



PLANTRONICS

SOUND INNOVATION™



VOYAGER

BLUETOOTH® HEADSET

User Guide

Benutzerhandbuch

Brugervejledning

Εγχειρίδιο χρήσης

Guía del usuario

Käyttöopas

Guide de l'utilisateur

Guida dell'utente

Gebruikershandleiding

Brukerhåndbok

دليل المستخدم

מדריך למשתמש

Instrukcja użytkowania

Manual do Utilizador

Ghid de utilizare

Руководство пользователя

Snabbstarthandbok

Användarhandbok

Kullanım Kılavuzu

VOYAGER

520

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WELCOME

Thank you for choosing the Plantronics Voyager™ 520 headset. To get the most from your new headset, we recommend that you take the following steps:

1. Please read this User Guide and refer to the separate Safety Instructions booklet for important product safety information prior to installation or use of the product.
2. If you need assistance, please do the following:
 - Follow the steps in the “Troubleshooting” section on page 15.
 - Contact the Plantronics Technical Assistance Center at www.plantronics.com/support.
3. Visit www.plantronics.com/productregistration to register your headset online so we can provide you with the best possible service and technical support.

NOTE: If you are considering returning the product, please contact the Technical Assistance Center first.

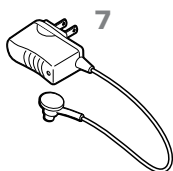
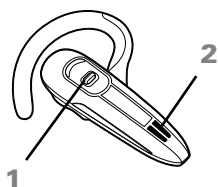
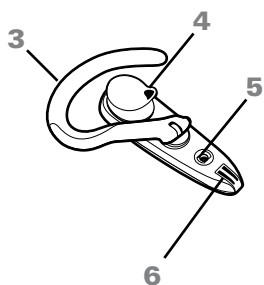
WHAT IS *BLUETOOTH*?

Bluetooth wireless technology provides a way for devices to communicate with each other using short-range radio frequency instead of wires.

Any two *Bluetooth* devices can communicate as long as they both have *Bluetooth* turned on, they are within range and they have been paired—a quick “handshake” process that connects the two devices.

Bluetooth range is up to 33 feet (10 metres). Obstructions, such as walls or other electronic devices, can cause interference or shorten the effective range. For optimal performance, place your headset and phone on the same side of your body.

PACKAGE CONTENTS & FEATURES



1. Call control button
2. Wind screen
3. Adjustable ear loop
4. Ear tip
5. Charging jack
6. Noise cancelling microphone
7. AC charger 100 – 240V
8. Desktop charging cradle

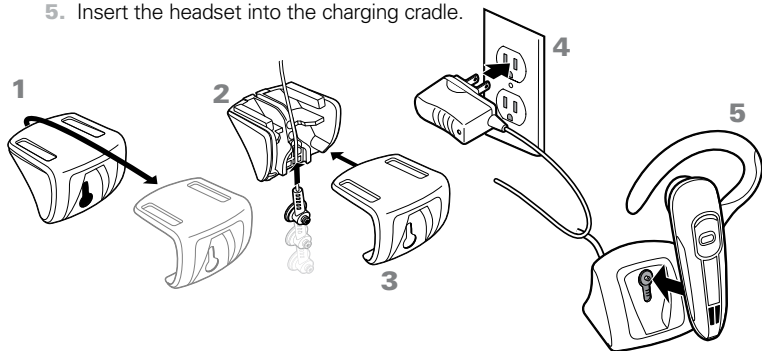
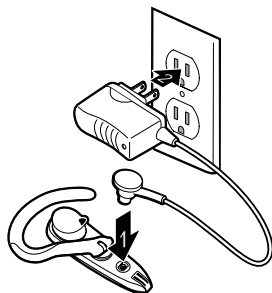
CHARGING

Before you use your headset for the first time, charge it for at least 1 hour. It takes approximately 2 hours to fully charge your headset.

