 seconds	Mute reminder
Descending tone	Mute disabled
Low to high tone	Pairing confirmation/voice activation
No audio indications: deteriorating quality	Out of range
2 tones repeated every 30 seconds	Low battery

Troubleshooting

My headset will not enter pairing mode

Make sure that any devices previously paired with the headset are turned off. If the indicator light is not steadily lit in blue, turn off both the other device and headset, wait 10 seconds, then turn headset back on. Wait for the indicator light to become steadily lit in blue, indicating the headset is now in pairing mode.

My phone doesn't find my headset

Make sure the indicator light on your headset is on (lit in blue) and steady when your phone is searching for devices.

My headset worked before but now it's not working

Make sure your phone is on and the Bluetooth feature is turned on in your phone. If the Bluetooth feature was turned off or was turned on only temporarily, you may need to restart the Bluetooth feature and pair your phone and headset again.

If you have any additional questions, please call your hotline number (0870-9010-555) or visit us at www.hellomoto.com.