While your headset is charging the indicator glows red. When your headset is fully charged, the indicator turns off.

There are two ways to charge the headset:




- Use the AC charger to connect directly to a power outlet.
- Use the desktop charging cradle with the AC charger.
 1. Turn the charging cradle upside down and slide off the cover.
 2. Insert the AC charger cable into the charging cradle.
 3. Slide the charging cradle cover back into place.
 4. Plug the AC charger into a power outlet.
 5. Insert the headset into the charging cradle.



⚠ Do not use your headset while it is connected to the charger.

CHECK THE CHARGE LEVEL

When you turn on the headset, the indicator flashes red to show the charge level.

	Red Flashes	Battery Level
	1	Less than 1/3 full
	2	1/3 to 2/3 full
	3	More than 2/3 full

PAIRING

Pairing is the process of introducing your headset to your phone. Before using your headset for the first time, you must pair it with your *Bluetooth* phone. Normally you only need to pair your headset with your phone once. To see a demo of the pairing process, visit www.plantronics.com/EasyToPair.

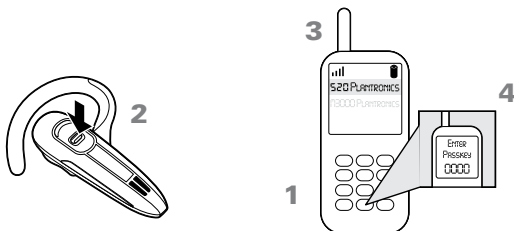
QUICKPAIR™ TECHNOLOGY

Your new headset includes Plantronics QuickPair technology to simplify the *Bluetooth* setup process. The first time you turn your headset on, your headset automatically enters pairing mode for 10 minutes. Once paired successfully, your headset stays on for instant use.

If not successfully paired after 10 minutes, your headset automatically powers off. When you turn the headset on again, it automatically goes into pairing mode until successfully paired with a *Bluetooth* phone.

To pair your headset for the first time:

1. Turn ON the *Bluetooth* feature on your phone.



TIP: For most phones, select Settings/Tools > Connections > *Bluetooth* > On. See your phone's user guide for more information.

2. Press and hold the call control button to turn on your headset. (The indicator flashes red/blue to show that the headset is on and in pairing mode.)

TIP: If you don't see the red/blue flash, press and hold the call control button to turn your headset off, and then press and hold the call control button again until you see the red/blue flash.

3. Use the commands on your phone to locate your headset.

TIP: For most phones, select Settings/Tools > Connections > *Bluetooth* > Search > 520Plantronics. See your phone's user guide for more information.

4. When prompted for the password, enter 0000.

When pairing is successful, the indicator on your headset flashes blue. Your headset is now connected and ready to use.

SUBSEQUENT PAIRING

If you've already paired your headset with another device, or you have trouble pairing your headset, follow these steps:

1. Turn ON the *Bluetooth* feature on your phone.

TIP: For most phones, select Settings/Tools > Connections > *Bluetooth* > On. See your phone's user guide for more information.

2. Turn the headset off by pressing and holding the call control button until the indicator turns red and then turns off.
3. Turn the headset back on by pressing and holding the call control button until the indicator flashes red/blue. The headset is now in pairing mode.
4. Use the commands on your phone to locate your headset.

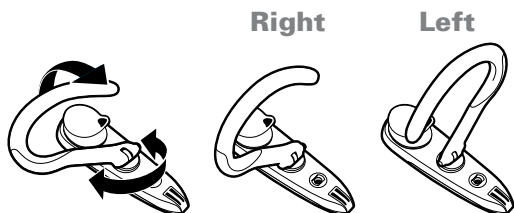
TIP: For most phones, select Settings/Tools > Connections > *Bluetooth* > Search > 520Plantronics. See your phone's user guide for more information.

5. When prompted for the password, enter 0000.

When pairing is successful, the indicator on your headset flashes blue. Your headset is now connected and ready to use.

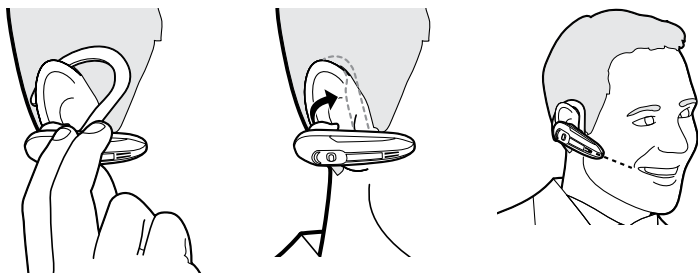
PROPER FIT

1. Lift the ear loop.
2. Swivel the ear loop to the right to wear it on your left ear, or swivel it to the left to wear it on your right ear.


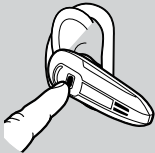



3. Place the ear loop behind your ear.
4. Rotate the headset so that the speaker rests comfortably in your ear.
5. Align the microphone with the corner of your mouth.

TIP: Callers can hear you best when you point the microphone towards the corner of your mouth.



HEADSET CONTROLS

Action	Steps
Turn on the headset	<p>Press and hold the call control button until the indicator glows blue. The indicator then flashes red up to three times to show you the battery charge level.</p> <p>See "Check the charge level" on page 5 for details.</p> 
Turn off the headset	<p>Press and hold the call control button until the indicator glows red. When the power is off, the indicator stays off.</p>
Answer a call	<p>Briefly press the call control button.</p> 
Reject a call	<p>Press the call control button for 2 seconds to reject the call.</p>
End a call	<p>Briefly press the call control button.</p>
Make a call	<p>The call automatically transfers to your headset after you enter the number on your phone and press send.</p>
Adjust volume	<p>Push the call control button up to increase the listening volume or down to decrease the volume.</p> 
Transfer a call from the headset to the phone	<p>Press and hold the call control button until you hear a long low tone.</p>
Transfer a call from the phone to the headset	<p>Briefly press the call control button.</p>

TIPS

- If you're wearing the headset, you hear ascending tones when the power turns on and descending tones when the power turns off.
- When you receive a call, your phone may ring before your headset rings. Wait until you hear the ring in your headset before you press the call control button to answer the call.
- For best performance, position your phone on the same side of your body as your headset.
- To quickly re-connect to your recently used device that is within range, briefly press the call control button.
- To cancel an outgoing call, briefly press the call control button.
- If your phone supports voice dialling see Hands-Free Features on page 12 for instructions.

INDICATORS

Action	Light	Tone
Charging	Solid red	None
Fully charged	None	None
Low battery	Double red flash every 10 seconds	2 high tones every 30 seconds
Pairing	Flashes red and blue	1 low tone
Paired	Flashes blue	1 low tone
Turning on	Solid blue for 2 seconds	Ascending tones
Standby	Blue flash every 10 seconds	None
Missed call	Flashes purple every 10 seconds	None
Out of range	None	1 high tone
Back in range	1 blue flash	1 low tone
Turning off	Solid red for 4 seconds	Descending tones

TIP: To reset the missed call indicator, press the call control button once.

RANGE

To maintain a connection, keep your headset within 33 feet (10 metres) of the *Bluetooth* device. If there are obstacles between your headset and the device you may experience interference. For optimal performance, place your headset and phone on the same side of your body.

As you move out of range, audio quality degrades. When you are far enough away to lose the connection, you hear a high tone in the headset. The headset attempts to reconnect after 30 seconds. If you move back in range later, you can manually reconnect by pressing the call control button.

NOTE: Audio quality is also dependent upon the device with which the headset is paired.

HANDS-FREE FEATURES

If your phone and your wireless service provider both support hands-free operation, you can use the following features:

Action	Steps
Redial the last number you called	Press the call control button twice. You hear a high tone after each press.
Voice activated dialing	When the headset is on, press and hold the call control button for about 2 seconds until you hear 1 low tone.
Reject a call	When your headset rings, press and hold the call control button for about 2 seconds until you hear 1 low tone.

TIP: When you reject a call the caller goes to voice mail.

MULTIPOINT

Plantronics Voyager 520 supports multipoint technology, which allows you to switch between two different *Bluetooth* audio devices. This enables you to use one headset between two different phones.

PAIR ANOTHER *BLUETOOTH* DEVICE

Repeat the pairing steps with the new device. See “Subsequent Pairing” on page 7 for instructions.

INITIATE A CALL

The headset initiates a call on the device you most recently used. To use the second phone, initiate the call using the controls on the second phone. The second phone forms a link with the headset.

ANSWER A CALL

An incoming call from either phone rings through to your headset.

- To answer a call, press the call control button.

ANSWER A CALL WHILE TALKING ON THE OTHER DEVICE

To answer the second call, the first call must be terminated. There is no function for placing one call on hold while answering another call from the headset.

- Press the call control button once to hang up the existing call, and then press the call control button again to answer the new call from the other phone.
- Wait for the beep and then answer the second call by pressing the call control button again.

If you choose not to answer the second call, and you have voice mail on the second device, the call will go to voice mail.

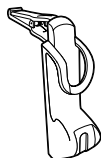
ACCESSORIES AVAILABLE FOR PURCHASE



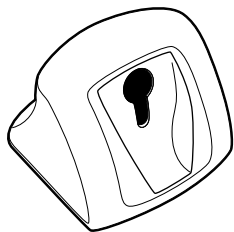
USB charging cable
model # 69519-05



Vehicle power charger
model #69520-05



Vehicle power charger
model #69520-05



Desktop charging stand
model #72321-01

To order, please contact your Plantronics supplier or go to www.plantronics.com.

TROUBLESHOOTING

Problem	Solution
My headset does not work with my phone.	<p>Ensure that the headset is fully charged.</p> <p>Make sure headset is paired with the phone you are trying to use.</p> <p>Headset was not in discovery mode when mobile phone menu selections were made. See "Pairing" on page 6.</p> <p>Incorrect menu selections were made on your mobile phone. See "Pairing" on page 6.</p>
Your phone did not locate the headset.	Turn both your phone and headset off and on, and then repeat the pairing process on page 6.
I could not enter my password.	Turn both your phone and headset off and on, and then repeat the pairing process on page 6.
I cannot hear caller/dialing tone.	<p>The headset is not turned on. Press the call control button for approximately 2 seconds until you hear a tone or see the indicator glow blue.</p> <p>Your headset is out of range. Move the headset closer to the phone or <i>Bluetooth</i> device.</p> <p>Your headset battery is drained. Charge your battery. See "Charging" on page 5.</p> <p>The listening volume is too low. Push the call control button up to increase the sound you hear in the headset.</p>

PRODUCT SPECIFICATIONS

Talk time*	battery enables up to 8 hours
Standby time*	battery enables up to 180 hours
Charge time	2 hours for full charge
Range	up to 33 feet (10 metres)
Headset weight	16 grams

Power requirements

Battery type	Lithium ion polymer
Storage/ Usage Temperature	50F–104F (10C – 40C)
Version	<i>Bluetooth 2.0</i>
<i>Bluetooth Profiles:</i>	Headset Profile (HSP) for talking on the phone. Hands-free Profile (HFP) for talking on the phone and operating the phone.

* Performance may vary by device. Headset can last up to four days without charging, based on average talk time of 1.5 hours per day.

TECHNICAL ASSISTANCE

The Plantronics Technical Assistance Center (TAC) is ready to assist you. Visit us on the web at www.plantronics.com/support. You can also call the Technical Assistance Center for accessibility information: 0800 410 014 in UK and 1800 551 896 in Republic of Ireland.



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Patents U.S. 5,210,791 and Patents Pending
76502-03 (06-07)

